# Rolling 12-Month Performance Report for the NY-508 CoC

## 4/1/2022-3/31/2023

Data taken from HMIS on 4/17/2023

This report is created using HMIS data. It covers homeless service projects who use HMIS within the CoC – Erie, Niagara, Genesee, Orleans, and Wyoming counties. Most of the data/measures in this report are obtained from and matched to HUD Annual Performance Report and System Performance. The intent of this is to: 1. Provide timely feedback to projects to improve their services and to learn from each other, 2. Help funders make funding decisions based upon performance, and 3. To evaluate our CoC's system performance. If you have any questions, please contact the Homeless Alliance of WNY.

*Some of the charts in this report were designed specifically for projects that receive CoC funding so they can compare how they are doing to other CoC-funded projects. These charts assign point values to measures that are used to rank CoC-funded projects and are only posted as a reference for these projects. They do not reflect the ranking for next year's funding competition as these things are subject to change.

**HomelessAlliance™**
of Western New York

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# Glossary of Acronyms

| | |
|---|---|
| CoC: Continuum of Care | SNAP: Supplemental Nutrition Assistance Program (commonly referred to as Food Stamps) |
| ES: Emergency Shelter | SO: Street Outreach |
| HMIS: Homeless Management Information System | SSI: Supplemental Security Income |
| HUD: United States Department of Housing and Urban Development | SSDI: Social Security Disability Insurance |
| NAEH: National Alliance to End Homelessness | TANF: Temporary Assistance for Needy Families |
| PA: Public Assistance | TAY: Transition Age Youth Vulnerability Index-Service Prioritization Decision Assistance Tool |
| PH: Permanent Housing destination | TH: Transitional Housing |
| PIT: Point In Time | VI-F-SPDAT: Vulnerability Index-Service Prioritization Decision Assistance Tool for Families |
| PSH: Permanent Supportive Housing for Formerly Homeless Persons | VI-SPDAT: Vulnerability Index-Service Prioritization Decision Assistance Tool for Individuals |
| RRH: Rapid Rehousing | WIC: Special Supplemental Nutrition Program for Women, Infants, and Children |

**Cash benefit** in this report refers to income such as: Earned income, unemployment insurance, SSI, SSDI, veteran's disability, private disability insurance, worker's compensation, TANF, general assistance, retirement, veteran's pension, pension from former job, child support, and alimony (spousal support).

**Non-cash benefit** in this report refers to non-cash benefit such as: SNAP, Medicaid health insurance, Medicare health insurance, State children's health insurance, WIC, VA medical services, TANF child care services, TANF transportation services, other TANF-funded services, temporary rental assistance, and Section 8.

**Permanent Housing Destination** in this report refers to destinations such as: housing owned by client (with or without ongoing subsidy), housing rented by client (with or without ongoing subsidy), permanent supportive housing for formerly homeless persons, living with family or friends with permanent tenure. To reflect 2017 HUD Data Standard updates, **the following are excluded from calculation: foster care, hospital, long term care facility or nursing home, deceased.**

**Positive Destination** in this report refers to destinations such as: all permanent housing destinations listed above, emergency shelter, transitional housing for homeless persons, staying with family or friends with temporary tenure, Safe Haven, hotel or motel paid by client, foster care, psychiatric facility, substance abuse or detox facility, hospital (non-psychiatric). EXCLUDES jail, places not meant for human habitation, and "other" destinations such as "Client doesn't know", "Client refused", "Data not collected", "No exit interview completed", and "Other".

# Permanent Supportive Housing (PSH) Projects

## Housing Measures

All charts measuring exits exclude people who passed away during the project stay, those who went to foster care, hospitals or other residential non-psychiatric facilities, long term care facilities or nursing homes.

### Remained or Exited to Permanent Housing (PH) Destinations

This measure includes those who remained in the PSH project and those who exited to PH. The local benchmark for this measure is 85% or greater.

### PSH Clients Remained or Exited to PH



Chart data — PSH Clients Remained or Exited to PH (Average, 93.7%):

- BS Chronic (n=31): 96.8%
- BS CoC I (n=68): 92.6%
- BS Harambe (n=16): 81.3%
- Caz Chronic (n=39): 89.7%
- Caz Niagara S+C (n=17): 94.1%
- Evergreen H1st (n=47): 85.1%
- Gerard Place (n=38): 97.4%
- LOD CoC I (n=79): 97.5%
- LOD CoC III (n=35): 94.3%
- MU Hope Gardens (n=17): 94.1%
- MU H1st (n=55): 92.7%
- RSI CoC II (n=74): 94.6%
- Spectrum Chronic (n=47): 97.9%
- Spectrum CoC II (n=104): 95.2%
- TSI CoC I (n=137): 97.1%
- TSI CoC II (n=52): 94.2%
- WNY Vet S+C VI (n=46): 97.8%

Legend: ■ 5 Points   ■ 10 Points   ■ 15 Points

## Positive Turnover Rates
This measure includes only those clients who left the PSH project and exited to PH based on the total number of clients served. It does not include people who passed away during the project stay, those who went to foster care, hospitals or other residential non-psychiatric facilities, long term care facilities or nursing homes This measure is a bonus in which projects with a 10% or greater positive turnover rate are awarded additional points on their funding applications.

### Positive Turnover Rate (PSH)



| Total Clients: (minus excluded) | Value |
|---|---|
| BS Chronic (n=31) | 9.7% |
| BS CoC I (n=68) | 7.4% |
| BS Harambe (n=16) | 12.5% |
| Caz Chronic (n=39) | 7.7% |
| Caz Niagara S+C (n=17) | 11.8% |
| Evergreen HIst (n=47) | 4.3% |
| Gerard Place (n=38) | 10.5% |
| LOD CoC I (n=79) | 2.5% |
| LOD CoC III (n=35) | 5.7% |
| MU Hope Gardens (n=17) | 5.9% |
| MU HIst (n=55) | 3.6% |
| RSI CoC II (n=74) | 20.3% |
| Spectrum Chronic (n=47) | 6.4% |
| Spectrum CoC II (n=104) | 7.7% |
| TSI CoC I (n=137) | 8.0% |
| TSI CoC II (n=52) | 3.8% |
| WNY Vet S+C VI (n=46) | 4.3% |

Average, 7.8%

■ 5 Points
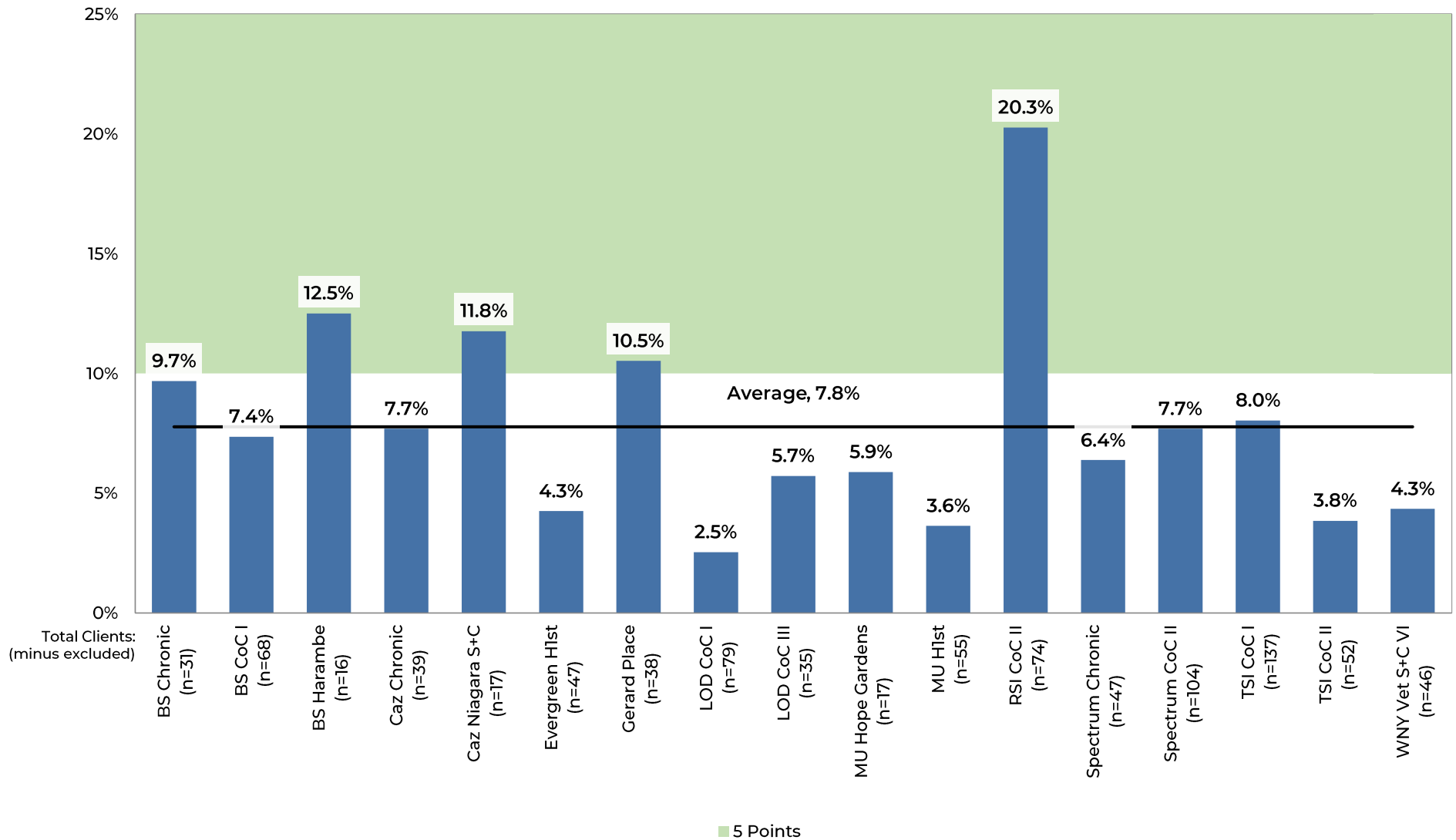
## Returns to Homelessness

This measure looks at those who exited to PH from a service project between 10/1/2021 and 3/31/2023 and returned to homelessness (measured by a new entry date at a service project) within the following six months, beginning on 4/1/2022. This measure reflects our CoC's goal of reducing the number of people who return to homelessness. The local benchmark for this measure is 35% or less.

