System Performance Overview

Total number of households and people served in the homeless system and performance overview for 10/01/2018 - 09/30/2019 for FY19 - 10/27/20

**Households:** 5,660

**People:** 7,232

- **Days Homeless:** 97
- **Exits:** 34%
- **Returns:** 12%
System Performance by Household Type

Households with Days Homeless and Days Homeless by Household Type
Households that had at least one day in ES, SH, TH, or RRH, or at least one day in PSH prior to move-in and the average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects, and days in RRH or PSH prior to move-in.

- **Adult Only**: 113 days
- **Adult & Child**: 53 days
- **Child Only**: 26 days

Exits by Household Type
Percent of households that exited to permanent destinations

- **Adult Only**: 3,008 HH Exited, 30% Exited to permanent destinations
- **Adult & Child**: 531 HH Exited, 54% Exited to permanent destinations
- **Child Only**: 225 HH Exited, 63% Exited to permanent destinations

Returns by Household Type
Percent of households that returned to the homeless system within six months of exiting to permanent destinations. The universe for the chart is households that exited within the first six months of the report period.

- **Adult Only**: 475 HH Exited, 12% Returned after Exits to Permanent Destinations, 55 of 475 HH
- **Adult & Child**: 145 HH Exited, 6% Returned after Exits to Permanent Destinations, 8 of 145 HH
- **Child Only**: 89 HH Exited, 22% Returned after Exits to Permanent Destinations, 39 of 89 HH
Households use different combinations of project types during the time they are served in the homeless system. These project type combinations are referred to as pathways. Each pathway has different average cumulative days homeless, exits to permanent housing and returns to the homeless system. The system map shows performance for the main project types in the homeless system and can be filtered to show performance for the main pathways.
Average Days Homeless

The average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects; and days in RRH or PSH prior to move-in.

97 DAYS Homeless

4,777 HH

<table>
<thead>
<tr>
<th>Category</th>
<th>Days</th>
<th>HH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Only</td>
<td>113</td>
<td>3,642</td>
</tr>
<tr>
<td>Adult &amp; Child</td>
<td>53</td>
<td>893</td>
</tr>
<tr>
<td>Child Only</td>
<td>26</td>
<td>243</td>
</tr>
</tbody>
</table>
Time Distribution of Days Homeless

Average cumulative days homeless and distribution by defined time intervals for each household type.

- **113 Days**: 3,642 Adult Only HH
  - Days Homeless: 0-30: 59%, 31-60: 17%, 61-90: 7%, 91-120: 7%, 121-150: 4%, 151-180: 5%

- **53 Days**: 683 Adult & Child HH
  - Days Homeless: 0-30: 53%, 31-60: 20%, 61-90: 12%, 91-120: 11%, 121-150: 2%, 151-180: 2%

- **26 Days**: 243 Child Only HH
  - Days Homeless: 0-30: 82%, 31-60: 7%, 61-90: 5%, 91-120: 4%, 121-150: 1%, 151-180: 1%
Households with Days Homeless Trend

For each reporting year, households that had at least one day in ES, SH, TH, or RRH; or at least one day in PSH prior to move-in.

- 2018: 4,373 All Households
- 2019: 4,777 All Households

Days Homeless Trend by Household Type

For each reporting year, the average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects, and days in RRH or PSH prior to move-in.
Days Homeless by Pathway

Percent and number of households that used each pathway and average cumulative days that households in each pathway group were homeless.

All Households

All Households in System (4,777)

97 Days Homeless

Average Days Homeless

- ES/SH Only
  - 73% | 3,445 HH
- TH Only
  - 2% | 109 HH
- ES/SH + TH
  - 4% | 169 HH
- RRH Only
  - 8% | 255 HH
- ES/SH + RRH
  - 6% | 260 HH
- TH + RRH
  - <1% | 7 HH
- ES/SH + TH + RRH
  - <1% | 8 HH
- PSH Only
  - 4% | 192 HH
- ES/SH + PSH
  - 2% | 147 HH
- ES/SH + RRH + PSH
  - <1% | 20 HH
- RRH + PSH
  - <1% | 14 HH
- All Other Pathways
  - 2% | 79 HH

