System Performance Overview

Total number of households and people served in the homeless system and performance overview for 10/01/2017 - 09/30/2018 for Final Upload

- **5,164** households
- **6,835** people

- **62** days homeless
- **35%** exits
- **11%** returns

Average cumulative days homeless
Exits to permanent destinations
Returns after exits to permanent destinations

VIEW DETAILS
System Performance by Household Type

Households with Days Homeless and Days Homeless by Household Type
Households that had at least one day in ES, SH, TH, or RRH; or at least one day in PSH prior to move-in and the average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects; and days in RRH or PSH prior to move-in.

- Adult Only: 70 days
- Adult & Child: 53 days
- Child Only: 23 days

Exits by Household Type
Percent of households that exited to permanent destinations

- Adult Only: 2,765 HH Exited, 29% Exited to permanent destinations
- Adult & Child: 526 HH Exited, 51% Exited to permanent destinations
- Child Only: 280 HH Exited, 65% Exited to permanent destinations

Returns by Household Type
Percent of households that returned to the homeless system within six months of exiting to permanent destinations. The universe for the chart is households that exited within the first six months of the report period.

- Adult Only: 424 HH Exited, 10% Returned after Exits to Permanent Destinations (4 of 424 HH)
- Adult & Child: 109 HH Exited, 4% Returned after Exits to Permanent Destinations (4 of 109 HH)
- Child Only: 113 HH Exited, 23% Returned after Exits to Permanent Destinations (26 of 113 HH)
System Performance Map

Households use different combinations of project types during the time they are served in the homeless system. These project type combinations are referred to as pathways. Each pathway has different average cumulative days homeless, exits to permanent housing and returns to the homeless system. The system map shows performance for the main project types in the homeless system and can be filtered to show performance for the main pathways.

All Households

- Emergency Shelter/Safe Haven (ES/SH)
- Transitional Housing (TH)
- Rapid Re-Housing (RRH)
- Permanent Supportive Housing (PSH)

All Pathways

- Exits to Permanent Destinations
- Returns

62 Days Homeless

- 4,373 HH served in Homeless System
- TH 363 HH
- Av. 282 days per HH
- RRH 746 HH
- Av. 44 pre-move-in days per HH
- PSH 197 HH
- Av. 181 pre-move-in days per HH

System Returns

- Av. 110 days to return
- 11% of 651 exiting HH
Average Days Homeless

The average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects; and days in RRH or PSH prior to move-in.

62

DAYS Homeless
4,373 HH

Adult Only: 70 DAYS | 3,247 HH
Adult & Child: 53 DAYS | 688 HH
Child Only: 23 DAYS | 297 HH
Time Distribution of Days Homeless

Average cumulative days homeless and distribution by defined time intervals for each household type:

- **70 Days**
  - 3,247 Adult Only HH
  - Days Homeless:
    - 0-30: 59%
    - 31-60: 18%
    - 61-90: 8%
    - 91-120: 8%
    - 121-150: 4%
    - 151+: 3%

- **53 Days**
  - 688 Adult & Child HH
  - Days Homeless:
    - 0-30: 49%
    - 31-60: 23%
    - 61-90: 12%
    - 91-120: 12%
    - 121-150: 3%
    - 151+: 2%

- **23 Days**
  - 297 Child Only HH
  - Days Homeless:
    - 0-30: 82%
    - 31-60: 9%
    - 61-90: 4%
    - 91-120: 4%
    - 121-150: 1%
    - 151+: <1%
Days Homeless by Pathway

Percent and number of households that used each pathway and average cumulative days that households in each pathway group were homeless.

All Households

In System: 4,373

62 Days Homeless

Average Days Homeless

- ES/SH Only
  - 70% | 3,052 HH
- TH Only
  - 3% | 141 HH
- ES/SH + TH
  - 4% | 177 HH
- RRH Only
  - 8% | 344 HH
- ES/SH + RRH
  - 8% | 361 HH
- TH + RRH
  - <1% | 21 HH
- ES/SH + TH + RRH
  - <1% | 14 HH
- PSH Only
  - 2% | 77 HH
- ES/SH + PSH
  - 3% | 115 HH
- ES/SH + RRH + PSH
  - <1% | 3 HH
- RRH + PSH
  - <1% | 2 HH
- All Other Pathways
  - 2% | 66 HH

- Days Homeless: 62 Days
  - 100% Have PSH Move-In Date
- Average Days Homeless
  - 27 Days
  - 191 Days
  - 240 Days
  - 65 Days
  - 84 Days
  - 294 Days
  - 434 Days
  - 348 Days
  - 117 Days
  - 130 Days
  - 274 Days
  - 47 Days
Days Homeless by Population Group

Percent and number of households in each population group and average cumulative days homeless for each population group.