### Returns to Homelessness After Exiting to PH (PSH)



Average, 10.1%

| Total Households Exiting to PH: | Value |
|---|---|
| BS Chronic (n=5) | 40.0% |
| BS CoC I (n=11) | 9.1% |
| BS Harambe (n=2) | 0.0% |
| Caz Chronic (n=5) | 20.0% |
| Caz Niagara S+C (n=4) | 0.0% |
| Evergreen Hlst (n=4) | 0.0% |
| Gerard Place (n=2) | 50.0% |
| LOD CoC I (n=1) | 0.0% |
| LOD CoC III (n=2) | 0.0% |
| MU Hope Gardens (n=1) | 0.0% |
| MU Hlst (n=3) | 0.0% |
| RSI CoC II (n=26) | 11.5% |
| Spectrum Chronic (n=5) | 20.0% |
| Spectrum CoC II (n=8) | 12.5% |
| TSI CoC I (n=11) | 9.1% |
| TSI CoC II (n=5) | 0.0% |
| WNY Vet S+C VI (n=4) | 0.0% |

■ 15 Points   ■ 10 Points   ■ 5 Points
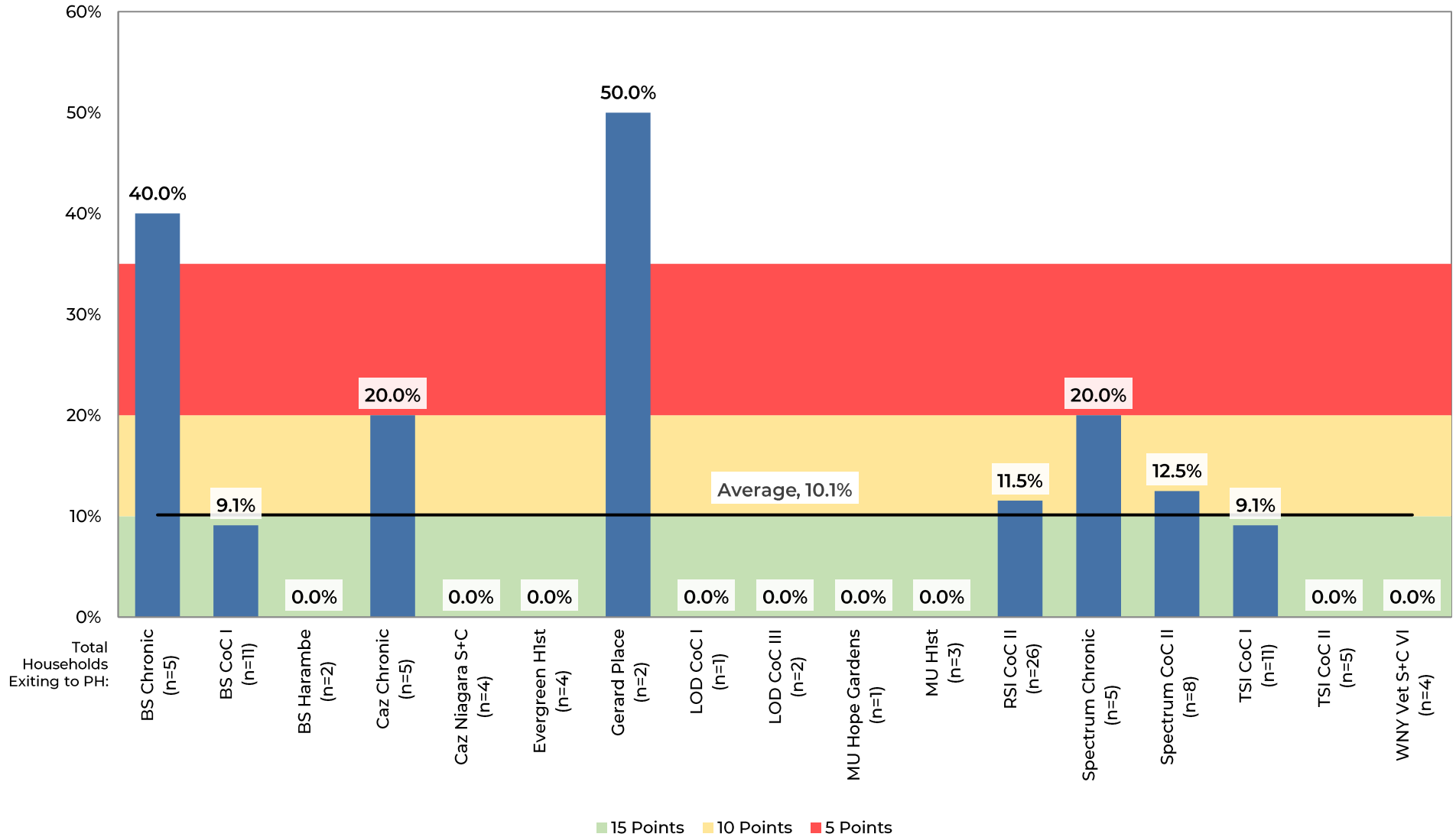
# Length of Time from Project Entry to Move-In Date

This measure is an average number of days from project entry date to move-in date. The data included in this chart only considers clients with a move-in date during the reporting period. The local benchmark for this measure is 90 days or less.

## Days from Entry to Move-In (PSH)



# Clients Housed:

Legend: ■ 15 Points  ■ 10 Points  ■ 5 Points
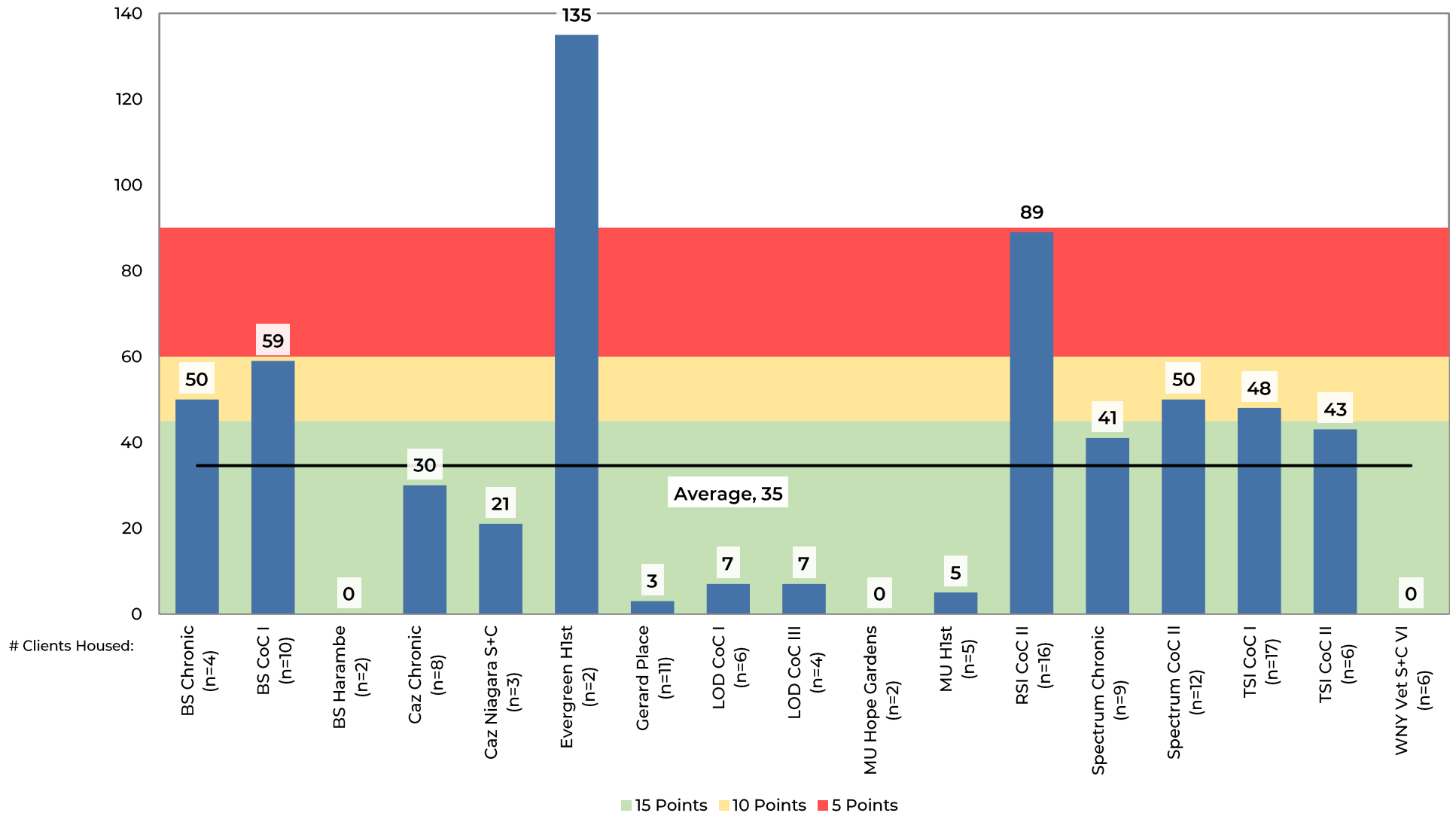
## Occupancy Rate

