GOW November 2016 Meeting Minutes

**In Attendance:** Richard Bennett (Genesee County DSS), Andrew Dearing (HAWNY), Debra McKnight (ILGR), Alex (intern/ILGR), David Dodge (ILGR)

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**GOW Meeting ~ Tuesday, November 23rd, 2016, 10 AM**

Independent Living in Genesee County, 113 Main Street, Suite 5, Batavia, NY 14020

1.) Welcome & Introductions
2.) Coordinating Services with State and Federal Partners Conference Recap
   a. The Homeless Alliance along with the US Housing and Urban Development local office recently hosted an event titled, “Coordinating Services and Accessing Resources Conference”. It was organized to further connect partners in the community to state and federal resources that can help aid in the fight against homelessness through funding opportunities and additional partnerships.
   b. Panelist Bios and contact information is attached to meeting notes below and include:
      i. Dale Zuchlewski, Executive Director of the Homeless Alliance of WNY, Member of the NY Interagency Council on Ending Homelessness
      ii. Samuel Miller, US Housing and Urban Development Region II (NY/NJ) Office
      iii. Joan Spilman, Director of the UD HUD Buffalo Office
      iv. Peggy Meinl, Program Manager, Buffalo HUD Office
      v. Abigail Miller, Specialist, Office of Special Needs Assistance Program
      vi. Michelle Frank, Assistant Director, New York State Technical Assistance Center for Homeless Students
      vii. Robert Asaro-Angelo, Regional Representative for US Secretary Thomas Perez
      viii. Carolyn Bright, Career Center Manager of NYS Department of Labor Career offices in Buffalo
      ix. Dennis Romero, Regional Administrator, DHHS Region II for the Substance Abuse and Mental Health Services Administration
      x. Jason Barmun, Re-Entry Coordinator for Monroe County
      xi. Eric Boerdner, Re-entry Coordinator for Niagara County
      xii. Rick Umholtz, Director of the Bureau of Housing and Support Services (BHSS)
      xiii. Denard Cumming, Director of the Bureau of Housing and Partnership for Long-Term Care within the Office of Health Insurance Program at the New York State Department of Health
   c. Dale discussed the changing government environment and the importance of having a voice with the New York Interagency Council
   d. HUD discussed the importance of having good data quality and the importance performance reports with have on funding from the federal government.
   e. Discussed the role McKinney-Vento liaisons have in school districts and resources available to student experiencing or at-risk of homelessness including transportation [http://www.nysteachs.org/](http://www.nysteachs.org/)
f. DOL representative discussed opportunities for those experiencing homelessness and the services offered by various career center and partnerships with local nonprofits.
   i. This would be similar to the relationship the GLOW Workforce Development Network has with the GOW.

g. Re-Entry Coordination with those recently exiting correctional facilities was discussed as a good resource to connect clients to housing and a way reintroduce ex-offenders into the workforce
   i. Richard Bennett identified himself as playing a similar role in Genesee.
   ii. Sue Gagne started an organization called Bright Future Genesee to address these issues. HAWNY will work to be more involved these efforts

3.) Planning for the 2016 PIT count
   a. The 2017 PIT Count Planning is underway and there will be a few changes in the GOW this year:
      i. More involvement from soup kitchens and food pantries
      ii. The survey will include ‘housing stability’ questions to capture at-risk number as well
      iii. The count would be a week long, referring to the clients status on the first day of the count.
   b. There will still be a street outreach effort and we are in need of volunteers:
      i. Please contact Andrew Dearing 716-853-1101 if interested
   c. We will be having a CONFERENCE CALL on JANUARY 10th at 10PM for volunteers, participating agencies and interested parties.
      Please join my meeting from your computer, tablet or smartphone.
      https://www.gotomeeting.com/join/328829325
      You can also dial in using your phone.
      United States: +1 (872) 240-3412
      Access Code: 328-829-325

4.) DSS Annual Numbers Comparison
   a. Comparative number from last year and this year can be found below.
   b. Richard Bennett noticed an error in the Genesee number, so the recalculated amounts are included in these notes. There still may be some discrepancy in the numbers due to slight difference in data requested request (rooming housing v. hotel/motel).
   c. All counties experienced an increase in homeless housing to hotel/motels from 2014-2015 to 2015-2016, especially Orleans County with an increase of over 300%
   d. Orleans County has committed to start inputting this data to HMIS so that we may more accurately address the issue and advocate on their behalf. Data from DSS is crucial for benefits from the CoC.

