

## Governmental

Social Security .....(800) 772-1213  
(G) Health Department.....(585) 344-2580  
(G) Mental Health.....(585) 344-1421  
(G) Child Care Assistance.....(585) 344-2580 x6423  
(G) Office For the Aging.....(585) 343-1611  
(G) Social Services.....(585) 344-2580  
(O) Health Department.....(585) 589-7000  
(O) Mental Health Services.....(585) 589-7066  
(O) Child & Family Services.....(585) 589-7000  
(O) Office for the Aging.....(585) 589-3191  
(O) Social Services.....(585) 589-7000  
(W) Public Health Department.....(585) 786-8890  
(W) Mental Health.....(585) 786-8871  
(W) Child Support Collection.....(888) 208-4485  
(W) Office for the Aging.....(585) 786-8833  
(W) Social Services.....(585) 786-8900

## Community Resources

Planned Parenthood CWNy.....(585) 344-0516  
Independent Living Genesee Region.....(585) 815-8501  
    ILGR) Personal Care Aides.....ext: 403  
    ILGR) Medicaid Application Assistance.....ext: 415  
(GO) Care + Crisis Helpline ..... (585) 283-5200  
(GO) Ministry of Concern.....(585) 589-9210  
(GOW) Catholic Charities.....(585) 343-0614  
(G) Community Action (CAOGINC).....(585) 343-7798  
(G) United Way Genesee County.....(585) 343-8141  
(G) Salvation Army.....(585) 343-6284  
(G) YWCA.....(585) 343-5808  
(O) United Way.....(585) 283-4224  
(O) Community Action (CAOGINC).....(585) 589-5605  
(W) Wyoming County Community Action.....(585) 237-2600

## Substance Abuse

(G) UConnect Care Batavia Clinic.....(585) 343-1124  
(G) UConnect Care-Peer Recovery.....(585) 815-1800  
(G) Horizon Batavia Recovery Center.....(585) 815-0247  
(G) Hope Haven– UMMC.....(585) 723-7366  
(G) Total Freedom New York .....(585) 902-6001  
(O) UConnect Care Abion Clinic.....(585) 589-0055  
(W) Spectrum Chemical Dependency.....(585) 786-0220  
(W) Partners For Prevention.....(585) 786-8970

## Affordable Housing

(GW) Genesee Valley Rural Preservation Council, Inc..  
..... (585) 658-4860  
(GW) Habitat for Humanity.....(585) 345-1656  
(GOW) Independent Living .....(585) 815-8501  
(GO) Ministry of Concerns.....(585) 589-9210  
(G) Batavia Housing Authority.....(585) 344-1888  
(G) Pathstone Corporation.....(585) 343-3861  
(G) Social Services.....(585) 344-2580  
(G) Living Opportunities of DePaul.....(585)344-3727  
(G) Community Action.....(585) 343-7727  
(O) Pathstone Corporation .....(585) 589-7246  
(O) Living Opportunities of DePaul .....(585) 589-8315  
(O) Social Services.....(585) 589-7000  
(O) Community Action .....(585) 589-5605  
(W) Community Action .....(585) 237-2600  
(W) Spectrum Human Services .....(585) 786-0220  
(W) Social Services.....(585) 786-8900  
(W) Pathstone Corporation.....(585) 558-4120  
(W) Spectrum Human Services .....(585) 786-0220

## Sexual Assault and Domestic Violence

NYS Domestic Violence Hotline.....(800) 942-6906  
(GOW) RESTORE Sexual Assault Services.(800) 527-1757  
(G) YWCA DV Hotline .....(585) 343-7513  
(G) Catholic Charities.....(585) 343-0614  
(G) Genesee Justice .....(585) 815-7821  
(O) Pathstone DV .....(585) 589-8733  
(O) Pathstone-Orleans County DV Hotline....(866) 314-7283  
(O) DSS DV Unit (non-residential).....(800) 342-3720  
(W) RESTORE DV.....(585)546-2777

## Employment and Training

NYS Department of Labor.....(585) 786-3145  
Pathstone Farm Workers Program.....(585) 589-7027  
(G) Genesee County Career Center.....(585) 344-2042  
(G) Genesee Co. Job Development Bureau ... (585) 344-2042  
(G) ACE Restoration Society.....(585) 343-9162  
(O) NYS DOL: Employment Services.....(585) 589-5335  
(O) Orleans Co. Job Development Agency....(585) 589-2772  
(W) Wyoming County Community Action.....(585) 237-2600  
(W) Wyoming County Business Center.....(585) 786-3764  
(W) Warsaw One Stop .....(585) 786-3145