The occupancy rate is measured by calculating how many clients are in each project each night during the reporting period (4/1/2022-3/31/2023), using the project bed/unit capacity. The local benchmark for this measure is 80% or greater.
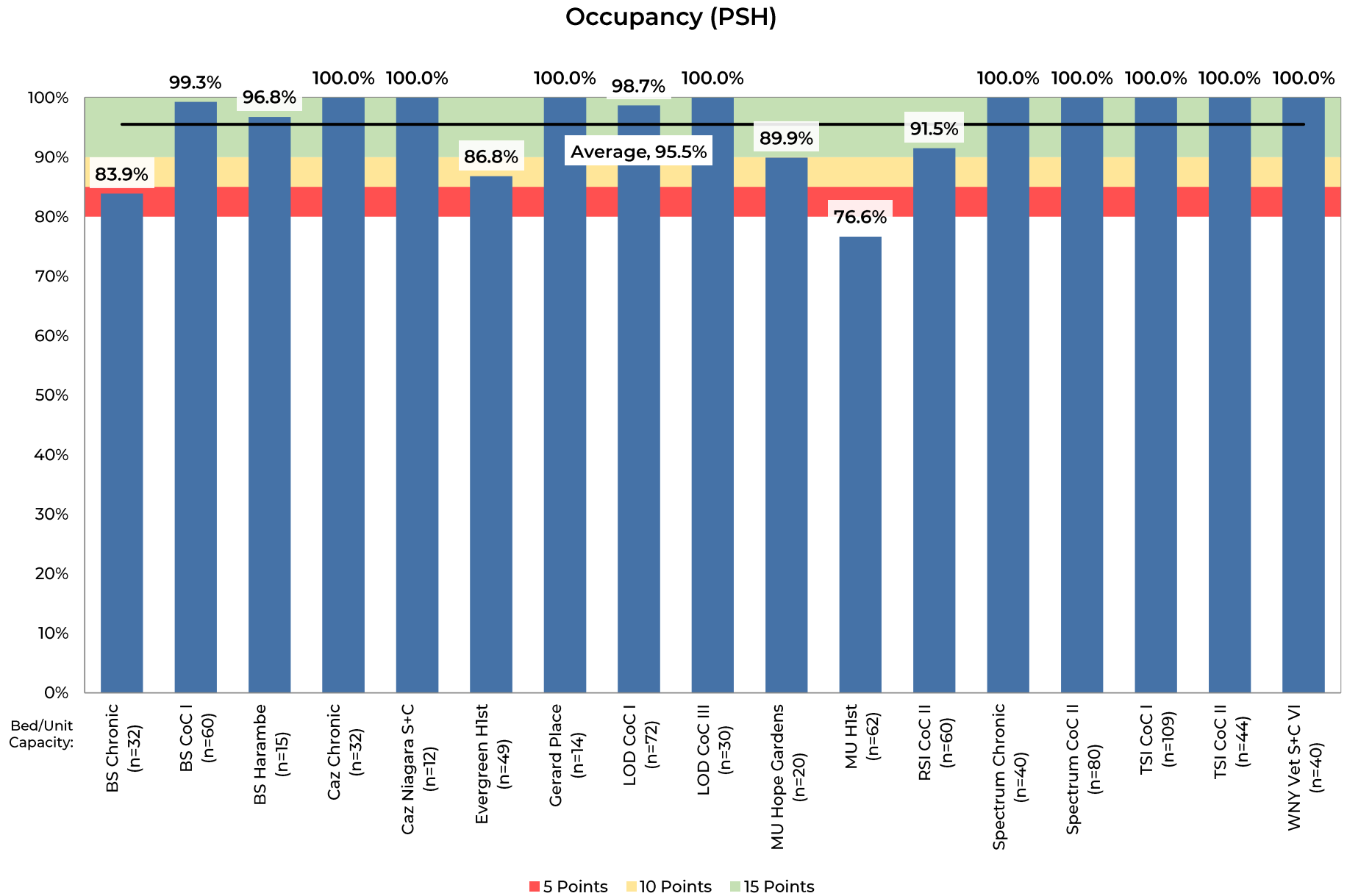
### Occupancy (PSH)



Bed/Unit Capacity categories (x-axis):
- BS Chronic (n=32): 83.9%
- BS CoC I (n=60): 99.3%
- BS Harambe (n=15): 96.8%
- Caz Chronic (n=32): 100.0%
- Caz Niagara S+C (n=12): 100.0%
- Evergreen H1st (n=49): 86.8%
- Gerard Place (n=14): 100.0%
- LOD CoC I (n=72): 98.7%
- LOD CoC III (n=30): 100.0%
- MU Hope Gardens (n=20): 89.9%
- MU H1st (n=62): 76.6%
- RSI CoC II (n=60): 91.5%
- Spectrum Chronic (n=40): 100.0%
- Spectrum CoC II (n=80): 100.0%
- TSI CoC I (n=109): 100.0%
- TSI CoC II (n=44): 100.0%
- WNY Vet S+C VI (n=40): 100.0%

Average, 95.5%

Legend: ■ 5 Points  ■ 10 Points  ■ 15 Points

## Income Measures
All income measures only include adults that have exited or been in the project for longer than one year, with an annual assessment completed in the +/- 30-day window. Income is measured from client entry into the project to either the latest annual assessment or exit.

### Maintained or Increased Earned Income for PSH Participants
This measure includes those adults that have maintained employment and those who have maintained or gained employment and increased their amount of earned income. The local benchmark for this measure is 10% or greater.

### Adults with Maintained/Increased Earned Income (PSH)



Legend: 3 Points, 5 Points

Bar values:
- BS Chronic (n=27): 7.4%
- BS CoC I (n=64): 3.1%
- BS Harambe (n=17): 0.0%
- Caz Chronic (n=35): 37.1%
- Caz Niagara S+C (n=16): 6.3%
- Evergreen Hist (n=43): 2.3%
- Gerard Place (n=13): 15.4%
- LOD CoC I (n=74): 6.8%
- LOD CoC III (n=31): 9.7%
- MU Hope Gardens (n=21): 0.0%
- MU Hist (n=52): 13.5%
- RSI CoC II (n=59): 8.5%
- Spectrum Chronic (n=43): 14.0%
- Spectrum CoC II (n=84): 7.1%
- TSI CoC I (n=109): 11.9%
- TSI CoC II (n=45): 8.9%
- WNY Vet S+C VI (n=42): 0.0%

Average, 8.9%

Total Adults Eligible for Assessment

# Maintained/Increased Any Income for PSH Participants

This measure includes those adults who have increased or retained their cash income from any source, including earned income and benefits (e.g. SSI, SSDI, PA, TANF, etc.). The local benchmark for this measure is 60% or greater.

## Adults with Maintained/Increased Any Income (PSH)
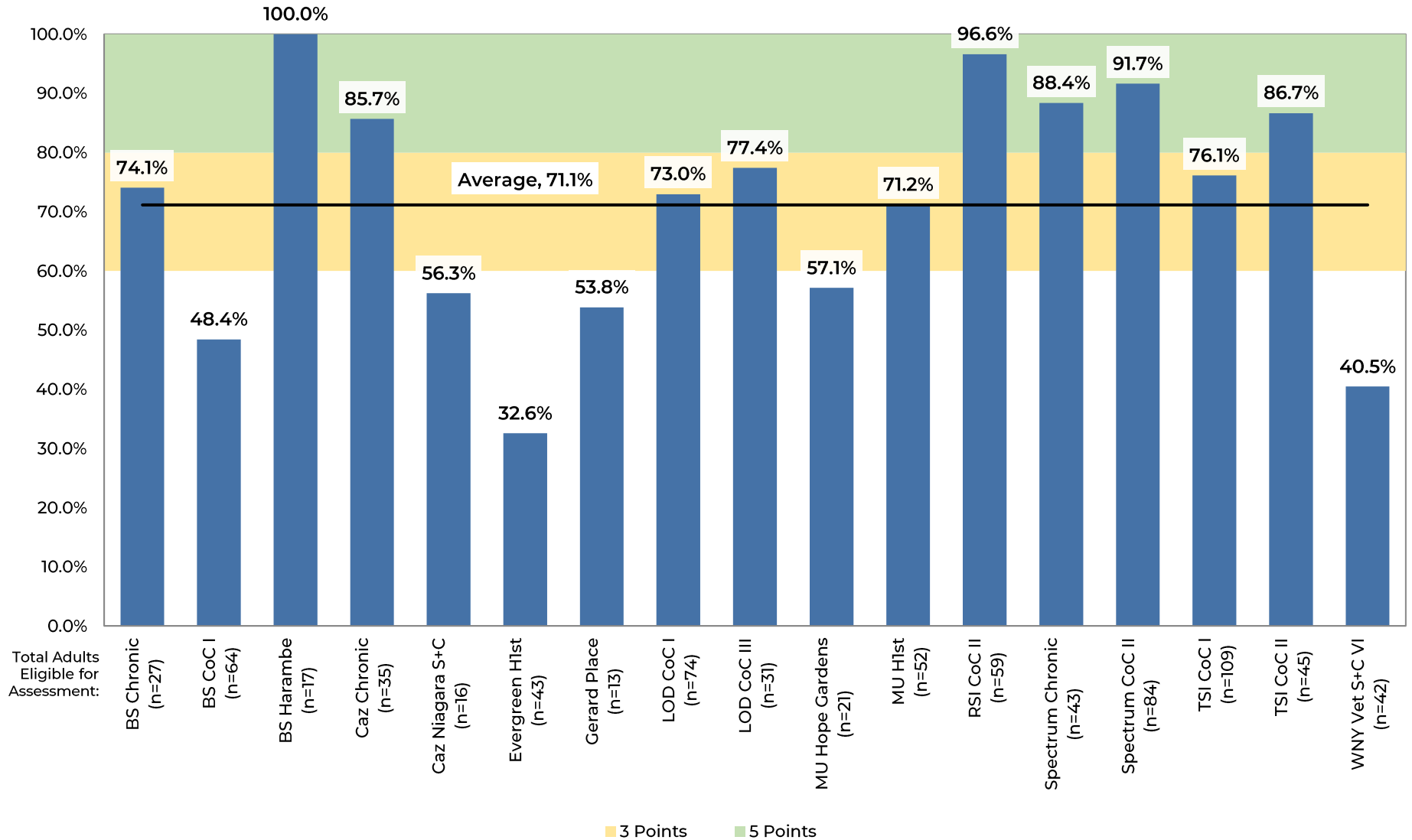


| Total Adults Eligible for Assessment: | Percentage |
|---|---|
| BS Chronic (n=27) | 74.1% |
| BS CoC I (n=64) | 48.4% |
| BS Harambe (n=17) | 100.0% |
| Caz Chronic (n=35) | 85.7% |
| Caz Niagara S+C (n=16) | 56.3% |
| Evergreen Hlst (n=43) | 32.6% |
| Gerard Place (n=13) | 53.8% |
| LOD CoC I (n=74) | 73.0% |
| LOD CoC III (n=31) | 77.4% |
| MU Hope Gardens (n=21) | 57.1% |
| MU Hlst (n=52) | 71.2% |
| RSI CoC II (n=59) | 96.6% |
| Spectrum Chronic (n=43) | 88.4% |
| Spectrum CoC II (n=84) | 91.7% |
| TSI CoC I (n=109) | 76.1% |
| TSI CoC II (n=45) | 86.7% |
| WNY Vet S+C VI (n=42) | 40.5% |

Average, 71.1%

■ 3 Points  ■ 5 Points

## Percentage of Clients who Entered with Zero Income

Clients without any income have higher barriers to becoming stably housed. This measure shows the percentage of clients with no income at project entry for each RRH project. It demonstrates that these projects are taking the highest need clients. This measure is a bonus in which additional points are awarded on the funding application of projects with 40% or greater of the clients they serve having no income at project entry.