- 41% Have PSH Move-In Date
- 21% Have PSH Move-In Date
- 0% Have PSH Move-In Date
- 0% Have PSH Move-In Date
- 23% Have PSH Move-In Date

- 31 Days
- 212 Days
- 287 Days
- 44 Days
- 86 Days
- 333 Days
- 527 Days
- 926 Days
- 93 Days
- 160 Days
- 306 Days
- 218 Days
34% Exited to Permanent Destinations
1,336 of 3,953 HH

- Adult Only: 30% | 803 HH
- Adult & Child: 54% | 288 HH
- Child Only: 63% | 141 HH
Exits by Destination Type

Percent of households that exited to permanent, temporary, and unknown destinations by household type.

- 3,953 HH Exited
  - 30% Adult Only HH Exited
    - 3,008 Households
      - 30% Permanent Destinations
      - 36% Temporary Destinations
      - 34% Unknown Destinations
  - 531 Adult & Child HH Exited
    - 54% Permanent Destinations
    - 21% Temporary Destinations
    - 25% Unknown Destinations
  - 225 Child Only HH Exited
    - 63% Permanent Destinations
    - 36% Unknown Destinations
    - 2% Temporary Destinations
Exits to Permanent Destinations Trend

Number of households that exited from the homeless system and percent that exited to permanent destinations within each of the past three years.

- **2017**
  - 3,404 HH Exited
  - 33% Exited to permanent destinations

- **2018**
  - 3,361 HH Exited
  - 35% Exited to permanent destinations

- **2019**
  - 3,953 HH Exited
  - 34% Exited to permanent destinations
Exits by Pathway

Percent and number of households that used each pathway, and percent and number of households in each pathway group that exited to permanent, temporary and unknown destinations.

<table>
<thead>
<tr>
<th>All Households</th>
<th>All Destination Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exiting HH (3,953)</td>
<td>34% Exited to Permanent Destinations</td>
</tr>
<tr>
<td>All Households</td>
<td>100%</td>
</tr>
<tr>
<td>ES/SH Only</td>
<td>82%</td>
</tr>
<tr>
<td>TH Only</td>
<td>2%</td>
</tr>
<tr>
<td>ES/SH + TH</td>
<td>3%</td>
</tr>
<tr>
<td>RRH Only</td>
<td>4%</td>
</tr>
<tr>
<td>ES/SH + RRH</td>
<td>4%</td>
</tr>
<tr>
<td>TH + RRH</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>ES/SH + TH + RRH</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>PSH Only</td>
<td>5%</td>
</tr>
<tr>
<td>ES/SH + PSH</td>
<td>1%</td>
</tr>
<tr>
<td>ES/SH + RRH + PSH</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>RRH + PSH</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>All Other Pathways</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>

Exited to All Destination Types
- Permanent Destinations
- Temporary Destinations
- Unknown Destinations
Exits by Population Group

Percent and number of households in each population group, and percent and number of households in each population group that exited to permanent, temporary and unknown destinations.

All Households

- All Exiling HH: 3,953 HH (34% Exited to Permanent Destinations)
- AO 55+: 655 HH
- AC Parenting 18-24 year old: 133 HH
- AC 3+ children: 142 HH
- White, Non-Hispanic/Non-Latino: 1,371 HH
- White, Hispanic/Latino: 266 HH
- Black or African American: 1,831 HH
- Asian: 18 HH
- American Indian or Alaska Native: 55 HH
- Native Hawaiian/Other Pacific Islander: 15 HH
- Have a disabled member: 202 HH
- Have PSH Move-In Date: 16 HH
- First-time homeless: 2,576 HH
- Returners from a Permanent Destination: 146 HH

All Destination Types

- Permanent Destinations
- Temporary Destinations
- Unknown Destinations

34% Exited to Permanent Destinations

3,953 HH

655 HH

133 HH

142 HH

1,371 HH

266 HH

1,831 HH

18 HH

55 HH

15 HH

202 HH

16 HH

2,576 HH

146 HH
Exits by Destination

Percent of households that exited to each destination within the permanent, temporary, and unknown destination types.