5.) Adjournment
   a. No update from the Batavia warming center
   b. Next meeting will be on January 25th at 10am at ILGR

HAWNY MEETINGS TAKE A HOLIDAY BREAK IN DECEMBER
Genesee County DSS
Emergency Shelter Placement (2014-2016)

<table>
<thead>
<tr>
<th>DSS Emergency Shelter Placement (Hotel/Motel)</th>
<th>2014-2015</th>
<th>2015-2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Men</td>
<td>43</td>
<td>19</td>
</tr>
<tr>
<td>Women</td>
<td>76</td>
<td>36</td>
</tr>
<tr>
<td>Total</td>
<td>119</td>
<td>55</td>
</tr>
<tr>
<td>17 years and under</td>
<td>68</td>
<td>28</td>
</tr>
<tr>
<td>18 to 24 years</td>
<td>20</td>
<td>11</td>
</tr>
<tr>
<td>25 to 44 years</td>
<td>24</td>
<td>12</td>
</tr>
<tr>
<td>45 to 64 years</td>
<td>7</td>
<td>4</td>
</tr>
<tr>
<td>Individuals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Families</td>
<td>35 Families</td>
<td>15 Families</td>
</tr>
<tr>
<td></td>
<td>(3,4,4,2,2,3,3,3,3,3,3,5,5,2,2,2,2,2,5,2,5,3,4,4,5,2,4,3,2,6,4,5,5,5,4,2)</td>
<td>(3,2,5,2,2,3,4,4,3,3,3,2,2,4)</td>
</tr>
</tbody>
</table>

2014-2015 accounted for only families served, assuming all families and no individuals were placed into hotel motels.
# Orleans County DSS Emergency Shelter Placement

## DSS Emergency Shelter Placement (Hotel/Motel)

<table>
<thead>
<tr>
<th></th>
<th>2014-2015</th>
<th>2015-2016</th>
<th>Percent Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Days</td>
<td>16</td>
<td>16</td>
<td>0%</td>
</tr>
<tr>
<td>Median Days</td>
<td>6</td>
<td>5</td>
<td>-16.7%</td>
</tr>
<tr>
<td>Total Bed Nights</td>
<td>498</td>
<td>1510</td>
<td>+203.2%</td>
</tr>
<tr>
<td>Men</td>
<td>32</td>
<td>122</td>
<td>+284.4%</td>
</tr>
<tr>
<td>Women</td>
<td>17</td>
<td>95</td>
<td>+458.8%</td>
</tr>
<tr>
<td>Total</td>
<td>49</td>
<td>217</td>
<td>+342.9%</td>
</tr>
<tr>
<td>17 years and under</td>
<td>16</td>
<td>94</td>
<td>+487.5%</td>
</tr>
<tr>
<td>18 to 24 years</td>
<td>6</td>
<td>26</td>
<td>+333.3%</td>
</tr>
<tr>
<td>25 to 44 years</td>
<td>16</td>
<td>70</td>
<td>+337.5%</td>
</tr>
<tr>
<td>45 to 64 years</td>
<td>11</td>
<td>27</td>
<td>+145.5%</td>
</tr>
<tr>
<td>Individuals</td>
<td>22</td>
<td>46</td>
<td>+109%</td>
</tr>
<tr>
<td>Families</td>
<td>27 families (3,5,3,2,2,4,3,2,3)</td>
<td>48 families (3,5,2,4,8,3,3,2,4,3,2,4,3,2,4,3,5,5,5,5,5,3,3,3,5,5,4,4,3,6,2,6,2,2,6)</td>
<td>+118.2%</td>
</tr>
</tbody>
</table>

![Orleans County DSS Emergency Shelter (Hotel/Motel) Total Bed Nights](chart1)

![Orleans County DSS Emergency Shelter (Hotel/Motel) Total Served](chart2)
# Wyoming County DSS

