1. Introductions

2. System Performance Discussion
   - HAWNY HMIS Director, Nate Pyzikiewicz shared a breakdown of what system performance is and means, along with some data and metrics that are submitted to HUD;
   - System performance measures not just COC funded agencies but any agencies that use HMIS for data;
   - The system performance is broken down into 3 different categories, new clients in emergency shelters, length of time (LOT) levels, and the exit data;
   - New client numbers in ES are back up to pre-covid levels
     - “New Clients” are those clients that do not have any prior enrollments in HMIS over the past two years.
     - The “Covid years” saw a drop in both “New Clients” and Overall number of clients
     - Numbers are rising back to Pre-Covid numbers
• LOT numbers
  ○ Length of time in shelters looks at start dates and exit dates in HMIS for shelter projects.
  ○ The data is most likely inflated by clients that are not being closed out in a timely fashion and HAWNY urged providers to make sure exit dates are being put into HMIS and back dated to the clients last time at the shelter.
  ○ LOT from start of homelessness to move in date, which measures “Approximate Date Homeless Started” as the “Start” of a client’s homeless time up until a HMID is entered for that client.
  ○ This data is most likely inflated as well and could show that the “Approx” field is not being updated correctly.
  ○ This data also affects chronic homeless numbers as well.

• Destination Data
  ○ Destination of clients when leaving a shelter or program was presented as well. Unknown destinations have gone up (a few percentage points) since pre covid, which may have been because there was more added outreach during covid with ESG CV funding that is no longer available.

• Summary provided
  ○ The numbers show how HAWNY can better support providers by pinpointing data points (Destinations and Approximate Homeless Date) for better documentation and training.
  ○ It also allows HAWNY to look at trends and work with providers on HMIS DQ planning/monitoring. (Timely exits of clients)
  ○ HAWNY can also use these numbers to show local needs. (New ES Clients)
  ○ Finally it shows how interconnected our service system is and how each piece of data is used and viewed as a team effort in the eyes of HUD.

• Follow up discussion regarding the statistics presented and getting provider feedback

3. Community Announcements
• Catholic Charities announced that Angela’s House is opening. They are looking for women 55 years or older and are accepting new clients and are looking for referrals for 21 open spots. The focus is on the health and wellness of the clients. Any applications can be sent to Catholic Charities. The only In-eligibility requirements that exist are if the individual has been convicted of making or selling meth in the future or a registered sex offender. The location of the building is at 590 Oak Street, Cheektowaga.
• Annual action plan meeting tomorrow night 3/16 at Belmont at 6pm on Main street, free to all.
• Hispanics United, announces a ribbon cutting for the new senior supportive housing building that is opening with the grand opening on March 29th;
• CoC is looking for people with lived experience for an upcoming focus group regarding Coc funded programs. Please contact Kexin Ma from HAWNY if you know of someone that would be interested.

4. Adjournment