

HMIS WNY Partner Consumer Privacy Notice



This agency participates in the Homeless Management Information System (HMIS), which collects personal information from clients receiving agency services. More information is available in our Privacy Policy.

Why do we collect your information?

Some programs are required to collect your information in order to receive funding to operate their program.

We only collect information that we consider appropriate and its use is guided by strict standards of confidentiality and in compliance with applicable federal and state law.

This information is used to:

- Run our programs.
- Improve or coordinate services for people experiencing homelessness.
- Better understand the needs of people experiencing homelessness.

How is your information shared?

Agencies participating in HMIS may share information with other agencies using HMIS to:

- To give or coordinate services for you.
- To pay for (or get paid back for) services given to you.
- To carry out administrative functions relating to legal, audit, personnel, oversight, and management purposes.
- Prepare statistics about WNY (without sharing your personal information)

Other uses or disclosures may include...

- If required by law or law enforcement.
- To avert a serious threat to health or safety.
- When preparing deidentified records for research purposes.

You have the right to...

- **Decline to answer any questions** you prefer not to or can't answer.
- **Choose in writing if your HMIS information can be shared** with other HMIS partners. A list of HMIS partners is available upon request.
- **Request to see a printed copy of your HMIS record** and correct any information if needed.
- **File a complaint if you feel you were treated unfairly or put at risk** because of an HMIS security issue.
- **Talk about your privacy and safety concerns** with a staff member from your agency.

Your decision to sign or not sign a consent document will not be used to deny services.