## Emergency Shelter Placement (2014-2016)

<table>
<thead>
<tr>
<th></th>
<th>2014-2015</th>
<th>2015-2016</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Average Days</strong></td>
<td>12.2</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Median Days</strong></td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total Bed Nights</strong></td>
<td>323</td>
<td>363</td>
<td>+ 12.4%</td>
</tr>
</tbody>
</table>

### Men

- 2014-2015: 24
- 2015-2016: 17
- Difference: -29.2%

### Women

- 2014-2015: 8
- 2015-2016: 12
- Difference: +50%

### Total

- 2014-2015: 35 (general data for children missing [at least 3])
- 2015-2016: 39 (gender data missing for 9 children and one adult)
- Difference: +11.4%

### 17 years and under

- 2014-2015: 3 (children data missing [at least 3])
- 2015-2016: 10 (9 missing exact age)
- Difference: +233.3%

### 18-24 years

- 2014-2015: 8
- 2015-2016: 5
- Difference: -35%

### 25 to 44 years

- 2014-2015: 18
- 2015-2016: 20
- Difference: +11.1%

### 45 to 64 years

- 2014-2015: 6
- 2015-2016: 4
- Difference: -33.3%

### Individuals

- 2014-2015: 29
- 2015-2016: 25
- Difference: -13.8%

### Families

- 2014-2015: 3 families (data missing on children at least 6)
- 2015-2016: 5 families (3, 2, 2, 5, 2)
- Difference: +133.3%
**Coordinating Services and Accessing Resources Conference**

**Panelist Bios**

** Dale Zuchlewski** has been the Executive Director of the Homeless Alliance of Western New York since December of 2010. He was hired as the Operations Manager in September 2010 and is formerly of the Office of Strategic Planning in Buffalo City Hall. During his tenure at City Hall, Dale managed 4 federally funded housing programs with 37 non-profit contract agencies. In addition, he has written, drafted, and evaluated numerous grants designed to aid the homeless organization and the homeless population in Buffalo. He also served on the Buffalo Common Council for 8 years representing the North District. Dale has a long history of being active in the community through coaching baseball and softball, as an activist for numerous community organizations and causes, educational issues, waterfront reuse, neighborhood planning, and homeless advocacy. Most recently, Dale and the Homeless Alliance were among the lead organizers of Hands Across Buffalo. Zuchlewski@wnyhomeless.org

**Samuel E. Miller** has held several positions during his 17 years’ tenure in HUD’s Region II (NY/NJ) Office. Sam’s portfolio includes: Coordinator for Region II Inter-agency Council on Homelessness. He updates and distributes the Region II Interagency Council on Homelessness Directory. Sam coordinates the NYS Housing and Homeless Working Group. Sam is also the FPM office’s liaison to Regional offices of Public and Indian Housing, and the Department of Enforcement. Sam was assigned to the HUD/FEMA Hurricane Sandy Joint Filed Office. Sam is assigned to the Region II “My Brother’s Keeper”, he coordinated Region II Federal Interagency Task on Prison Re-Entry. He coordinates the Runaway and Homeless Youth/LGBTQ working group. Samuel.e.miller@hud.gov

**Joan Spilman** is the Department of Housing and Urban Development Field Office Director in Buffalo, NY. Located in Buffalo, the Field Office serves all of upstate New York, providing funding, technical assistance, and oversight over HUD’s public housing, Section 8 Voucher, CDBG, HOME, Homeless, Multifamily, and Fair Housing and Equal Opportunity programs. Joan.k.Spilman@hud.gov

**Peggy Meinl** started working for HUD Buffalo Office in 1987. Currently, she is the program manager for a staff of 15 individuals and five major Community Planning & Development programs. She enjoys working with the Continuum of Care programs most of all since these HUD dollars provide a visible direct impact on people with the most need. Peggy.M.Meiln@hud.gov

**Abbilyn Miller** is a Specialist in the Office of Special Needs Assistance Programs (SNAP) and acts in various roles in the office. She is a Subject Matters Expert on Coordinated Entry Processes, LGBTQ homelessness, Fair Housing and Veterans homelessness and acts as a data and policy analyst within the office. She works extensively with the US Department of Veterans Affairs and U.S. Interagency Council on Homelessness to establish performance metrics and metrics that define and end to Veterans homelessness including the recently published criteria and benchmarks. Abbilyn.m.miller@hud.gov