### Adults with Zero Income at Entry (PSH)



Bar chart data:

| Project | Percentage |
|---|---|
| BS Chronic (n=31) | 32.3% |
| BS CoC I (n=73) | 24.7% |
| BS Harambe (n=17) | 5.9% |
| Caz Chronic (n=41) | 43.9% |
| Caz Niagara S+C (n=16) | 50.0% |
| Evergreen H1st (n=50) | 62.0% |
| Gerard Place (n=18) | 44.4% |
| LOD CoC I (n=82) | 13.4% |
| LOD CoC III (n=35) | 17.1% |
| MU Hope Gardens (n=22) | 31.8% |
| MU H1st (n=58) | 60.3% |
| RSI CoC II (n=77) | 19.5% |
| Spectrum Chronic (n=47) | 55.3% |
| Spectrum CoC II (n=100) | 40.0% |
| TSI CoC I (n=124) | 25.8% |
| TSI CoC II (n=52) | 26.9% |
| WNY Vet S+C VI (n=49) | 20.4% |

Average, 33.8%

Total Adults Served: (as shown in n= values above)

Legend: ■ 2 points

## Percentage of Households with a Member Experiencing Two or More Disabilities

As project entry criteria, all PSH households should have at least one member who experiences at least one eligible disability. However, many of our clients with higher barriers have more than one disabling condition. This measure is to demonstrate that these projects are taking the highest need clients. This measure is a bonus in which additional points are awarded on the funding application of projects with 80% or greater of the households they serve having at least one client who experiences two or more disabling conditions.

### Households with Member Experiencing 2+ Disabilities (PSH)

| Project | Percentage |
|---------|-----------|
| BS Chronic (n=31) | 87.1% |
| BS CoC I (n=73) | 87.7% |
| BS Harambe (n=17) | 88.2% |
| Caz Chronic (n=40) | 87.5% |
| Caz Niagara S+C (n=13) | 100.0% |
| Evergreen HIst (n=50) | 64.0% |
| Gerard Place (n=17) | 35.3% |
| LOD CoC I (n=78) | 96.2% |
| LOD CoC III (n=34) | 91.2% |
| MU Hope Gardens (n=22) | 86.4% |
| MU HIst (n=57) | 84.2% |
| RSI CoC II (n=77) | 84.4% |
| Spectrum Chronic (n=46) | 91.3% |
| Spectrum CoC II (n=96) | 90.6% |
| TSI CoC I (n=121) | 90.9% |
| TSI CoC II (n=50) | 84.0% |
| WNY Vet S+C VI (n=49) | 85.7% |

Average, 84.4%

Households Served (noted in parentheses above)

■ 10 Points

# Service High Need Population
## New Clients in PSH with a VI Score Recorded in HMIS
This measure indicates the percentage of households that entered into a PSH project with a VI-SPDAT, VI-FSPDAT, or TAY recorded in HMIS. All new households entering a PSH project are required to have a VI-SPDAT, VI-FSPDAT, or TAY. Clients who score 8 or greater are recommended for long-term assistance; this group is broken down further in the chart below to emphasize how many high-scoring clients (scoring 13 or greater) are being served by our CoC.

**New PSH Households and VI Scores**
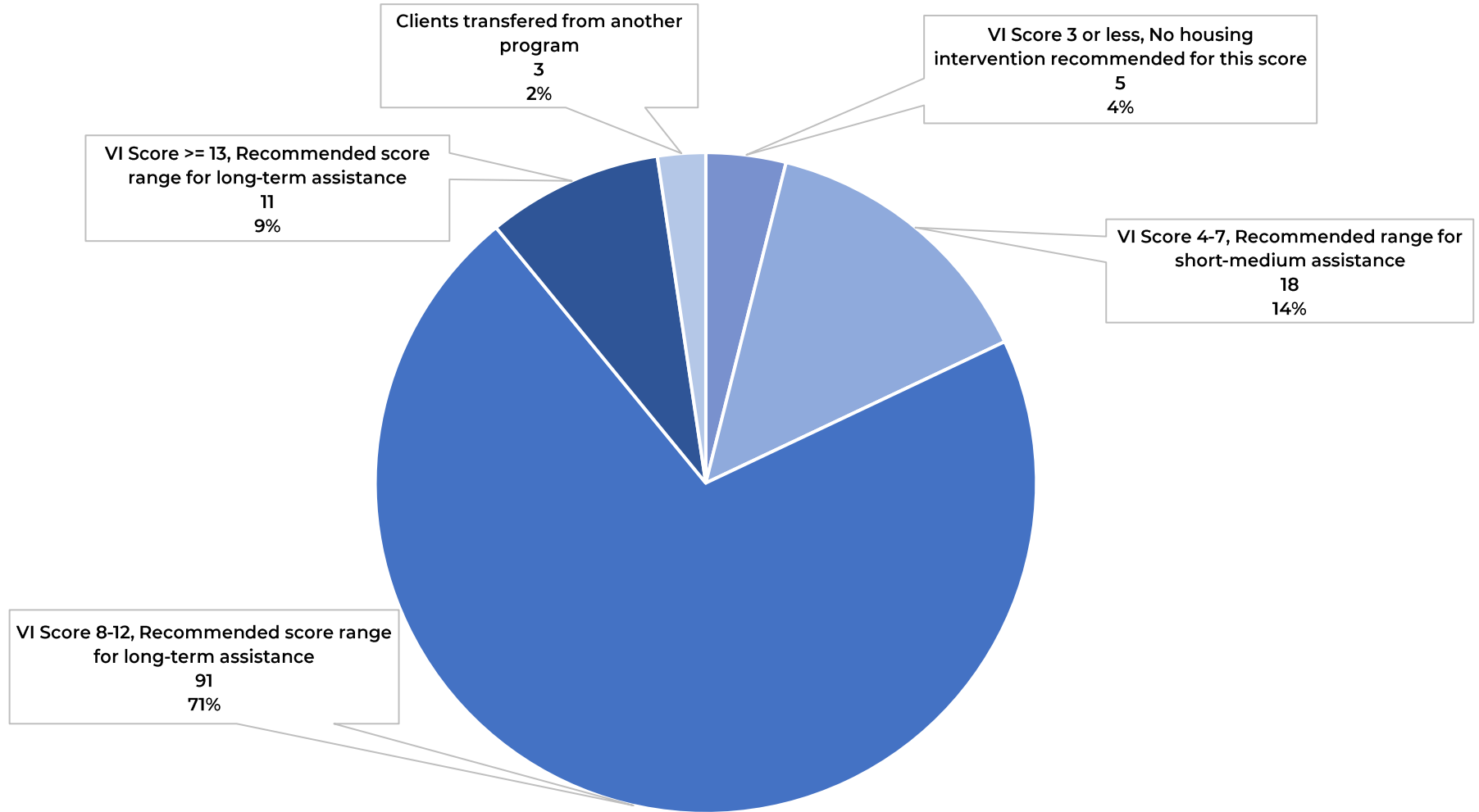
Clients transfered from another program
3
2%

VI Score 3 or less, No housing intervention recommended for this score
5
4%

VI Score >= 13, Recommended score range for long-term assistance
11
9%

VI Score 4-7, Recommended range for short-medium assistance
18
14%

VI Score 8-12, Recommended score range for long-term assistance
91
71%

## HMIS Data Quality

All projects that receive CoC or ESG funding are required to use HMIS to facilitate data reporting to their funders. Timely and accurate data entry is necessary to ensure correct data is reported and used in analyses. This measure gives a broad overview as to how timely and accurate each project's data in HMIS is. A total of 13 points can be earned on this measure.

