

**Mobile Safety-Net Team
Transportation Survey**

In response to the Niagara Frontier Transportation Authority (NFTA) Metro service's recent proposal to eliminate 22% of the bus and rail services in the Spring of 2012, we are requesting your input to determine the effect of this on the residents of the Buffalo Niagara Region. Your input is important to us; it is our goal to ensure that all residents of Western New York are provided with the transportation services needed to carry out their daily tasks.

We would be grateful for your assistance in gathering data that will help us address the transportation needs in Western New York. Please complete this short survey and return to the address below as soon as possible. If you would like to arrange a pick up, or if you have any questions, please call us at 854-3494.

Survey Questions

What is the zip code where you live? _____

What is the zip code where you work? _____

Do you have daily access to your own vehicle?

- Yes
- No
- Sometimes

Is the bus system your only source of transportation?

- Yes
- No
- Sometimes

How often do you use the NFTA Metro Service in a week?

- Never
- Once
- 2 – 3 times
- 4 – 5 times
- 6 or more times

Why do you use the NFTA Metro Service?

- Work
- Shopping
- Social Services (food pantry, TANF, etc.)
- School
- Recreation
- Other _____

What routes do you use most frequently?

Is there an acceptable alternative route within walking distance to your current bus stop?

- Yes
- No
- Don't know

How long does it normally take for you to reach your final destination using the NFTA Metro Service?

- 5 – 10 minutes
- 11 – 20 minutes
- 21 – 40 minutes
- 41 – 60 minutes
- More than an hour

Do you regularly make transfers?

- Yes
- No

If yes, how many per trip? _____

What change in current NFTA services would most negatively affect you? Rank your responses (1 – least negative affect; 3 – most negative affect)

- ___ Elimination of your current bus route
- ___ Less frequent service on your current bus route
- ___ Fare increase on all routes

If reduced service on your current route was an alternative to eliminating your route, what change would impact you the least?

- Later start in morning, earlier end at night
- Less frequent runs throughout day
- Service only provided during rush hour

Currently, the single zone bus fare is \$1.75. In order to prevent elimination of your route, what is the highest fare per trip you would be able to afford?

If your route were eliminated, what would your alternative be for transportation?

- Purchase vehicle
- Carpool / ride with others
- Find another bus route
- Taxi
- Bicycle
- Walk
- Other

Would elimination of your route prevent you from getting to your current job?

- Yes
- No

Should the proposed changes to NFTA services take effect, will you be:

- Not at all likely to use public transportation?
- Somewhat likely to use public transportation?
- Likely to use public transportation?
- Definitely likely to use public transportation?

Contact Info:

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