Agenda:

1. Introductions
2. Guest Speaker - James McNeil. Youth Services Coordinator at Salvation Army
3. System Performance Measurement discussion and success stories - Joelle Dyer and Kexin Ma
4. Community Announcements
5. Adjournment

Introductions

Guest Speaker - James McNeil, Youth Services Coordinator, Salvation Army Area Services

* + The Salvation Army at 960 Main street has a youth drop in center as well as summertime day camp for children and teens
  + Focus on athletics, recreation, as well as academic assistance, field trips, and vocational training and resume building - of note is the tv and radio broadcasting program where participants recently went on a field trip to Channel 7 - participants will also be starting their own podcast this summer - another notable program is the horticulture program, where participants can learn about nature and the environment
  + The drop in center is open Monday, Wednesday, and Friday from 4pm to 9pm.
  + Age range is 5 to 19 years old. Summer camp prices may vary based on income. Sponsorships may be available.
* Visit <https://salvationarmynorth.org/programs-that-help/youth-services/> for more details

System Performance measurements discussion and success stories

* Kexin Ma and Joelle Dyer went over performance metrics (included with meeting minutes) and success stories from agencies
* Our CoC is compared with CoC’s nationwide
* Most improved measure was income
* HUD has yet to release this year’s CoC application
* HAWNY has several RFPs posted on the website: <https://wnyhomeless.org/continuum-of-care/coc-funding-competition/>
  + Tips on a successful program from various agencies:
    - Engaging with partners and collaborating
    - Look at your entries to make sure the data is correct if a client came back to see what the previous entry stated was the client’s destination upon exit
    - Individualizing cases for each client
    - Working with them on a regular basis with regular follow up and client choice and autonomy, help with problem solving
    - Open communication with landlords
    - Employment / education - career fairs and a focus on employment and case management
    - Consistency in case management and follow up is a theme
  + In july some programs may be participating in an evaluation of the Coordinated Entry process
  + STEHP applications were due last week

Announcements

* Youth Speakout - Spetember 26th at 3pm to 7pm at the Downtown Central Library - contact HAWNY for more information
* Latino Veterans 5 K
  + Short essay about their service to the military
  + Due date is the 4th of july