### Total Data Quality Points (PSH)



Average, 8

| Project | Points |
|---|---|
| BS Chronic | 4 |
| BS CoC I | 4 |
| BS Harambe | 8 |
| Caz Chronic | 11 |
| Caz Niagara S+C | 6 |
| Evergreen HIst | 8 |
| Gerard Place | 2 |
| LOD CoC I | 9 |
| LOD CoC III | 13 |
| MU Hope Gardens | 7 |
| MU HIst | 4 |
| RSI CoC II | 13 |
| Spectrum Chronic | 11 |
| Spectrum CoC II | 13 |
| TSI CoC I | 9 |
| TSI CoC II | 13 |
| WNY Vet S+C VI | 6 |
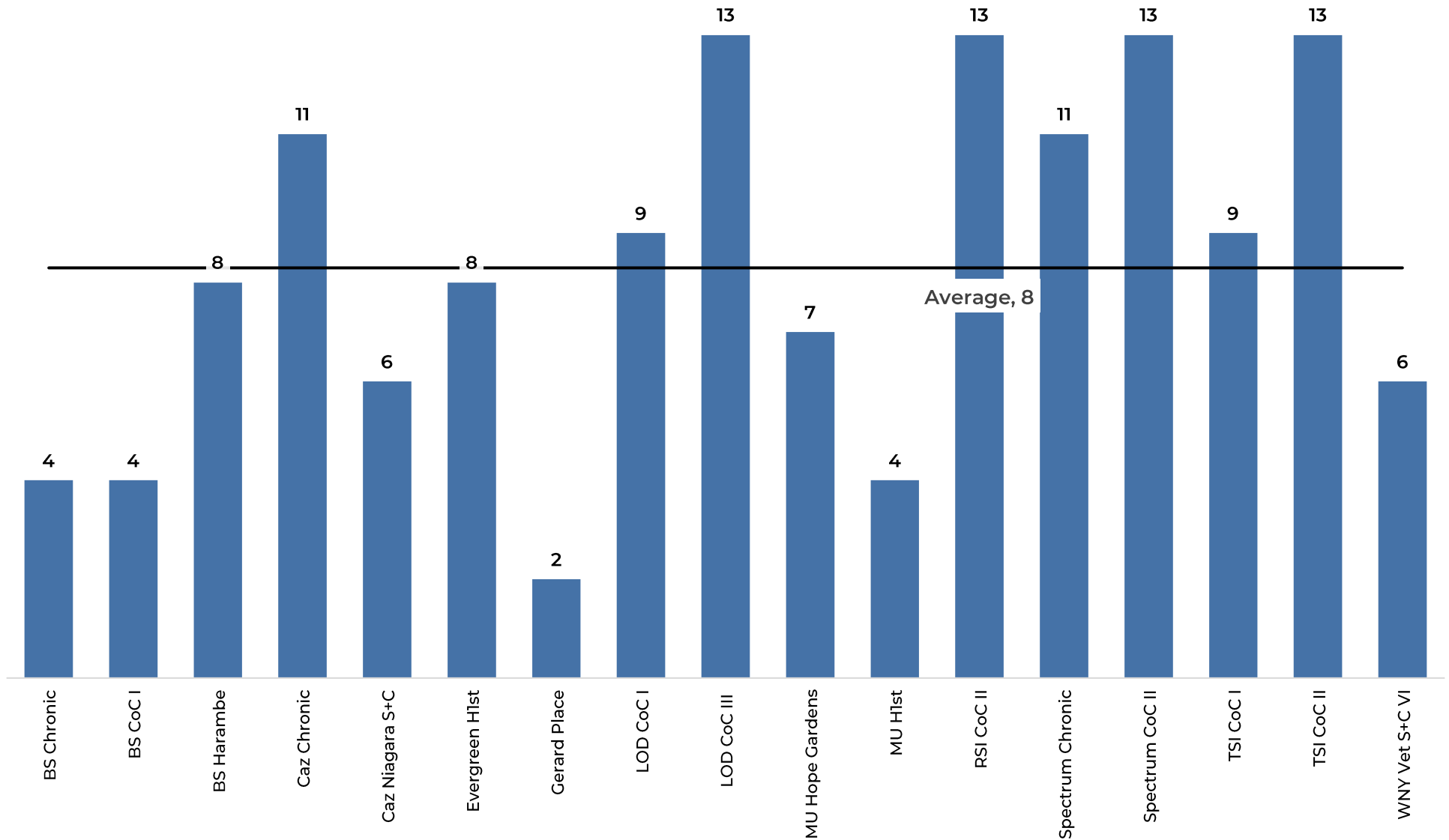
# Rapid Rehousing (RRH) Projects
## Housing Measures
All charts measuring exits exclude people who passed away during the project stay, those who went to foster care, hospitals or other residential non-psychiatric facilities, long term care facilities or nursing homes.

**Exit to Permanent Housing (PH) Destinations**
This measure includes only those who left the project and exited to PH. The benchmark for RRH projects is the national benchmark of 80%.

### RRH Participants Exited to PH
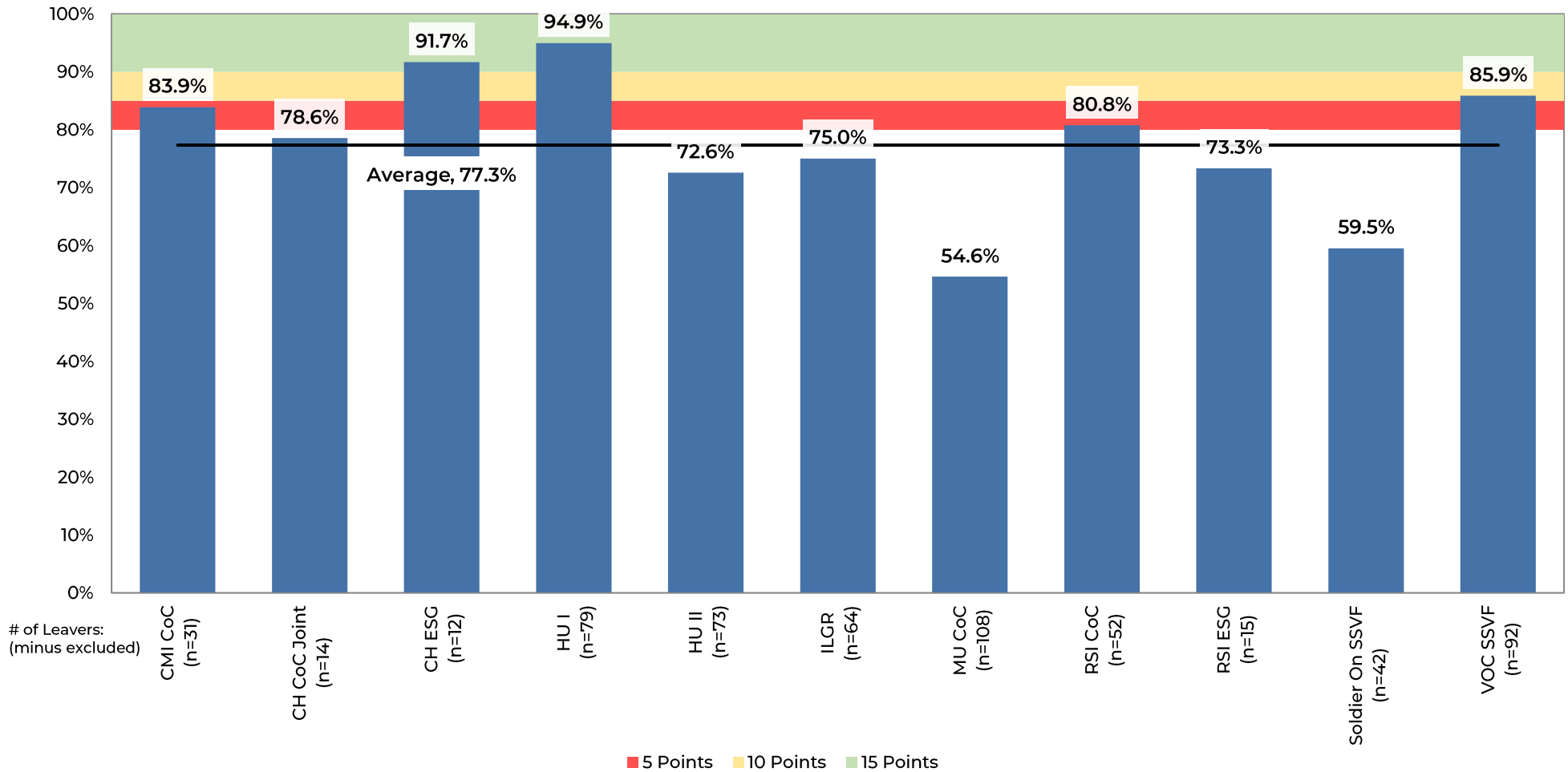


Bar chart showing RRH Participants Exited to PH with y-axis from 0% to 100%:
- CMI CoC (n=31): 83.9%
- CH CoC Joint (n=14): 78.6%
- CH ESG (n=12): 91.7%
- HU I (n=79): 94.9%
- HU II (n=73): 72.6%
- ILGR (n=64): 75.0%
- MU CoC (n=108): 54.6%
- RSI CoC (n=52): 80.8%
- RSI ESG (n=15): 73.3%
- Soldier On SSVF (n=42): 59.5%
- VOC SSVF (n=92): 85.9%

Average, 77.3%

# of Leavers: (minus excluded)

Legend: ■ 5 Points  ■ 10 Points  ■ 15 Points

## Returns to Homelessness

The data in this quarterly report looks at those who exited to PH from a service project between 10/1/2021 and 3/31/2023 and returned to homelessness (measured by a new entry date at a service project) within the following six months, beginning on 4/1/2022. This measure reflects our CoC's goal of reducing the number of people who return to homelessness. The local benchmark for this measure is 10% or less.

