

**Governmental**

Social Security .....(800)  
772-1213  
(G) Health Department.....(585)  
344-2580 (G) Mental  
Health.....(585) 344-1421  
(G) Child Care Assistance.....(585)  
344-2580 x6423  
(G) Office For the Aging.....(585)  
343-1611  
(G) Social Services.....(585)  
344-2580  
  
(O) Health Department.....(585)  
589-3278  
(O) Mental Health Services.....(585)  
589-7066 (O) Child & Family  
Services.....(585) 589-7000  
(O) Office for the Aging.....(585)  
589-3191  
(O) Social Services.....(585)  
589-7000

(W) Public Health Department.....(585)  
786-8890 (W) Single Point of  
Access.....(585) 786-8871  
(W) Clarity Wellness Community Mental  
Health.....  
.....(585)  
786-0196  
(W) Child Support Collection.....(888)  
208-4485  
(W) Office for the Aging.....(585)  
786-8833  
(W) Social Services.....(585)  
786-8900

**Community Resources**

Planned Parenthood CWNJ.....(585)  
546-2771  
Independent Living Genesee Region.....(585)  
815-8501 ext. 400

(GO) Care + Crisis Helpline ..... (585)  
283-5200  
Or text 741741  
(GO) Ministry of Concern.....(585)  
589-9210  
(GOW) Catholic Charities.....(585)  
343-0614  
(G) Community Action (CAOGINC).....(585)  
343-7798 (G) United Way Genesee  
County.....(585) 343-8141  
(G) Salvation Army.....(585)  
343-6284  
(G) YWCA.....(585)  
343-5808

(O) United Way.....(585)  
283-4224  
(O) Community Action (CAOGINC).....(585)  
589-5605

(W) Wyoming County Community Action.....(585)  
237-2600 **Affordable Housing**

(GW) Genesee Valley Rural Preservation Council,  
Inc.....  
.....(585)  
658-4860  
(G) Depaul Key  
housing.....(585) 201-7554  
(G) Batavia Housing Authority.....(585)  
344-1888 (G) Pathstone  
Corporation.....(585) 343-3861  
(GW) Habitat for Humanity.....(585)  
345-1656

(O) Pathstone Cooperation.....(585)  
283-4246

(W) Wyoming County Community Action.....(585)  
237-2600

**Substance Abuse**

(G) Uconnect Care Behavior Health Services  
.....(585) 343-1124

(G) GCASA-Peer Recovery.....(585)  
815-1800  
(G) Horizon Batavia Recovery Center.....(585)  
815-0247  
(G) Hope Haven– UMMC.....(585)  
723-7366

(O) GCASA-Albion Clinic.....(585)  
589-0055

(W) Spectrum Chemical Dependency.....(585)  
786-0220 (W) Partners For  
Prevention.....(585) 786-8970

**Sexual Assault and Domestic Violence**

NYS Domestic Violence Hotline.....(800)  
942-6906

(GOW) RESTORE Sexual Assault  
Services.....(585)546-2777 (G) YWCA DV Hotline  
.....(585) 343-7513

(G) Catholic Charities.....(585)  
343-0614

(O) Pathstone DV .....(585)  
589-8733 (O) Pathstone-Orleans County DV  
Hotline....(866) 314-7233 (O) DSS DV Unit  
(non-residential).....(585) 589-3159

**Employment and Training**

NYS Department of Labor.....(585)  
344-2042

Pathstone Career Services ..... (585)  
340-3300

(G) Genesee County Career Center.....(585)  
344-2042

(G) ACE Restoration Society.....(585)  
343-9162

(O) NYS DOL: Employment Services.....(585)  
589-5335

(O) Orleans County Job Development Center.....(585) 589-700 (O) Community Action.....(585) 589-5605

**Health Clinics**

Lake Plains Community Care Network.....(585) 344-1692

NYSOH Health Insurance Navigation.....(585)

343-5450 Planned Parenthood

CWNY.....(585) 546-2771

(G) Health Department .....(585) 344-4800

(G) Jerome Center/Urgent Care-UMMC.....(585) 815-6715

(G) WellNow Urgent Care.....(585) 201-5598

(O) Health Department.....(585) 589-3278

(O) Orleans Community Health Center.....(585) 589-2273

(O) Oak Orchard Health.....(585) 589-6446

(W) Public Health Department.....(585) 786-8890

(W) HIV/AIDS testing clinic.....(585) 786-8890

(W) Wyoming Urgent Care.....(585) 786-0101

(W) Oak Orchard Health.....(585) 765-2060

**Mental Health**

Depaul: Supported Housing Assistance.....(585) 344-3727 Depaul: Treatment Apartment .....(585) 344-0198

(GO) Care + Crisis Helpline..... (585) 283-5200

(G) Mental Health Services.....(585) 344-1421

(G) Warm Line/ Peer to Peer.....(585) 813-0072

(G) Mental Health Association.....(585) 344-2611

(O) Mental Health Services.....(585) 589-7066

(W) ARA Mental Health Clinic.....(585) 786-0190 (W) Spectrum Counseling Center.....(585) 786-0220

(W) Peers Together .....(585) 786-0080

**Veterans**

VA Regional Office (Benefits).....(800) 827-1000

VA Medical Center.....(585) 297-1050

Rochester VA Outpatient Clinic.....(585) 463-2600

(G) Veteran Services.....(585) 815-7905 (G) Veterans Support Network.....(585) 302-0825

