# Emergency Assistance

Police/Fire/Ambulance………….…….... 911

Services Referral……………..................211

Crisis Services………………….…285-3515

After-hours shelter placement (CMI) ………………………………………285-3403

# Utilities and Basic Needs

National Fuel Gas………………...686-6123

National Grid……………………....832-2400

Food Stamps……………………....278-8400 HEAP…………………………….…278-8400

Medicaid……………………………278-8400 WIC Program………………………218-1484

Child Health Plus………………….278-4264

# Governmental (Niagara County)

Health……………………………....439-7430

Mental Health……………………...439-7410

Senior Services…………………...438-4020

Social Services…………………....278-8400

Social Security Administration………………..877-480-4992

# Community Resources

Catholic Charities…………..……..282-2351

The Dale Association…………......433-1886

Family & Children’s Services…….285-6984

Community Action Program…...…285-9681

John A Duke Senior Center………297-9324   
Planned Parenthood……...…866-600-6886

Salvation Army Niagara Falls...….283-7697

Salvation Army Lockport……........434-1276

# Affordable Housing Belmont Housing Resources…….213-2784

Catholic Charities…………………282-2351  
Center City Neighborhood Development ……………………………………...282-3738

H.O.M.E…………………………….854-1400

Lockport Housing Authority……....434-0001 Niagara County SPOA (Mental Health)...…………… 439-7527 or 438-3071

Niagara Falls Housing Authority…285-6961

Niagara Falls Neighborhood Housing………………………….....285-7778

Olmsted Housing Subsidy Program……………………....518-465-4650

Salvation Army of Lockport……....434-1276

WNY Veterans Housing Coalition....................................... 882-5935

# Legal Services

Legal Assistance for the Aging…..438-4020

Mental Health Advocates of WNY……………………………….[886-1242](tel:7168861242)

Neighborhood Legal Services…...284-8831

Prisoners Legal Services…….…..854-1007

# Domestic Violence

Crisis Services………………….…285-3515

Family Justice Center……………558-SAFE

Passage House…………………...299-0909

YWCA of Niagara Hotline…..…....433-6716

# Veterans

Niagara Co. Veterans Service Agency……………………………..438-4090

Health Care for Homeless Veterans (HCHV)………………………..….. [862-8885](tel:+17168628885)

Veterans Affairs Niagara Falls…...862-8580

Veteran’s Housing Coalition….…..882-5935

VA Outpatient Lockport.................438-3890

VA Outpatient Niagara Falls.........862-8580

Veterans One-Stop Center…........898-0110

# Health Clinics

Community Health Center of Lockport…………………………....478-6655

Community Health Center of Niagara……………………………..278-4418

Empower Community Health………………………..297-1478 x189

Immunization Clinics for Children…………………………….278-1903

Mount St. Mary’s Neighborhood Center……………………………...284-8917

Visiting Nursing Association of WNY………………………………..630-8000

Golisano Center for Community Health……………………………....278-4151

# Dental Clinics

Aspire Family Dental……….….….284-0110

Community Health Center of Lockport……………………...….....478-6655

Community Health Center of Niagara………………………….....278-4418

Dr. Bob’s Dental Care…………… 297-5500

Mount St. Marys Neighborhood Center……………………………...284-8917

# Mental Health

Children's Mental Health Program………………………...….205-0825

Horizon Health Services…….…...505-1060

Independent Living of Niagara County...…………………………... 284-4131

Lockport Outpatient Clinic……..…439-7400

Mental Health Helpline (to find resources)………………………....433-5432

NCDMH Crisis Services Coordination ……………………………………...285-3515

Niagara Falls Outpatient Clinic ….278-1940

North Tonawanda Recovery & Treatment ……………………………………...694-1225

Opportunities Unlimited of Niagara……………………………297-6400

Peer Recovery Respite Center …433-6543 Spectrum…………………………. 662-2040

# Substance Abuse

Alcoholics Anonymous………877-270-5303

Cazenovia Recovery Systems......852-4331

Clearview Treatment Services…...298-2115

Independent Living of Niagara County…………………………...…284-4131   
Northpointe First Step Center………………………….…..285-3421   
HOPEline ……….……………877-846-7369 Horizons……………………………831-1800

Narcotics Anonymous Niagara Falls……………………………….304-6880

# Emergency Shelters

Casey House Youth Shelter (12-17 Year Olds) ……………………………..285-7125

Community Missions of Niagara Frontier (Families/Individuals) ……………………….....................285-3403

Lockport CARES Inc. (Families/Individuals) ………………….……………..……438-2273  
Niagara Gospel Rescue Mission (Adult Males) ……………………………………...205-8805  
Passage House (Victims of Domestic Violence/Children)… ……..….…. 299-0909  
Safe Dwelling - YWCA of Niagara (Female and Male Victims of Domestic Violence/Children)………………...433-6716   
  
**Soup Kitchen Hours (Hours may vary—call ahead)**   
Community Missions Community Soup Kitchen **Mon-Fri, 12:00-1:00 PM**  
Heart Love and Soul Dining Room **Breakfast: Mon-Fri, 9:00AM-10:00AM  
Lunch: Mon-Fri, 11:30AM-1:00 PM** Niagara Gospel Rescue Mission   
**Dinner, 5:30 PM**   
Salvation Army Sister Mary Loretto Community Soup Kitchen   
**Mon-Fri, 11:00am-1:00pm**

# Food and Clothing Care-N-Share (Lew-Port) ……....791-1268

Catholic Charities (Lockport)...…………………….....433-0246

Community Missions Food Pantry…………………………….285-3403

Faith United Methodist Church Pantry ………………………………….......795-9945

First Baptist Church of Newfane...778-9216 Heart Love and Soul Food Pantry………………………..282-5687x101

Niagara Community Action (Lockport) .……………………………………..433-6632

Niagara Falls Neighborhood Center …………………………………....282-4375 North Tonawanda Community Action……………………………....694-9727

North Tonawanda Food Pantry…..692-8552

Magdalene Project…..……...…….282-0908

Mt. Zion Missionary Baptist Church (NF)...………………………………282-3655 Pendleton Food Pantry …….…....692-1478

Rose Marra Center…………..……285-6134

Salvation Army Lockport Food Pantry…………………………….434-1276

Salvation Army Niagara Falls Pantry……....................................283-7697

Sister Helen's Food Pantry.....…...433-5252 St John de LaSalle Community Care………………………………...622-5880 St Joseph Outreach………………282-1379

TCCO Clothing Closet ………...…693-6010

Wilson Community Food Pantry....727-4074

Word of Life Ministries Food Pantry…………………………….297-2951

**Employment**Niagara County Employment & Training…………………………….278-8148

WorkSourceOne Niagara County……………………………...278-8108 YMCA of Lockport…………….…..434-8887



**Pocket Guide to**

**Niagara County**

**Community Services**

**If you are experiencing a housing emergency:**

Niagara County Department of Social Services

Department of Social Services, Lockport Office

20 East Avenue

Lockport NY 14095

Department of Social Services, Niagara Falls Office Human Resources Building 301 10th St.

Niagara Falls NY 14302

After 4pm, call Community Missions, Inc for shelter: 716-285-3403

**If you don’t see what you’re looking for, call 2-1-1 by dialing 2-1-1.**

All numbers in guide are 716 area code.

Created by

**Homeless Alliance of Western New York**

**960 Main Street, Buffalo, NY 14202**

**716-853-1101 www.wnyhomeless.org**