### Returns to Homelessness After Exiting to PH (RRH)
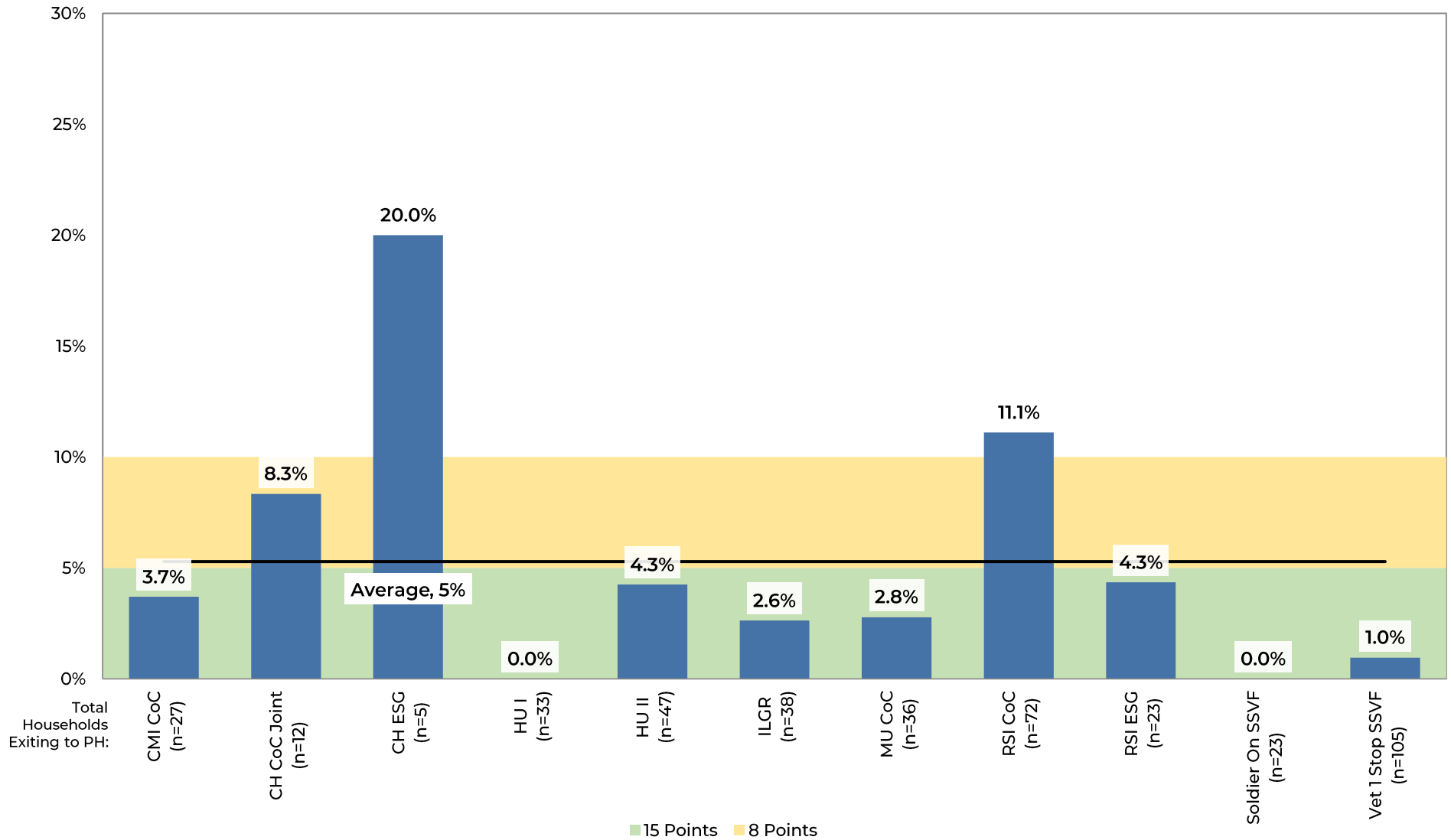
## Length of Time from Project Entry to Move-In Date

This measure is an average of the number of days from RRH project entry to move-in to PH for those who have an entry date and a move-in date. The NAEH benchmark for this measure is an average of 30 days or less. The local benchmark for this measure is 45 days or less.

### Days from Project Entry to Move-In (RRH)



| # Clients Housed: | CMI CoC (n=35) | CH CoC Joint (n=15) | CH ESG (n=4) | HU I (n=47) | HU II (n=53) | ILGR (n=55) | MU CoC (n=61) | RSI CoC (n=13) | RSI ESG (n=15) | Soldier On SSVF (n=22) | VOC SSVF (n=46) |
|---|---|---|---|---|---|---|---|---|---|---|---|
| Days | 95 | 51 | 50 | 24 | 60 | 63 | 74 | 38 | 65 | 118 | 54 |

Average, 62.9

Legend: 15 Points, 8 Points
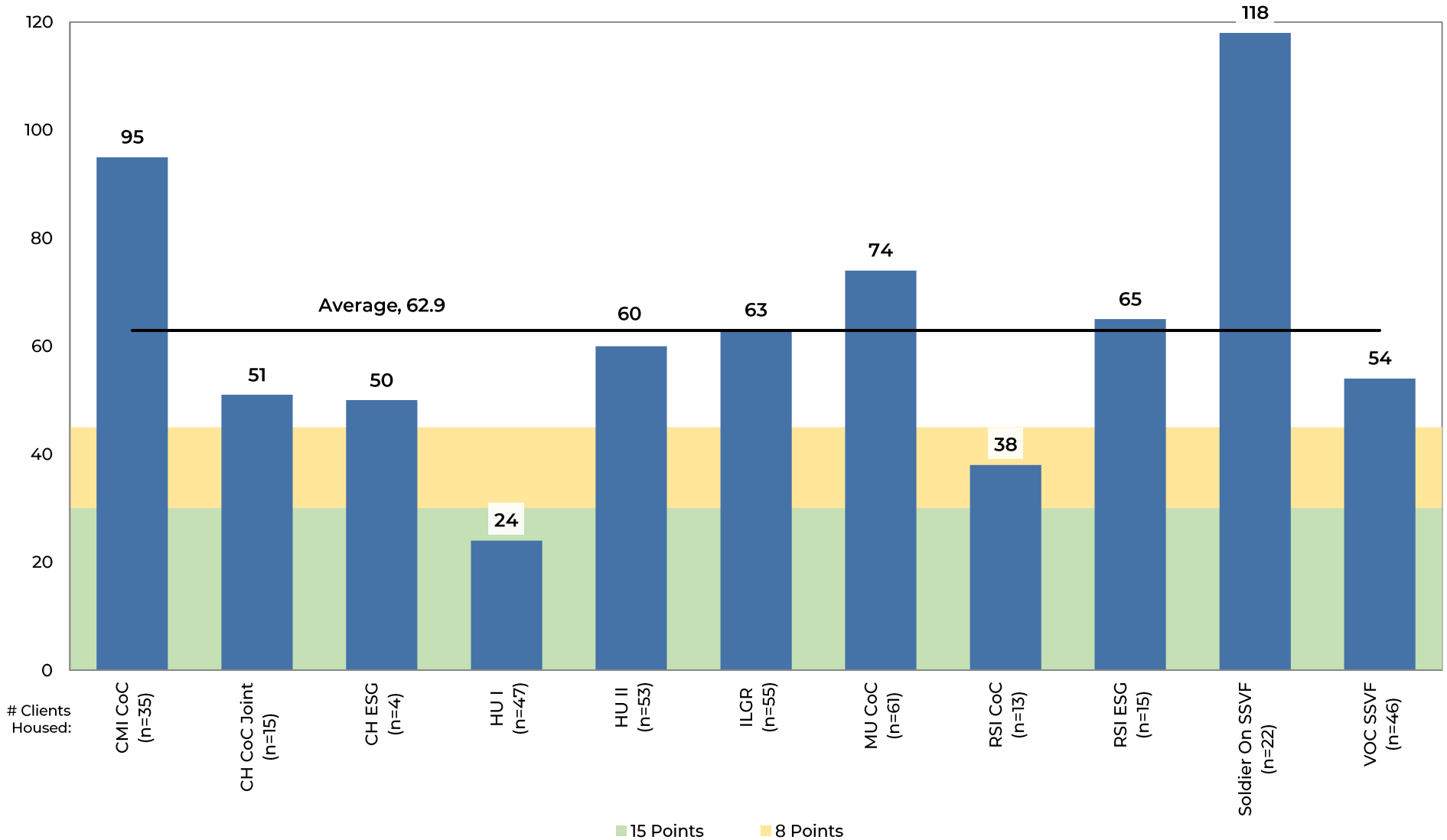
# Breakdown of How Long it Takes to House RRH Clients

## Breaking Down How Long it Takes to House Clients (RRH)



| | < 7 Days | 8-14 Days | 15-30 Days | 31-60 Days | 61-180 Days | 181-365 Days | 366-730 Days |
|---|---|---|---|---|---|---|---|
| CMI CoC (n=35) | 6% | 3% | 6% | | 83% | 3% | |
| CH CoC Joint (n=15) | 13% | 13% | 27% | 13% | 33% | | |
| CH ESG (n=4) | 50% | | | | 50% | | |
| HU I (n=47) | 13% | 23% | 43% | 13% | 9% | | |
| HU II (n=53) | 6% | 13% | 23% | 19% | 36% | 4% | |
| ILGR (n=55) | 25% | 2% | 9% | 20% | 42% | | 2% |
| MU CoC (n=61) | 2% | | 44% | 16% | 21% | 16% | |
| RSI CoC (n=13) | 31% | 23% | 8% | 8% | 31% | | |
| RSI ESG (n=15) | 20% | | 13% | 27% | 33% | 7% | |
| Soldier On SSVF (n=22) | 14% | | 18% | 18% | 32% | 14% | 5% |
| VOC SSVF (n=46) | 13% | 7% | 20% | 33% | 28% | | |

Total Clients Housed

< 7 Days   8-14 Days   15-30 Days   31-60 Days   61-180 Days   181-365 Days   366-730 Days

## Point in Time Occupancy Rates

For RRH projects, occupancy is measured two ways. The first, shown here, is based on how often during the reporting period each project was "at capacity" by averaging how many clients were enrolled in the RRH project each night. The capacity value is determined using the number of beds the projects reported in their HUD CoC grant application.

### Point in Time Occupancy Rates (RRH)



Bar chart showing Point in Time Occupancy Rates (RRH) with an Average of 91.5% (shown as black horizontal line).

| Project (PIT Capacity) | Occupancy Rate |
|---|---|
| CMI CoC (n=32) | 97.5% |
| CH CoC Joint (n=20) | 59.4% |
| CH ESG (n=7) | 100.0% |
| HU I (n=24) | 100.0% |
| HU II (n=50) | 100.0% |
| ILGR (n=50) | 93.2% |
| MU CoC (n=27) | 100.0% |
| RSI CoC (n=50) | 56.9% |
| RSI ESG (n=6) | 100.0% |
| Soldier On SSVF (n=4) | 100.0% |
| Vet 1 Stop SSVF (n=1) | 100.0% |

Legend: ■ 5 Points ■ 10 Points ■ 15 Points

# Annual Occupancy Rates

For RRH projects, occupancy is measured two ways. The second, shown here, is based on how many households were served during the reporting period compared to the number of households the project is estimated to serve over the course of the reporting period. The estimated households served is determined using the number of beds the projects reported in their HUD CoC grant application multiplied by 1.33, as it is expected that there will be some amount of turnover in the households each project serves during the year.