(G) Eagle Star (VA Transitional Housing).....(585) 483-3456

(G) NY State Veterans Home.....(585) 345-5000

(O) Veteran Services.....(585) 589-3219

(W) Veteran Services.....(585) 786-8860 **Emergency Assistance**

Police/Fire/Ambulance..... 911

Mental Health Hotline.....988

Services Referral.....211

(GO) Care + Crisis Helpline..... (585) 283-5200

..... or text 741741

(G) Salvation Army/ Winter Shelter (men)... (585) 343-6284

(W) Wyoming County Community Action.....(585) 237-2600

**Utilities and Basic Needs**

NYS Public Service (shut-off hotline).....1 (800) 342-3377 National

Grid.....1 (800) 322-3223

Emergency Broadband.....833-511-0311

(G) Food Stamps.....(585) 344-2587 x6792

(G) HEAP.....(585) 344-2580 x6524 (G)

Medicaid.....(585) 344-2587 x6792

(G) WIC Program.....(585) 344-2203

(G) Child Health Plus.....(585) 344-2580

(G) Community Action .....(585) 343-7798

(O) HEAP.....(585) 589-3182

(O) Food Stamps.....(585) 589-7000 x4-1

(O) Ministry of Concern.....(585) 589-9210 (O)

Community Action .....(585) 589-5605

(O) WIC Program.....(585) 344-2203

(W) HEAP.....(585) 786-8900 x1

(W) Wyoming County Community Action.....(585) 237-2600

(W) Catholic Charities.....(585) 786-3440

(W) Food Stamps.....(585) 786-8900 x1

(W) WIC Program.....585-243-7530

**Legal Services**

Neighborhood Legal Services.....(585)  
343-5450  
Prisoners Legal  
Services.....(716) 854-1007 (G)  
Legal Services: Office for the Aging.....(585)  
343-1611  
(G) NYSOH Insurance Navigation.....(585)  
343-5450  
  
(O) Legal Services: Office for the Aging.....(585)  
589-3191

(W) Legal Services: Office for the Aging.....(585)  
786-8833

**Food and Clothing**

(GO) Ministry of Concern.....(585)  
589-9210  
(G) Care-A-Van  
Ministries.....(585) 343-0328 (G)  
City Church.....(585)  
343-6895  
The Little Free Pantry 300 Liberty St Batavia  
Blessing Box (St.James Episcopal) 405 E. Main  
St, Batavia  
(G) Salvation Army.....(585)  
343-6284  
(G) North Bergen Food  
Pantry.....(585)290-5487  
(G) The Goose Food Pantry.....(315)  
730-0606  
(G) Community Closet.....(585)  
343-2480 x1020  
(G) YWCA My Sister's  
Closet.....(585) 343-5808 (G)  
Community Action .....(585)  
343-7798

(O) E. Orleans Community  
Center.....(585) 638-6395 (O) Calvary  
Tabernacle Assembly of God....(585) 798-3738  
(O) Community Action .....(585)  
589-5605

(W) Caring About Perry.....(585)  
237-5924  
(W) Cornerstone/Angel Action.....(585)  
237-2600 x211  
(W) Warsaw Food Pantry.....(585)  
786-3868

**Soup Kitchen Hours**

(G) Our Lady's of Mercy LeRoy Community  
Kitchen Dinner  
**2nd and 4th Tuesdays of the Month**  
**4:30-5:45 pm**  
(G) Lydia's Kitchen First Baptist  
**Monday—Friday 11 am-1 pm**  
(O) Koinonia Kitchen Harvest Christian  
Fellowship **Thursdays 4 pm-5:30 pm**  
(O) St. Paul's Loaf & Ladle Community Kitchen  
**Lunch 12 pm-2 pm**  
(O) Maudie Mae's Community Kitchen  
**Lunch Monday– Friday 11:30a m-12:30 pm**  
(W) St. Michael's Dinner



**Pocket Guide to Genesee,  
Orleans, and Wyoming County  
Services**

**If you are experiencing a housing emergency:**

(G) Genesee County Department of Social  
Services  
5130 East Main Street Road, Batavia, NY  
14020  
(585) 344-2580 x6792  
(O) Orleans County Department of Social  
Services  
14016 Route 31 West, Albion, NY 14411  
(585) 589-7000  
(W) Wyoming County Department of Social  
Services  
466 N Main St, Warsaw, NY 14569  
(585) 786-8900 x6252

**Community Outreach:**

(GO) Community Action of Orleans and Genesee  
Genesee Office: 5073 Clinton Street Road  
Batavia,  
NY 14020 (585) 343-7798  
Orleans Office: 409 East State Street Albion,  
NY  
14411 (585) 589-5605  
(GO) Genesee Orleans Ministry of Concern  
29 E State St, Albion, NY 14411 (585)  
589-9210  
(W) Wyoming County Community Action  
6470 State Route 20A # 1, Perry, NY 14530  
(585) 237-2600

**If you don't see what you're looking for, refer  
to the  
WNY service referral database by dialing  
2-1-1 or visiting [211wny.org](http://211wny.org).**

**Homeless Alliance of Western New York  
960 Main Street, Buffalo, NY 14202  
[www.wnyhomeless.org](http://www.wnyhomeless.org)**

(updated: 11/09/2022)