All Households

<table>
<thead>
<tr>
<th>Population Group</th>
<th>Days Homeless</th>
<th>Average Days Homeless</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Households</td>
<td>62 Days</td>
<td></td>
</tr>
<tr>
<td>Aged 55+</td>
<td>87 Days</td>
<td></td>
</tr>
<tr>
<td>AC Parenting 16-24 year old</td>
<td>47 Days</td>
<td></td>
</tr>
<tr>
<td>AC 3+ children</td>
<td>55 Days</td>
<td></td>
</tr>
<tr>
<td>White, Non-Hispanic/Non-Latino</td>
<td>69 Days</td>
<td></td>
</tr>
<tr>
<td>White, Hispanic/Latino</td>
<td>61 Days</td>
<td></td>
</tr>
<tr>
<td>Black or African American</td>
<td>61 Days</td>
<td></td>
</tr>
<tr>
<td>Asian</td>
<td>42 Days</td>
<td></td>
</tr>
<tr>
<td>American Indian or Alaska Native</td>
<td>60 Days</td>
<td></td>
</tr>
<tr>
<td>Native Hawaiian/Other Pacific Islander</td>
<td>39 Days</td>
<td></td>
</tr>
<tr>
<td>Multiple Races</td>
<td>52 Days</td>
<td></td>
</tr>
<tr>
<td>Fleeing domestic violence</td>
<td>52 Days</td>
<td></td>
</tr>
<tr>
<td>Have a disabled member</td>
<td>77 Days</td>
<td></td>
</tr>
<tr>
<td>Have PSH Move-in Date</td>
<td>182 Days</td>
<td></td>
</tr>
<tr>
<td>First-time homeless</td>
<td>32 Days</td>
<td></td>
</tr>
<tr>
<td>Retunners from a Permanent Destination</td>
<td>43 Days</td>
<td></td>
</tr>
</tbody>
</table>

Days Homeless
- Emergency Shelter/Safe haven (ES/SH)
- Transitional Housing (TH)
- Rapid Re-Housing (RRH)
- PSH Prior to Housing Move-in

Show Additional Data
- Self-reported days homeless
- Length of stay
35% Exited to Permanent Destinations
1,269 of 3,700 HH

- Adult Only: 29% | 814 HH
- Adult & Child: 51% | 270 HH
- Child Only: 65% | 183 HH

Exit from the Homeless System
Percent of households that exited to permanent destinations
Exits by Destination Type

Percent of households that exited to permanent, temporary, and unknown destinations by household type.

- **3,700 HH Exited**
  - 42% Permanent Destinations
  - 35% Temporary Destinations
  - 23% Unknown Destinations

- **2,765 Adult Only HH Exited**
  - 29% Permanent Destinations
  - 22% Temporary Destinations
  - 48% Unknown Destinations

- **526 Adult & Child HH Exited**
  - 51% Permanent Destinations
  - 21% Temporary Destinations
  - 28% Unknown Destinations

- **280 Child Only HH Exited**
  - 65% Permanent Destinations
  - 30% Temporary Destinations
  - 5% Unknown Destinations
Exits to Permanent Destinations Trend

Number of households that exited from the homeless system and percent that exited to permanent destinations within each of the past three years.

2016
- 2,680 HH Exit
- 31% Exited to permanent destinations

2017
- 3,511 HH Exit
- 33% Exited to permanent destinations

2018
- 3,700 HH Exit
- 35% Exited to permanent destinations
Exits by Pathway

Percent and number of households that used each pathway, and percent and number of households in each pathway group that exited to permanent, temporary and unknown destinations.