**Michelle Frank** is the Assistant Director of the New York State Technical and Education Assistance Center for Homeless Students, (NYS-TEACHS). She holds a J.D. from the University of Michigan Law School, and a B.A. from Tufts University. For over 20 years, she has advocated on behalf of vulnerable communities and individuals, including ten years leading and managing technical assistance initiatives to promote the legal rights of students in temporary housing. Michelle offers workshops and trainings about the McKinney-Vento Act and related state laws to audiences throughout the state of New York. She has led collaborations with Head Start/Early Learn programs and free school meal initiatives, and she regularly advises school districts and state agencies about policies supporting students experiencing homelessness. Michelle also supervises the NYS-TEACHS hotline team which provides information to callers about the legal rights of students in temporary housing, and she works in partnership with housing advocates, domestic violence providers, governmental and non-profit professionals to improve outcomes for vulnerable students and their families. MFrank@advocatesforchildren.org

**Robert Asaro-Angelo** is the Regional Representative for U.S. Secretary of Thomas Perez, covering Maine to Virginia, Puerto Rico and the Virgin Islands. He serves as the eyes and ears for the Secretary in his region and acts as a liaison to federal office holders, state and local governments and other stakeholders. Mr. Asaro-Angelo comes from a labor background. He worked for the Mason Tenders District Council (LIUNA) in New York City and Long Island where he educated members about government and politics. Prior to that he worked as a Political Action Representative for the American, Federation of State, County and Municipal Employees based out of Washington, DC. Angelo.Robert.A@DOL.gov
**Carolyn Bright** has been employed at New York State Department of Labor for over 30 years. Ms. Bright is currently the Career Center Manager of NYS Department of Labor Career offices in Western New York. In this capacity, she oversees over 75 staff in the workforce development arena. She also serves on several Workforce Committees. Ms. Bright has concentrated her passion of helping individuals find jobs and businesses finding qualified candidates. Ms. Bright has held several positions at New York State Department of Labor during her tenure. She holds a Bachelors of Arts Degree in Sociology with a concentration in Social Work from Keuka College, she also has a Masters of Science Degree in Counseling Education from Canisius College.

**Dennis Romero** serves as the first Regional Administrator (RA), DHHS Region II for the Substance Abuse and Mental Health Services Administration (SAMHSA), an operating division of the U. S. Department of Health and Human Services (DHHS). In that role, he represents the Administrator at the regional level in fulfilling the agency’s mission of reducing the impact of mental illness and substance abuse on America’s communities. Providing authoritative advice and assistance on behavioral health policies and innovations for use in the delivery and financing of prevention, treatment and recovery services, develops regional perspectives on SAMHSA initiatives, and is a visible advocate for individuals with mental illnesses and substance use disorders within the federal government and across the region. Dennis.romero@samhsa.hhs.gov

**Jason Barnum** holds a bachelor’s degree in Criminal Justice and over 14 years of experience working with youth and adults involved in the Justice System. Jason began his career with The Office Of Children and Family services as a counselor in both secure and non-secure settings, serving youth with social, emotional, and behavioral needs. Jason also has extensive experience as a Home Finding Specialist for youth involved in the foster care system and as a Re-entry Coordinator for Monroe County for youth who were returning to the community from detention placements. Jason currently works as the Monroe County Re-Entry Coordinator for adults where he manages a team of case Managers who assist previously incarcerated adults who need assistance with employment, educational opportunities, drug and alcohol treatment, mental health and/or medical treatment, housing, and a host of other individualized needs. Jbarnum@delphidrug.org

**Eric Boerdner** is a 2005 Masters in Criminal Justice Administration graduate of Niagara University, he also received his Bachelor’s in Criminal Justice with a minor in Sociology from Niagara University. He has been Niagara County’s Reentry Coordinator since 2008. Eboerdner@communitymissions.org

