Homeless Alliance[™] of Western New York

Presents Intentional Crisis Response

Housing and homelessness work is working with people in active crisis.

Each crisis situation a helper may encounter is unique, and much is outside of our control. We do have control over our own preparation, internal responses, and traumainformed strategies to support people in de-escalation.

July 16, 2025 | 10 AM - 1 PM Virtual - Zoom Register Here

Training led by

Heartset Training Center AHousing & Non-profit Learning Collaborative