<table>
<thead>
<tr>
<th>All Households</th>
<th>All Destination Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exiting HH (3,700)</td>
<td>Exited to All Destination Types</td>
</tr>
<tr>
<td>All Households</td>
<td>35% Exited to Permanent Destinations</td>
</tr>
<tr>
<td>100%</td>
<td>3,700 HH</td>
</tr>
<tr>
<td>ES/SH Only</td>
<td>2,829 HH</td>
</tr>
<tr>
<td>76%</td>
<td>2,629 HH exited</td>
</tr>
<tr>
<td>TH Only</td>
<td>87 HH</td>
</tr>
<tr>
<td>2%</td>
<td>87 HH exited</td>
</tr>
<tr>
<td>ES/SH + TH</td>
<td>107 HH</td>
</tr>
<tr>
<td>3%</td>
<td>107 HH exited</td>
</tr>
<tr>
<td>RRH Only</td>
<td>230 HH</td>
</tr>
<tr>
<td>6%</td>
<td>230 HH exited</td>
</tr>
<tr>
<td>ES/SH + RRH</td>
<td>223 HH</td>
</tr>
<tr>
<td>8%</td>
<td>223 HH exited</td>
</tr>
<tr>
<td>TH + RRH</td>
<td>18 HH</td>
</tr>
<tr>
<td>&lt;1%</td>
<td>18 HH exited</td>
</tr>
<tr>
<td>ES/SH + TH + RRH</td>
<td>10 HH</td>
</tr>
<tr>
<td>&lt;1%</td>
<td>10 HH exited</td>
</tr>
<tr>
<td>PSH Only</td>
<td>103 HH</td>
</tr>
<tr>
<td>4%</td>
<td>103 HH exited</td>
</tr>
<tr>
<td>ES/SH + PSH</td>
<td>15 HH</td>
</tr>
<tr>
<td>&lt;1%</td>
<td>15 HH exited</td>
</tr>
<tr>
<td>ES/SH + RRH + PSH</td>
<td>0 HH</td>
</tr>
<tr>
<td>&lt;1%</td>
<td>0 HH exited</td>
</tr>
<tr>
<td>RRH + PSH</td>
<td>0 HH</td>
</tr>
<tr>
<td>&lt;1%</td>
<td>0 HH exited</td>
</tr>
<tr>
<td>All Other Pathways</td>
<td>18 HH</td>
</tr>
<tr>
<td>&lt;1%</td>
<td>18 HH exited</td>
</tr>
</tbody>
</table>

Legend:
- Permanent Destinations
- Temporary Destinations
- Unknown Destinations
# Exits by Population Group

Percent and number of households in each population group, and percent and number of households in each population group that exited to permanent, temporary and unknown destinations.

### All Households

- **All Exiting HH**: 3,700 HH
- **AO 55+**: 16% | 601 HH
- **AC Parenting 18-24 year old**: 9% | 114 HH
- **AC 3+ children**: 4% | 133 HH
- **White, Non-Hispanic/Non-Latino**: 34% | 1,262 HH
- **White, Hispanic/Latino**: 9% | 319 HH
- **Black or African American**: 48% | 1,765 HH
- **Asian**: <1% | 17 HH
- **American Indian or Alaska Native**: 1% | 53 HH
- **Native Hawaiian/Other Pacific Islander**: <1% | 10 HH
- **Multiple Races**: 4% | 160 HH
- **Fleeing domestic violence**: 6% | 215 HH
- **Have a disabled member**: 47% | 1,747 HH
- **Have PSH Move-In Date**: 1% | 19 HH
- **First-time homeless**: 65% | 2,402 HH
- **Returner from a Permanent Destination**: 4% | 138 HH

### All Destination Types

- **35% Exit to Permanent Destinations**: 3,700 HH
- **60% Exit to Temporary Destinations**: 601 HH
- **5% Exit to Unknown Destinations**: 114 HH

### Exited to All Destination Types

- **3,700 HH**: Permanent Destinations
- **601 HH**: Temporary Destinations
- **114 HH**: Unknown Destinations

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Green = Permanent Destinations  Orange = Temporary Destinations  Yellow = Unknown Destinations
Returns to the Homeless System

Percent of households that returned to the homeless system within six months of exiting to a permanent destination. Results are shown for the exit cohort selected in the dropdown.

