

Niagara County Office for People with Developmental Disabilities (OPWDD)

Residential Levels of Care Glossary

Intermediate Care Facility (ICF): Provide a residential treatment option in the community for people with a specified medical and/or behavioral needs. ICFs provide 24 hour on-site assistance and training, intensive clinical and direct care services, professionally developed and supervised activities, and a variety of therapist. ICFs are designed for people whose disability severely limits their ability to be independent.

Individualized residential Alternatives (IRA): These are certified homes for 1-14 people which provide room, board, and individualized protective oversight in the form of either a supervised IRA with staff onsite or proximately available at all times or a supportive IRA that provides practice in independent living under variable amounts of oversight with staff not typically onsite or proximately available at all times. These include supervised apartments (staff oversight is 24 hours a day but is dependent on the person's need) and supportive apartments (staff is available on an intermittent basis, generally no more than 20 hours a week).

Family Care: This is a licensed residential program which provides a family living experience through a structured and stable home environment, including the support, guidance, and companionship found within a family unit. Family Care providers own their home and receive a monthly stipend to provide service within their home.

There are both "Certified" sites and "Non-Certified sites. Certified sites are surveyed and regulated by OPWDD directly. "Non-Certified" sites refer to people who live independently in their own living arrangements but have supports through OPWDD such as Community Habilitation or ISS rental subsidies that help them to stay independent. These facilities are not surveyed or regulated by OPWDD but OPWDD have a hand in supporting people that live there.

Program Points of Contact

Intandem- 1439 Buffalo St. Olean, NY 14760 (716) 375-4747 <https://www.intandem.org/>

Empower- 9812 Lockport Road, Niagara Falls, NY 14304 (716) 297-0798 <https://empower-wny.org/>

People Inc. - 1219 North Forest Road, P.O Box 9033, Williamsville, NY 14231 (716) 817-7400 <https://www.people-inc.org/>

Heritage Christian Services- 130 John Muir Drive, Suite 106, Amherst, NY 14228 (716)743-2020 <https://heritagechristianservices.org/>

WNY Developmental Disabilities State Operations and Offices (DDSO)- 1200 East & West Road, West Seneca, NY 14224 (716) 674-6300
<https://opwdd.ny.gov/>

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Residential Levels of Care Options