### All Households

<table>
<thead>
<tr>
<th>Destination</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent</td>
<td>1,336</td>
<td>34%</td>
</tr>
<tr>
<td>Temporary</td>
<td>1,435</td>
<td>36%</td>
</tr>
<tr>
<td>Unknown</td>
<td>1,182</td>
<td>30%</td>
</tr>
</tbody>
</table>

### All Population Groups

- Permanent Destinations: 34% (1,336 HH)
- Temporary Destinations: 36% (1,435 HH)
- Unknown Destinations: 30% (1,182 HH)
Returns to the Homeless System

Percent of households that returned to the homeless system within six months of exiting to a permanent destination. Results are shown for the exit cohort selected in the dropdown.

12% RETURNS
87 of 714 HH
Time Distribution of Returns

Number of households that returned to the homelessness system after exiting to a permanent destination and the percent of households who returned within each of the defined time intervals. Results are shown for the exit cohort selected in the dropdown. Return rates are cumulative for the timeframes available for each cohort; only the oldest cohort has return rates for the full three-year period.

HH that Exited in the first 6 mo of the Current Report Period

58
Adult Only HH Returned

8
Adult & Child HH Returned

20
Child Only HH Returned
Returns to the Homeless System Trend

Percent of households that returned to the homeless system within 6, 12, and 24 months after exiting to a permanent destination. Returns are shown for all three cohorts in the dataset.

All Households | All Population Groups | All Destination Types

- Returned within 6 months of Exit
- Returned within 12 months of Exit
- Returned within 24 months of Exit
Returns by Pathway

Percent and number of households that returned to the homeless system within six months after exiting from each pathway, and the percent and number of households in each pathway group that returned. Results are shown for the exit cohort selected in the dropdown.

<table>
<thead>
<tr>
<th>HH that Exited in the first 6 mo of the Current Report Period</th>
<th>All Households</th>
<th>All Destination Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exiting HH (2,310)</td>
<td>24% Returned within 6 months</td>
<td>Returned after exit to All Destination Types</td>
</tr>
<tr>
<td>All Households</td>
<td>24% of 2,310 HH</td>
<td>24% of 2,310 HH</td>
</tr>
<tr>
<td>ES/SH Only</td>
<td>25% of 2,649 HH</td>
<td>25% of 2,649 HH</td>
</tr>
<tr>
<td>TH Only</td>
<td>13% of 39 HH</td>
<td>13% of 39 HH</td>
</tr>
<tr>
<td>ES/SH + TH</td>
<td>6% of 54 HH</td>
<td>6% of 54 HH</td>
</tr>
<tr>
<td>RRH Only</td>
<td>8% of 99 HH</td>
<td>8% of 99 HH</td>
</tr>
<tr>
<td>ES/SH + RRH</td>
<td>24% of 54 HH</td>
<td>24% of 54 HH</td>
</tr>
<tr>
<td>TH + RRH</td>
<td>0% of 1 HH</td>
<td>0% of 1 HH</td>
</tr>
<tr>
<td>ES/SH + TH + RRH</td>
<td>0% of 1 HH</td>
<td>0% of 1 HH</td>
</tr>
<tr>
<td>PSH Only</td>
<td>33% of 6 HH</td>
<td>33% of 6 HH</td>
</tr>
<tr>
<td>ES/SH + PSH</td>
<td>26% of 7 HH</td>
<td>26% of 7 HH</td>
</tr>
<tr>
<td>ES/SH + RRH + PSH</td>
<td>0% of 0 HH</td>
<td>0% of 0 HH</td>
</tr>
<tr>
<td>RRH + PSH</td>
<td>0% of 0 HH</td>
<td>0% of 0 HH</td>
</tr>
<tr>
<td>All Other Pathways</td>
<td>0% of 0 HH</td>
<td>0% of 0 HH</td>
</tr>
</tbody>
</table>
Returns by Population Group

Percent and number of households in each population group that exited the homeless system, and percent and number of exiting households who returned within six months. Results are shown for the exit cohort selected in the dropdown.