HH that Exit in the first 6 mo of the Current Report Period

- Adult Only: 10% (44 households)
- Adult & Child: 4% (4 households)
- Child Only: 23% (113 households)

11% returns of 74 of 651 HH
Time Distribution of Returns

Number of households that returned to the homelessness system after exiting to a permanent destination and the percent of households who returned within each of the defined time intervals. Results are shown for the exit cohort selected in the dropdown. Return rates are cumulative for the timeframes available for each cohort; only the oldest cohort has return rates for the full three-year period.

HH that Exited in the first 6 mo of the Current Report Period

- **44** Adult Only HH Returned
- **4** Adult & Child HH Returned
- **26** Child Only HH Returned

![Graphs showing return rates by time frame for different categories of households.](image-url)
Returns to the Homeless System Trend

Percent of households that returned to the homeless system within 6, 12, and 24 months after exiting to a permanent destination. Returns are shown for all three cohorts in the dataset.
Returns by Pathway

Percent and number of households that returned to the homeless system within six months after exiting from each pathway, and the percent and number of households in each pathway group that returned. Results are shown for the exit cohort selected in the dropdown.

<table>
<thead>
<tr>
<th>HH that Exited in the first 6 mo of the Current Report Period</th>
<th>All Households</th>
<th>All Destination Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exiting HH (1,979)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Households</td>
<td>22%</td>
<td>22% 432 of 1,979 HH</td>
</tr>
<tr>
<td>100% (1,979 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ES/SH Only</td>
<td>15%</td>
<td>24% 401 of 1,673 HH</td>
</tr>
<tr>
<td>85% (1,673 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TH Only</td>
<td>2%</td>
<td>0% 4 of 40 HH</td>
</tr>
<tr>
<td>2% (40 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ES/SH + TH</td>
<td>3%</td>
<td>17% 9 of 52 HH</td>
</tr>
<tr>
<td>3% (52 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RRH Only</td>
<td>6%</td>
<td>8% 10 of 118 HH</td>
</tr>
<tr>
<td>6% (118 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ES/SH + RRH</td>
<td>5%</td>
<td>6% 4 of 62 HH</td>
</tr>
<tr>
<td>5% (62 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TH + RRH</td>
<td>1%</td>
<td>0% 0 of 12 HH</td>
</tr>
<tr>
<td>1% (12 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ES/SH + TH + RRH</td>
<td>&lt;1%</td>
<td>0% 0 of 6 HH</td>
</tr>
<tr>
<td>&lt;1% (6 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PSH Only</td>
<td>&lt;1%</td>
<td>50% 4 of 8 HH</td>
</tr>
<tr>
<td>&lt;1% (8 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ES/SH + PSH</td>
<td>0%</td>
<td>0% 0 of 0 HH</td>
</tr>
<tr>
<td>0% (0 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ES/SH + RRH + PSH</td>
<td>0%</td>
<td>0% 0 of 0 HH</td>
</tr>
<tr>
<td>0% (0 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RRH + PSH</td>
<td>0%</td>
<td>0% 0 of 0 HH</td>
</tr>
<tr>
<td>0% (0 HH exited)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Other Pathways</td>
<td>0%</td>
<td>0% 0 of 0 HH</td>
</tr>
<tr>
<td>0% (0 HH exited)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Returns by Population Group

Percent and number of households in each population group that exited the homeless system, and percent and number of exiting households who returned within six months.

Results are shown for the exit cohort selected in the dropdown.