## Annual Occupancy Rates (RRH)



Legend: 5 Points | 10 Points | 15 Points

Data values shown:
- CMI CoC (n=56): 64.3%
- CH CoC Joint (n=20): 100.0%
- CH ESG (n=7): 100.0%
- HU I (n=60): 80.0%
- HU II (n=50): 100.0%
- ILGR (n=14): 100.0%
- MU CoC (n=55): 83.6%
- RSI CoC (n=70): 100.0%
- RSI ESG (n=11): 100.0%
- Soldier On SSVF (n=7): 100.0%
- Vet 1 Stop SSVF (n=13): 100.0%

Average, 93.4%

# Income Measures

All income measures only include adults that have exited or been in the project for longer than one year, with an annual assessment completed in the +/- 30 day window. Income is measured from client entry into the project to either the latest annual assessment or exit.

## Maintained or Increased Earned Income for RRH Participants

This measure includes those adults that have maintained employment and those who have maintained or gained employment and increased their amount of earned income. The local benchmark for this measure is 15% or greater.

## Adults with Maintained/Increased Earned Income (RRH)



Bar chart showing percentages by project:
- CMI CoC (n=25): 20.0%
- CH CoC Joint (n=12): 41.7%
- CH ESG (n=6): 16.7%
- HU I (n=33): 45.5%
- HU II (n=57): 26.3%
- ILGR (n=38): 13.2%
- MU CoC (n=47): 34.0%
- RSI CoC (n=56): 26.8%
- RSI ESG (n=18): 27.8%
- Soldier On SSVF (n=39): 2.6%
- VOC SSVF (n=83): 15.7%

Average, 24.6%

Total Adults Eligible for Assessment:

Legend: 3 Points, 5 Points
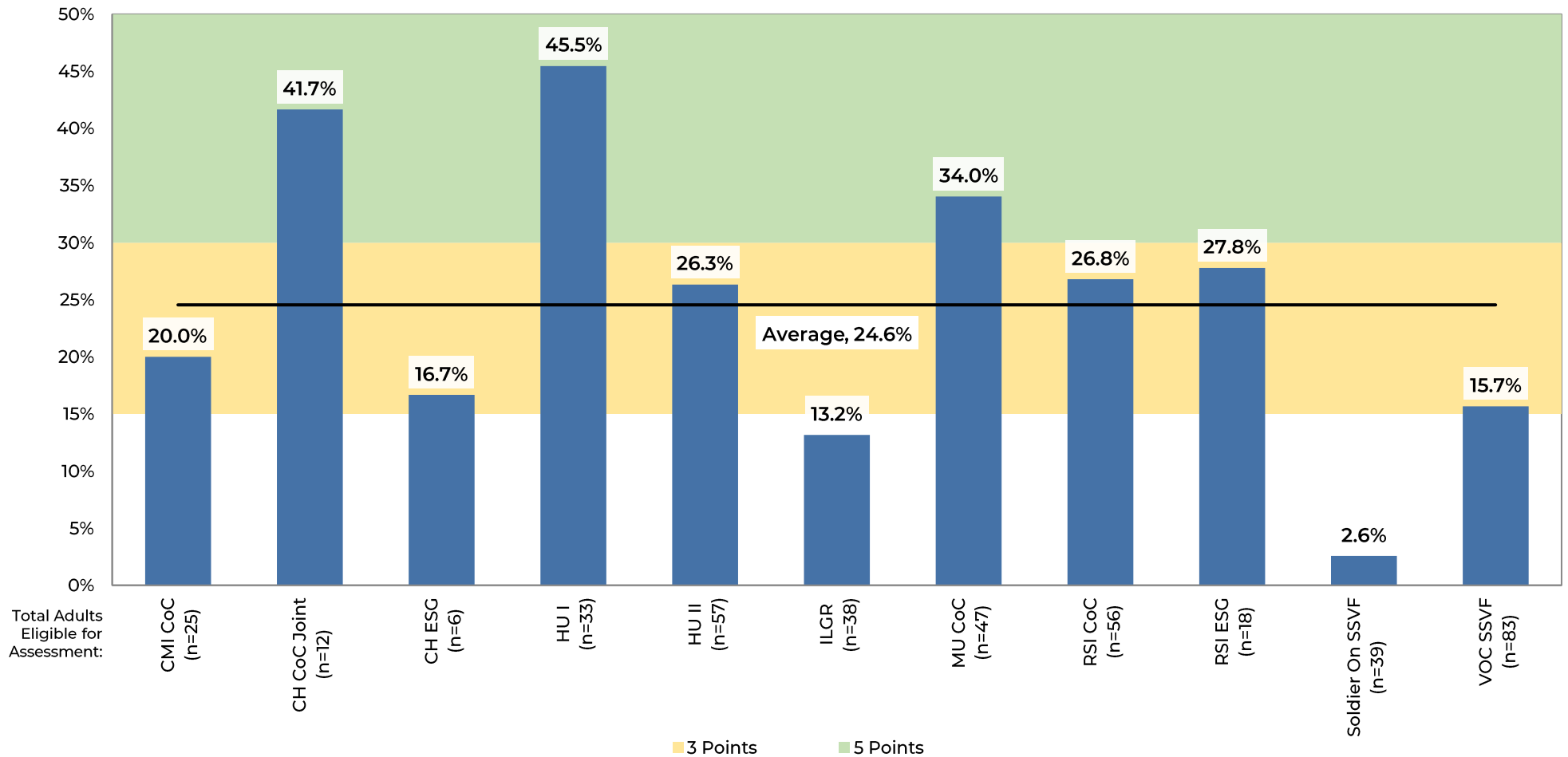
# Maintained/Increased Any Income for RRH Participants

This measure includes those adults who have increased or retained their cash income from any source, including earned income and benefits (e.g. SSI, SSDI, PA, TANF etc.). The local benchmark for this measure is 30% or greater.

## Adults with Maintained/Increased Any Income (RRH)
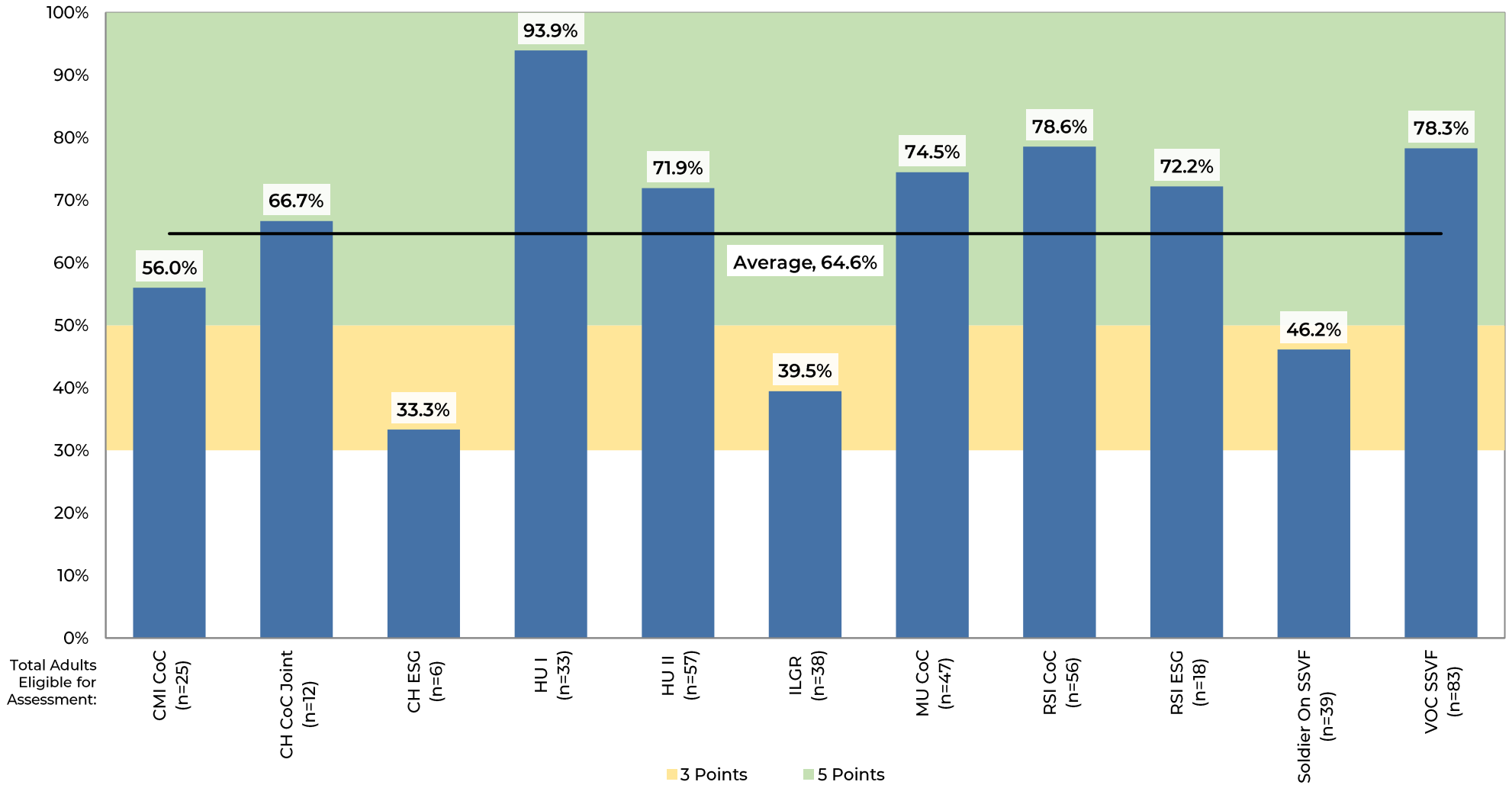


| Total Adults Eligible for Assessment: | CMI CoC (n=25) | CH CoC Joint (n=12) | CH ESG (n=6) | HU I (n=33) | HU II (n=57) | ILGR (n=38) | MU CoC (n=47) | RSI CoC (n=56) | RSI ESG (n=18) | Soldier On SSVF (n=39) | VOC SSVF (n=83) |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | 56.0% | 66.7% | 33.3% | 93.9% | 71.9% | 39.5% | 74.5% | 78.6% | 72.2% | 46.2% | 78.3% |

Average, 64.6%

Legend: 3 Points (yellow), 5 Points (green)

## Percentage of Clients who Entered with Zero Income

Clients without any income have higher barriers to becoming stably housed. This measure shows the percentage of clients with no income at project entry for each RRH project. It demonstrates that these projects are taking the highest need clients. This measure is a bonus in which additional points are awarded on the funding application of projects with 40% or greater of the clients they serve having no income at project entry.

