



What is Coordinated Entry?

Coordinated Entry is a process to evaluate and connect those most in need in the community with the most appropriate available resources for their situation as swiftly as possible—the process is low barrier, housing first oriented, person-centered, and inclusive. This process standardizes access for all people and coordinates referrals across all providers in the systems.

Although you must meet certain eligibility requirements to receive long-term housing, no one will be turned away from help, regardless of your age, sexual orientation, gender identity, disability status, marital status, or criminal history.

Have more questions? Feel free to reach out:

Thanh is the Coordinated Entry Lead:

tnguyen@rsiwny.org
[716-208-3748](tel:716-208-3748)
[716-832-2414 ex 224](tel:716-832-2414)

Skylar is the Coordinated Entry Lead for PSH:

sdiamond@urbanctr.org
[716-893-7222 X305](tel:716-893-7222)

OR

Stop by at the Coordinated Entry
HUB – Harbor House Resource
Center:

241 Genesee St | Buffalo, NY 14212 |
(716) 842-4184 x 105/131

Coordinated Entry

***How to access
homeless services in
Erie County***

How Does Coordinated Entry Work?

Are you homeless?

- Sleeping outside
- Sleeping in shelter
- Sleeping in an abandoned building

Call or come to Harbor House Resource Center: Coordinated Entry; Monday-Friday, 9pm-3pm or Downtown Metro Bus Station: Outreach satellite office; Monday-Friday 1PM-2PM and Friday from 6Am-7AM to complete an assessment.

NOT considered homeless:

- couch surfing
- staying with friends or family

Even if you are not homeless— call 211 or visit their website for assistance:

<http://www.211wny.org/>



Eligibility Criteria:

Permanent Supportive Housing:

- Currently homeless
- Long-term history of homelessness
- Assessment score (called a VI-SPDAT)
- Qualifying Disability

Rapid Rehousing:

- Current homelessness
- Assessment score (VI-SPDAT)

If you are eligible for a housing program, you may meet with a Resource Navigator or outreach staff member to do an assessment and/or a SPOA application.

Places and people to reach out to:

Harbor House Resource Center: Coordinated Entry
241 Genesee St | Buffalo, NY 14212 |
(716) 842-4184 x 105/131

Matt Urban Hope Center: Homeless Outreach
385 Paderewski Drive | Buffalo, NY 14212 |
(716) 893-7222 x 310

Best Self Behavioral Health: Homeless Outreach
1050 Niagara Street | Buffalo, NY 14213 |
(716) 856-9711

Compass House: Resource Center
1451 Main St. | Buffalo, NY 14213 |
(716) 884-3066



Once picked up by a housing provider, you and the Housing Case Manager will work on a plan to get you into stable housing. This plan will include ways to improve your finances and appropriate housing solutions.

