2/23/16 ESG and CoC Performance Roundtable Discussion

ES:Emergency Shelter

PSH: Permanent Supportive Housing

PH: Permanent Housing (usually referred to exit destinations like rental by clients with/without subsidy; Own by clients; staying with family or friends permanent tenure; Permanent supportive housing for previously homeless clients)

RRH:Rapid Rehousing

SH:Safe Haven

Successful housing/Safe housing: Need to be further defined. But generally besides PH listed above, also includes nursing home, hospital, psychiatric facility, treatment program etc. --Also includes TH, family/friends with temporary tenure, Safe Haven, Hotel or Motel Paid by Client, and Institutional Settings (not Jail), and for ES, exit to ES

TH: Transitional Housing

Housing

PSH: Remained and Exit to PH: (First Quarter avg 97%, usually annual avg is around 92%) -->92% benchmark

PSH: Exit to PH: (First Quarter avg. 51%) measure average at end of year

\* Find a way to look at criminal history at entry, see if it associated to high rate of criminal activity causing kick out or force out of programs.

PSH: from client accepted the program to housed, look at average at end of year (first quarterly 42 days)

SH & TH:exit to PH---> using HUD benchmark: 80%

For unaccompanied youth: exit to safe housing -->90% (based on runaway youth fund outcomes)

Due to most Safe Haven and Transitional housing are single site or have dedicated unit, how quickly a person move in will not be measured.

ES: Exit to PH (annual avg 30%), 30% benchmark;

ES: exit to successful housing instead of PH(current annual avg. 33%) 40% benchmark

RRH: exit to PH-->using HUD benchmark: 80%

RRH: from program entry to move in date, → using HUD benchmark: average 30 days

Recidivism:

Exit to permanent housing and return to homelessness

Within 6-12 months and within 2 years→ Not gonna score, but will keep it in quarterly report.

PH: measured but not scored (current avg. .07%)

TH: keep measuring but not scored

RRH: -->HUD benchmark: 85% of households that exit a RRH program to PH should not become homeless again within a year

ES/Outreach: look at average at end of year

\*RRH: affordability (earnings at exit compared to housing cost)--watch but don’t score

Income

Earned income (employment) & Other cash income (e.g. SSI)

Currently compared to Entry

All TH,SH, RRH and PSH programs

Increased earned income 20%

Increased other income 40%

Increased total income

Separate single and family, see if there is significant difference. But will probably score the same way the first year.

PSH/RRH:Had or Increased earned income--> 20%

\* find a way to measure substantial gainful employment and no mainstream benefit: watch and see how to measure

Education

\*Involved in education/vocational/community service activity: measure unaccompanied youth, adults, add to HMIS

Exclude those with full-time job, retired

Shelter/Outreach

Linkage/referral to non-cash benefit or healthcare

60% benchmark→ Will accept agency internal tracking this year. But will find ways to measure it in HMIS in the future.

Utilization rate (Based on an average of 4 PITs throughout the year)

ES: will report in Quarterly report but don’t score

PSH -->95%, RRH, TH: measure and score 90%

What is considered low-performing? (Not enough time to discuss in detail)

Weight different activities

Rank by score, whoever falls in the bottom.

Prevention program was not discussed in this section. Could probably revisit in or after the next roundtable discussion.

Full points for if you meet the benchmark, improvement will be given some points as well.