**Rick Umholtz** is the Director of the Bureau of Housing and Support Services (BHSS) within the Center for Specialized Services at the Office of Temporary and Disability Assistance. In this capacity, he oversees the administration of an array of programs to address homelessness in New York. These programs provide a continuum of services for homeless, at risk and low-income households. BHSS programs are designed to prevent homelessness, provide shelter for the homeless, construct supportive housing for the homeless and offer essential services to stabilize housing situations and increase levels of self-sufficiency. These programs in total exceed over $100 million in Federal and State funds, and include the Homeless Housing and Assistance Program (HHAP), the Solutions to End Homelessness Program (STEHP), New York State Supportive Housing Program (NYSSHP), Housing Opportunities for Persons with AIDS Program (HOPWA), Emergency Needs for the Homeless Program (ENHP), and the Operational Support for AIDS Housing Program (OSAH). Mr. Umholtz also serves on the interagency workgroup that administers the Empire State Supportive Housing Initiative (ESSHI). Prior to joining the Bureau in 2000, Mr. Umholtz served for over six years as Director for The Center for the Disabled, a not-for-profit providing services in congregate settings to individuals with disabilities. Mr. Umholtz also spent several years managing a shelter for homeless youth located in Albany. (518-474-3080). Richard.umholtz@otda.ny.gov

**Denard Cummings** is the Director of the Bureau of Housing and Partnership for Long-Term Care within the Office of Health Insurance Program at the New York State Department of Health. He is also the Supervising Manager of the Medicaid Redesign Team Supportive Housing Work Group staff and a member of the Interagency Work Group on Supportive Housing. Mr. Cummings holds a Masters of Public Administration from the Rockefeller College of Public Affairs and Policy and has over a decade of Civil Service experience with New York State. Denard.Cummings@health.ny.gov
<table>
<thead>
<tr>
<th><strong>Name</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Date of Birth</strong> __ / __ / _____</td>
</tr>
<tr>
<td><strong>Social Security Number</strong> _____ - _____ - _____</td>
</tr>
<tr>
<td><strong>Are you a member of someone else’s household? If yes, whose?</strong> <em>(Please staple sheets together)</em></td>
</tr>
<tr>
<td><strong>Which gender do you identify with?</strong> <em>(Circle One)</em></td>
</tr>
<tr>
<td><strong>What is your Race?</strong> <em>(Select all that apply)</em></td>
</tr>
<tr>
<td><strong>Are you Hispanic or Latino?</strong> <em>(Circle One)</em></td>
</tr>
<tr>
<td><strong>Did you spend last night in a shelter or on the street?</strong></td>
</tr>
<tr>
<td>Yes   No   Don’t know   Refused</td>
</tr>
<tr>
<td><strong>In total, how long did you stay in shelters or on the streets in the past 3 years?</strong></td>
</tr>
<tr>
<td><strong>Do you have any issues with substance?</strong></td>
</tr>
<tr>
<td>Yes   No   Don’t Know   Refused</td>
</tr>
<tr>
<td><strong>Do you have a physical disability?</strong></td>
</tr>
<tr>
<td>Yes   No   Don’t Know   Refused</td>
</tr>
<tr>
<td><strong>Do you have any ongoing health problems or medical conditions such as diabetes, cancer, heart disease?</strong></td>
</tr>
<tr>
<td>Do you have a developmental disability, such as learning disability, dyslexia, autism?</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
</tr>
<tr>
<td>Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Do you receive any disability benefits such as Social Security Income, Social Security Disability Income, or Veteran’s Disability Benefits?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
</tr>
</tbody>
</table>

Surveyor, is client chronic based on responses? □
Coordinating Services and Accessing Resources
Homeless Alliance of Western New York
Wednesday, November 16, 2016

WHAT IS ACF? The Administration for Children and Families (ACF), within the U.S. Department of Health and Human Services (HHS), is responsible for federal programs that promote the economic and social well-being of families, children, individuals and communities. ACF oversees and finances a broad range of activities in partnership with state, local and tribal governmental agencies. These agencies provide direct services and assistance to children, youth, families, refugees, migrants, Native Americans and others eligible to receive help under ACF legislative authorities. Our Web site is www.acf.hhs.gov

The Family and Youth Services Bureau is part of the Administration for Children, Youth and Families (ACYF) www.acf.gov/acyf
- Runaway and Homeless Youth programs
  - Street Outreach
  - Basic Centers
  - Transitional living
  - Maternity Group Homes
- Family Violence Prevention and Services
- Adolescent Pregnancy Prevention