<table>
<thead>
<tr>
<th>HH that Exited in the first 6 mo of the Current Report Period</th>
<th>All Households</th>
<th>All Destination Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exiting Hh</td>
<td>2,310 HH</td>
<td>545 of 2,310 HH</td>
</tr>
<tr>
<td>AO 65+</td>
<td>343 HH</td>
<td>90 of 343 HH</td>
</tr>
<tr>
<td>AC Parenting 19-24 year old</td>
<td>63 HH</td>
<td>6 of 63 HH</td>
</tr>
<tr>
<td>AC 3+ children</td>
<td>70 HH</td>
<td>1 of 70 HH</td>
</tr>
<tr>
<td>White, Non-Hispanic/Non-Latino</td>
<td>778 HH</td>
<td>151 of 778 HH</td>
</tr>
<tr>
<td>White, Hispanic/Latino</td>
<td>147 HH</td>
<td>34 of 147 HH</td>
</tr>
<tr>
<td>Black or African American</td>
<td>1,037 HH</td>
<td>265 of 1,037 HH</td>
</tr>
<tr>
<td>Asian</td>
<td>11 HH</td>
<td>3 of 11 HH</td>
</tr>
<tr>
<td>American Indian or Alaska Native</td>
<td>36 HH</td>
<td>9 of 36 HH</td>
</tr>
<tr>
<td>Native Hawaiian/Other Pacific Islander</td>
<td>7 HH</td>
<td>2 of 7 HH</td>
</tr>
<tr>
<td>Multiple Races</td>
<td>88 HH</td>
<td>25 of 88 HH</td>
</tr>
<tr>
<td>Fleeing domestic violence</td>
<td>115 HH</td>
<td>20 of 115 HH</td>
</tr>
<tr>
<td>Have a disabled member</td>
<td>1,111 HH</td>
<td>325 of 1,111 HH</td>
</tr>
<tr>
<td>First-time homeless</td>
<td>1,244 HH</td>
<td>166 of 1,244 HH</td>
</tr>
<tr>
<td>Returns from a Permanent Destination</td>
<td>79 HH</td>
<td>20 of 79 HH</td>
</tr>
</tbody>
</table>

24% Returned within 6 months
Returns by Destination Type

The percent of households that returned within six months of exiting the homeless system to permanent, temporary, or unknown destinations. Results are shown for the exit cohort selected in the dropdown.

<table>
<thead>
<tr>
<th>HH that Exit in the first 6 mo of the Current Report Period</th>
<th>All Households</th>
<th>All Population Groups</th>
</tr>
</thead>
<tbody>
<tr>
<td>714 HH Exited</td>
<td>1,077 HH Exited</td>
<td>519 HH Exited</td>
</tr>
<tr>
<td>12% Returned after Exits to Permanent Destinations 57 of 714 HH</td>
<td>34% Returned after Exits to Temporary Destinations 351 of 1,077 HH</td>
<td>17% Returned after Exits to Unknown Destinations 87 of 519 HH</td>
</tr>
</tbody>
</table>
Demographics Comparison

Comparison of demographic characteristics of households, heads of households, and adults served in Shelters & Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing.

Households Served by Project Type

- Emergency Shelter/Safe Haven & Transitional Housing: 4,215 HH served
- Rapid Re-Housing: 638 HH served
- Permanent Supportive Housing: 1,323 HH served
### Gender of HoH and Adults

<table>
<thead>
<tr>
<th>Category</th>
<th>Male</th>
<th>Female</th>
<th>Transgender/gender non-conforming</th>
<th>Unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,260 SH &amp; TH</td>
<td>2,810</td>
<td>1,450</td>
<td>90</td>
<td>260</td>
</tr>
<tr>
<td>725 RRH</td>
<td>460</td>
<td>265</td>
<td>10</td>
<td>90</td>
</tr>
<tr>
<td>1,335 PSH</td>
<td>780</td>
<td>555</td>
<td>100</td>
<td>0</td>
</tr>
</tbody>
</table>

Legend:
- **Female**
- **Male**
- **Transgender/gender non-conforming**
- **Unknown**
Veteran Status of Adults

- ES/SH & TH: 3,864
- RRH: 720
- PSH: 1,322

Legend:
- Veterans
- Non-veterans
- Unknown
Domestic Violence Status of HoH and Adults

- E5/EH & TH: 4,260
- RPH: 725
- PSH: 1,330

Legend:
- Not a DV survivor
- DV survivor and currently feeling
- DV survivor and not currently feeling or unknown feeling status
- DV status unknown