## Health Clinics

Lake Plains Community Care Network.....(585) 345-6110  
NYSOH Health Insurance Navigation.....(585) 343-5450  
Planned Parenthood CWNy.....(585) 344-0516  
(G) Health Department .....(585) 344-2580 x5555  
(G) Jerome Center/Urgent Care-UMMC.....(585) 815-6715  
(G) WellNow Urgent Care.....(585) 201-5598  
(G) Oak Orchard Health .....(585) 599-6446  
(O) Health Department.....(585) 589-3278  
(O) Orleans Community Health Center.....(585) 589-2273  
(O) Oak Orchard Health.....(585) 589-5613  
(W) Public Health Department.....(585) 786-8890  
(W) HIV/AIDS testing clinic.....(585) 786-8890  
(W) Wyoming Urgent Care.....(585) 786-0101  
(W) Oak Orchard Health.....(585) 228-1195

## Mental Health

Depaul: Supported Housing Assistance.....(585) 344-3727  
Depaul: Treatment Apartment .....(585) 344-0198  
(GO) Care + Crisis Helpline..... (585) 283-5200  
(G) Mental Health Services.....(585) 344-1421  
(G) Warm Line/ Peer to Peer.....(585) 813-0072  
(GO) Mental Health Association.....(585) 344-2611  
(G) Horizon Health Services .....(585) 815-0247  
(G) Oak Orchard Health .....(585) 599-6446  
G) Genesee County Crisis Help Line .....(585) 344-1421  
(O) Mental Health Services.....(585) 589-7066  
(O) Mental Health Association.....(585) 589-1158  
(W) Clarity Wellness Community.....(585) 786-0190  
(W) Spectrum Counseling Center.....(585) 786-0220  
(W) Behavioral Health Center .....(585) 786-8871  
(W) Suicide & Crisis Lifeline Available 24/7 ..... 988  
(W) Wyoming County Crisis Line .....(585) 283-5200

## Veterans

VA Regional Office (Benefits).....(800) 827-1000  
Veteran's One-Stop-Center .....(585) 300-4604  
VA Medical Center.....(585) 297-1000  
(G) Veteran Services.....(585) 815-7905  
(G) Veterans Support Network.....(585) 302-0825  
(G) Eagle Star (VA Transitional Housing)....(585) 418-5002  
(G) NY State Veterans Home.....(585) 345-5000  
(O) Veteran Services.....(585) 589-3218  
(W) Veteran Services.....(585) 786-8860

## Emergency Assistance

|                                             |                |
|---------------------------------------------|----------------|
| Police/Fire/Ambulance.....                  | 911            |
| Mental Health Hotline.....                  | 988            |
| Services Referral.....                      | 211            |
| (GO) Care + Crisis Helpline.....            | (585) 283-5200 |
| ..... or text 741741                        |                |
| (G) Salvation Army/ Winter Shelter (men)... | (585) 343-6284 |
| (W) Wyoming County Community Action.....    | (585) 237-2600 |
| (GOW) Western New York Red Cross .....      | (716) 886-7500 |

## Utilities and Basic Needs

|                                            |                      |
|--------------------------------------------|----------------------|
| NYS Public Service (shut-off hotline)..... | 1 (800) 342-3377     |
| National Grid.....                         | 1 (800) 322-3223     |
| Emergency Broadband.....                   | 833-511-0311         |
| (G) Food Stamps.....                       | (585) 344-2587 x6792 |
| (G) HEAP.....                              | (585) 344-2580 x6524 |
| (G) Medicaid.....                          | (585) 344-2587 x6792 |
| (G) WIC Program.....                       | (585) 344-2203       |
| (G) Child Health Plus.....                 | (585) 344-2580       |
| (G) Community Action .....                 | (585) 343-7798       |
| (O) HEAP.....                              | (585) 589-3182       |
| (O) Food Stamps.....                       | (585) 589-7000 x4-1  |
| (O) Ministry of Concern.....               | (585) 589-9210       |
| (O) Community Action .....                 | (585) 589-5605       |
| (O) WIC Program.....                       | (585) 589-4139       |
| (W) HEAP.....                              | (585) 786-8900 x1    |
| (W) Wyoming County Community Action.....   | (585) 237-2600       |
| (W) Catholic Charities.....                | (585) 786-3440       |
| (W) Food Stamps.....                       | (585) 786-8900 x1    |
| (W) WIC Program.....                       | 585-243-7530         |