<table>
<thead>
<tr>
<th>HH that Exited in the first 6 mo of the Current Report Period</th>
<th>All Households</th>
<th>All Destination Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exiting HH</td>
<td>1,979 HH</td>
<td>22%</td>
</tr>
<tr>
<td>AO 55+</td>
<td>0%</td>
<td>0 HH</td>
</tr>
<tr>
<td>AC Parenting 19-24 year old</td>
<td>0%</td>
<td>0 HH</td>
</tr>
<tr>
<td>AC 3+ children</td>
<td>7%</td>
<td>146 HH</td>
</tr>
<tr>
<td>White, Non-Hispanic/Non-Latino</td>
<td>31%</td>
<td>622 HH</td>
</tr>
<tr>
<td>White, Hispanic/Latino</td>
<td>9%</td>
<td>163 HH</td>
</tr>
<tr>
<td>Black or African American</td>
<td>50%</td>
<td>964 HH</td>
</tr>
<tr>
<td>Asian</td>
<td>&lt;1%</td>
<td>4 HH</td>
</tr>
<tr>
<td>American Indian or Alaska Native</td>
<td>2%</td>
<td>31 HH</td>
</tr>
<tr>
<td>Native Hawaiian/Other Pacific Islander</td>
<td>&lt;1%</td>
<td>6 HH</td>
</tr>
<tr>
<td>Multiple Races</td>
<td>4%</td>
<td>79 HH</td>
</tr>
<tr>
<td>Fleeing domestic violence</td>
<td>5%</td>
<td>93 HH</td>
</tr>
<tr>
<td>Have a disabled member</td>
<td>45%</td>
<td>937 HH</td>
</tr>
<tr>
<td>First-time homeless</td>
<td>55%</td>
<td>1,088 HH</td>
</tr>
<tr>
<td>Returners from a Permanent Destination</td>
<td>4%</td>
<td>80 HH</td>
</tr>
</tbody>
</table>
Returns by Destination Type

The percent of households that returned within six months of exiting the homeless system to permanent, temporary, or unknown destinations. Results are shown for the exit cohort selected in the dropdown.

<table>
<thead>
<tr>
<th>HH that Exit in the first 6 mo of the Current Report Period</th>
<th>All Households</th>
<th>All Population Groups</th>
</tr>
</thead>
<tbody>
<tr>
<td>651 HH Exited</td>
<td>517</td>
<td>811</td>
</tr>
<tr>
<td>11% Returned after Exits to Permanent Destinations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>74 of 651 HH</td>
<td></td>
<td></td>
</tr>
<tr>
<td>32% Returned after Exits to Temporary Destinations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>164 of 517 HH</td>
<td></td>
<td></td>
</tr>
<tr>
<td>24% Returned after Exits to Unknown Destinations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>194 of 811 HH</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Gender of HoH and Adults

- Female: 42% (2,216)
- Male: 57% (2,997)
- Transgender or gender non-conforming: <1% (12)
- Unknown: 4% (58)
Race and Ethnicity of HoH and Adults

- ESH/TH: 3,966
- RRH: 633
- PSH: 1,047

- White, Non-Hispanic/Non-Latino
- American Indian or Alaska Native
- Native Hawaiian/Other Pacific Islander
- White, Hispanic/Latino
- Black or African American
- Asian
- Multiple races
- Unknown
Domestic Violence Status of HoH and Adults

- E/M/SH & TH: 3,866
- E/MH: 833
- PSH: 1,047

Legend:
- Not a DV survivor
- DV survivor and currently fleeing
- DV survivor and not currently fleeing or unknown fleeing status
- DV status unknown
Geography Where Household Was Served

| ES/SH & TH | 3,629 |
| RRH | 746 |
| PSH | 1,005 |

- Served in city
- Served in suburbs
- Served in rural
- Served in unknown
Prior Living Situation for Households

- ESH & TH: 3,825
- RRH: 746
- PSH: 1,005

Legend:
- Homeless shelter
- Homeless sheltered
- Temporary situations
- Institutional situations
- Permanent housing
- Unknown
Demographics Comparison

Comparison of demographic characteristics of households, heads of households, and adults served in Shelters & Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing.

Households Served by Project Type

- Emergency Shelter/Safe Haven & Transitional Housing: 3,825 HH served
- Rapid Re-Housing: 746 HH served
- Permanent Supportive Housing: 1,038 HH served
## Exits by Destination

Percent of households that exited to each destination within the permanent, temporary, and unknown destination types.

### All Households
- **Permanent Destinations**: 35% (1,299 HH)
- **Temporary Destinations**: 23% (856 HH)
- **Unknown Destinations**: 42% (1,555 HH)

### All Population Groups
- **Permanent Destinations**: 8%
- **Temporary Destinations**: 6%
- **Unknown Destinations**: 41%