Priorities
- Prevent and end youth and family homelessness by 2020
- Increase capacity to serve LGBTQ youth
- Ensure coordination among those serving youth and families

RHY Support Services & Resources
- National Runaway Safeline – 1-800-RUNAWAY www.1800runaway.org
- Runaway & Homeless Youth Training and Technical Assistance Center- http://rhyytcac.net
- National Clearinghouse on Families & Youth: http://ncfy.acf.hhs.gov
- Runaway & Homeless Youth Management Information System- https://extranet.acf.hhs.gov/rhymis

Planning, Research and Evaluation
  - Adolescent Well-Being after Experiencing Family Homelessness
  - Are Homeless Families Connected to the Social Safety Net

News You Can Use . . .
Open Enrollment Period #4 for health insurance coverage through the Health Insurance Marketplace: November 1, 2016-January 31, 2017
In New York State, visit the New York State of Health at https://nystateofhealth.ny.gov/
Sign-up for ACF Region 2 listservs at: http://www.acf.hhs.gov/region2/get-updates
TYPES OF FEDERAL FUNDING
- Discretionary grants and/or cooperative agreements permit the Federal government, according to specific authorizing legislation, to exercise judgment or “discretion,” in selecting the applicant/recipient organization, through a competitive grant process.
- Mandatory grants are those that a Federal agency is required by law to award if the recipient, usually a state, submits an acceptable State Plan or application and meets the eligibility and compliance requirements of the statutory and regulatory provisions of the grant program.

RESEARCH THE FUNDING ENVIRONMENT (including possible funding sources & priorities)
- Catalog of Federal Domestic Assistance (www.cfda.gov)
- ACF http://www.acf.hhs.gov/grants
- Consider becoming a grant reviewer

- Is Federal Funding a Possibility for My Program or Organization? The online Catalog of Federal Domestic Assistance gives you access to a database of all Federal programs available to State and local governments (including the District of Columbia); federally-recognized Indian tribal governments; Territories (and possessions) of the United States; domestic public, quasi-public, and private profit and nonprofit organizations and institutions; specialized groups; and individuals. After you find the program you want, contact the office that administers the program and find out how to apply. See www.cfda.gov

- Locating announcements – Find a synopsis of all ACF grant opportunities and apply electronically for opportunities via: www.grants.gov. Applicants will also be able to find the complete text of ACF grant announcements on the ACF web site located at: http://www.acf.hhs.gov/grants/

RESOURCES FOR FAITH-BASED AND COMMUNITY ORGANIZATIONS
- The HHS Center for Faith-Based and Neighborhood Partnerships - The mission of the Center for Faith-Based and Community Initiatives (CFBCI) is to create an environment within the Department (HHS) that welcomes the participation of faith-based and community-based organizations as valued and essential partners assisting Americans in need. Sign up for the mailing list to receive information regularly. See http://www.hhs.gov/partnerships/ or http://www.hhs.gov/fbci/ (Join the newsletter mailing list by clicking on “HHS Grants Information”)

- White House Office of Faith-Based and Neighborhood Partnerships http://www.whitehouse.gov/administration/eop/ofbnp


- Information Guides for Faith-based and Community Organizations (FBCOs)
  - Right on the Money: How to keep the doors of your nonprofit organization open in good times and bad available at http://ncfy.acf.hhs.gov/tools/publications

DIVERSIFY YOUR FUNDING SOURCES!!
Non-government funding sources include private foundations, public charities, corporate giving & individuals.
- The Foundation Center, 79 Fifth Avenue, New York, NY 10003 (there are additional locations)
  Phone: 212-620-4230, Fax: 212-691-1828, http://foundationcenter.org
  Funding Information Network: http://foundationcenter.org/ask-us/funding-information-network

Although I could not attend today’s forum, please contact me if you have questions about the Administration for Children and Families:
Barbara Andrews
U.S. DHHS/Administration for Children and Families, Region 2
Phone: 212-264-2890, x101; Fax: 212-264-4881,
Email: Barbara.Andrews@acf.hhs.gov; Web site: www.acf.hhs.gov