## Legal Services

|                                               |                |
|-----------------------------------------------|----------------|
| Neighborhood Legal Services.....              | (585) 343-5450 |
| Prisoners Legal Services.....                 | (716) 854-1007 |
| (G) Legal Services: Office for the Aging..... | (585) 343-1611 |
| (G) NYSOH Insurance Navigation.....           | (585) 343-5450 |
| (O) Orleans County Public Defender .....      | (585) 589-7335 |
| (O) Legal Services: Office for the Aging..... | (585) 589-3191 |
| (W) Legal Services: Office for the Aging..... | (585) 786-8833 |
| (W) Attica Legal Aide Bureau.....             | (585) 786-8450 |
| (W) Wyoming County Public Defender .....      | (585) 786-8450 |
| (W) Oak Orchard Legal Services .....          | (585) 786-3489 |

## Food and Clothing

|                                               |                                      |
|-----------------------------------------------|--------------------------------------|
| (GO) Ministry of Concern.....                 | (585) 589-9210                       |
| (G) The Pantry of Blessings .....             | (585) 343-8020                       |
| (G) City Church Food Pantry.....              | (585) 343-6895                       |
| (G) My Sister's Food Pantry (YWCA).....       | (585) 344-5808                       |
| (G) Salvation Army.....                       | (585) 343-6284                       |
| (G) The Goose Food Pantry.....                | (315) 730-0606                       |
| (G) Community Closet.....                     | (585) 343-2480 x1020                 |
| (G) YWCA My Sister's Closet.....              | (585) 343-5808                       |
| (G) Community Action .....                    | (585) 343-7798                       |
| (G) Leroy Pantry & Help Fund Inc.....         | (585) 768-4559                       |
| (G) Genesee County Office of the Aging.....   | (585) 343-1611                       |
| (G) North Bergen Community Food Pantry ...    | (585) 290-5487                       |
| (G) Bergen United Methodist Food Pantry.....  | (585) 494-1312                       |
| (G) Clothing Connection (City Church) .....   | (585) 343-6895                       |
| (G) Cornerstone Church Clothes Closet .....   | (585) 343-8020                       |
|                                               |                                      |
| (O) E. Orleans Community Center.....          | (585) 638-6395                       |
| (O) The Vine Church Food Pantry .....         | (585) 798-3738                       |
| (O) Community Action .....                    | (585) 589-5605                       |
| (O) Faith Power Mission .....                 | (585) 589-5094                       |
| (O) Lyndonville Yates Food Emergency .....    | (585) 765-2838                       |
| (O) St. Peter Lutheran Church .....           | (585) 798-0953                       |
| (O) Pathstone/Rural Opportunities .....       | (585) 589-7027                       |
| (O) Hands 4 Hope.....                         | 243 S. Main St. Suite 174 Albion, NY |
| (O) Patty's Boutique .....                    | (585) 638-6395                       |
|                                               |                                      |
| (W) Perry Community Clothes Closet.....       | (585) 237-5924                       |
| (W) Cornerstone/Angel Action.....             | (585) 237-2600 x211                  |
| (W) Warsaw Food Pantry.....                   | (585) 786-3868                       |
| (W) Valley Chapel Church.....                 | (585) 786-5445                       |
| (W) Community Action for Wyoming County ..    | (585) 237-2600                       |
| (W) Java Village Food Pantry .....            | (716) 353-2863                       |
| (W) Bread of Life Food Pantry .....           | (585) 535-4017                       |
| (W) St. Michael Clothing Closet .....         | (585) 786-2400                       |
| (W) Attica Clothes Closet & Food Pantry ..... | (585) 591-1263                       |
| (W) Valley Gospel Church.....                 | (585) 535-4017                       |



## Pocket Guide to Genesee, Orleans, and Wyoming County Services

### If you are experiencing a housing emergency:

- (G) Genesee County Department of Social Services  
5130 East Main Street Road, Batavia, NY 14020  
(585) 344-2580 x6792
- (O) Orleans County Department of Social Services  
14016 Route 31 West, Albion, NY 14411  
(585) 589-7000
- (W) Wyoming County Department of Social Services  
466 N Main St, Warsaw, NY 14569  
(585) 786-8900 x6252

### Community Outreach:

- (GO) Community Action of Orleans and Genesee  
Genesee Office: 5073 Clinton Street Road Batavia, NY 14020 (585) 343-7798  
Orleans Office: 409 East State Street Albion, NY 14411 (585) 589-5605
- (GO) Genesee Orleans Ministry of Concern  
121 N Main St, Albion, NY 14411  
(585) 589-9210
- (W) Wyoming County Community Action  
6470 State Route 20A # 1, Perry, NY 14530  
(585) 237-2600

If you don't see what you're looking for, refer to the WNY service referral database by dialing 2-1-1 or visiting [211wny.org](http://211wny.org).

Homeless Alliance of Western New York  
625 Delaware Ave. Ste 410 Buffalo, NY 14202

[www.wnyhomeless.org](http://www.wnyhomeless.org)

(updated: 7/31/26)