### Clients with Zero Income at Entry (RRH)



| Total Adults Served: | CMI CoC (n=40) | CH CoC Joint (n=31) | CH ESG (n=17) | HU I (n=50) | HU II (n=87) | ILGR (n=95) | MU CoC (n=59) | RSI CoC (n=71) | RSI ESG (n=26) | Soldier On SSVF (n=45) | VOC SSVF (n=112) |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | 42.5% | 45.2% | 47.1% | 30.0% | 46.0% | 53.7% | 25.4% | 40.8% | 38.5% | 48.9% | 18.8% |

■ 2 points
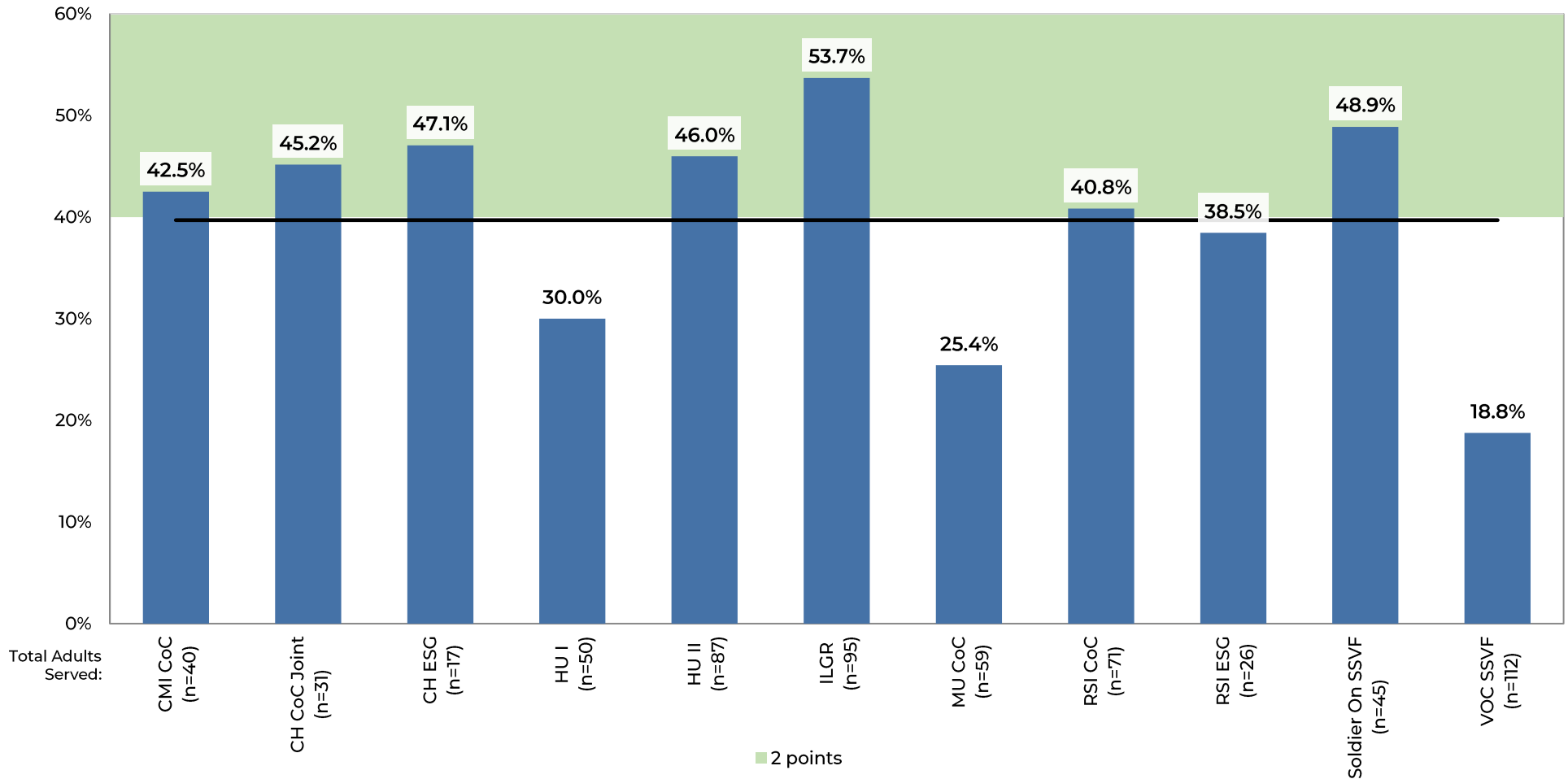
**Percentage of Households Served with Families of 5+**

For RRH projects that serve families, finding housing to accommodate larger households can be more difficult. This measure looks at the percentage of households served that have 5 or more members. This measure is a bonus in which additional points are awarded on the funding application of projects with 10% or greater of the households they serve being families of 5 or more.

### Households with Family Size of 5+



| Households Served: | CMI CoC (n=37) | HU I (n=48) | HU II (n=71) | MU CoC (n=46) |
|---|---|---|---|---|
| | 2.7% | 6.3% | 12.7% | 21.7% |

■ 4 Points
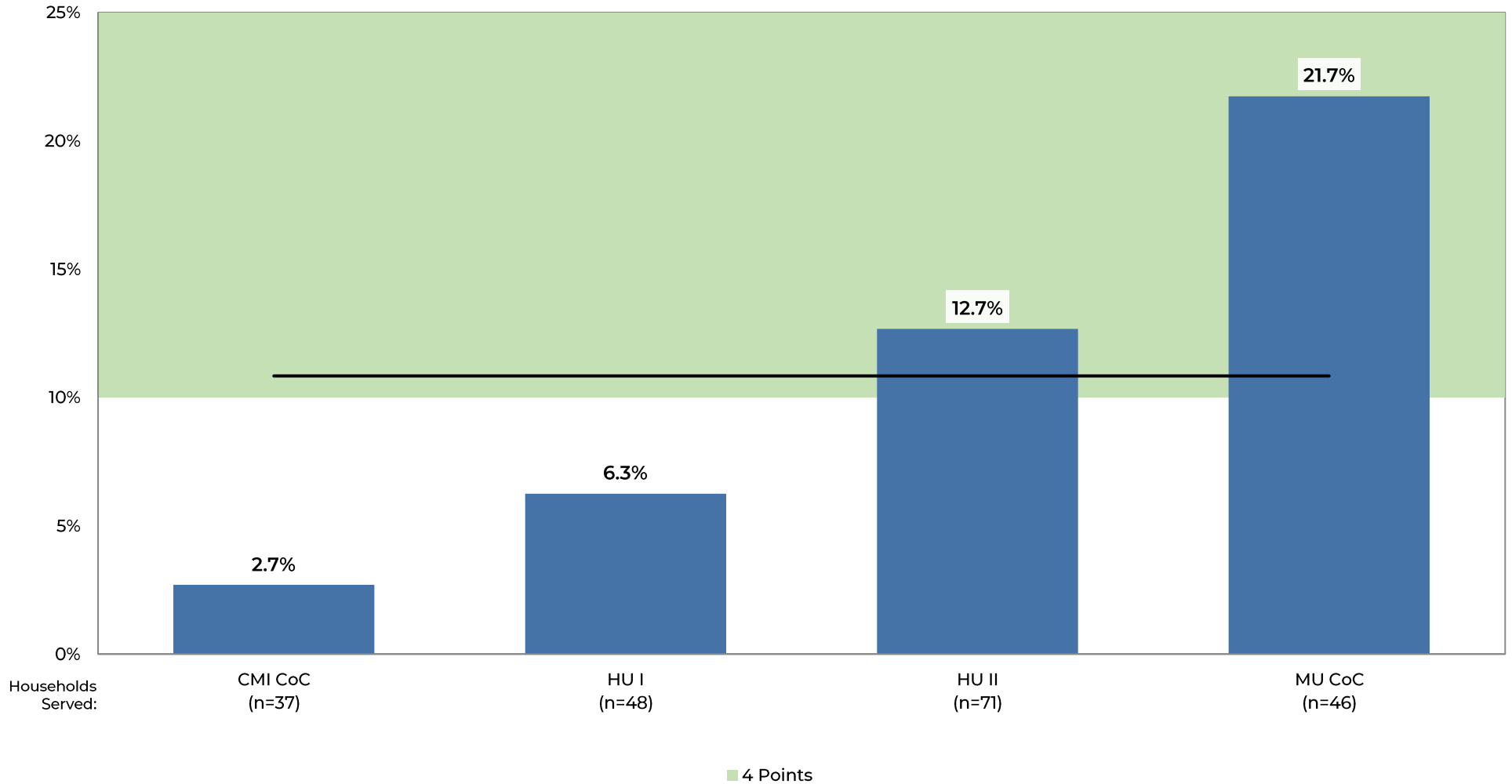
**Percentage of Households with a Member Experiencing One of More Disability**

As project entry criteria, RRH clients are not required to have a disabling condition. However, many of our clients with higher barriers have one or more disabling conditions. This measure is to demonstrate that these projects are taking the highest need clients. This measure is a bonus in which additional points are awarded on the funding application of projects with 50% or greater of the households they serve having at least one client who experiences one or more disabling conditions.

### Households with Member Experiencing 1+ Disability (RRH)



| Households Served: | CMI CoC (n=36) | CH CoC Joint (n=28) | CH ESG (n=15) | HU I (n=48) | HU II (n=71) | ILGR (n=80) | MU CoC (n=46) | RSI CoC (n=71) | RSI ESG (n=26) | Soldier On SSVF (n=41) | VOC SSVF (n=102) |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | 86.1% | 50.0% | 46.7% | 52.1% | 64.8% | 100.0% | 67.4% | 84.5% | 76.9% | 75.6% | 71.6% |

Average, 70.5%

■ 4 Points (Families), 10 Points (Singles)
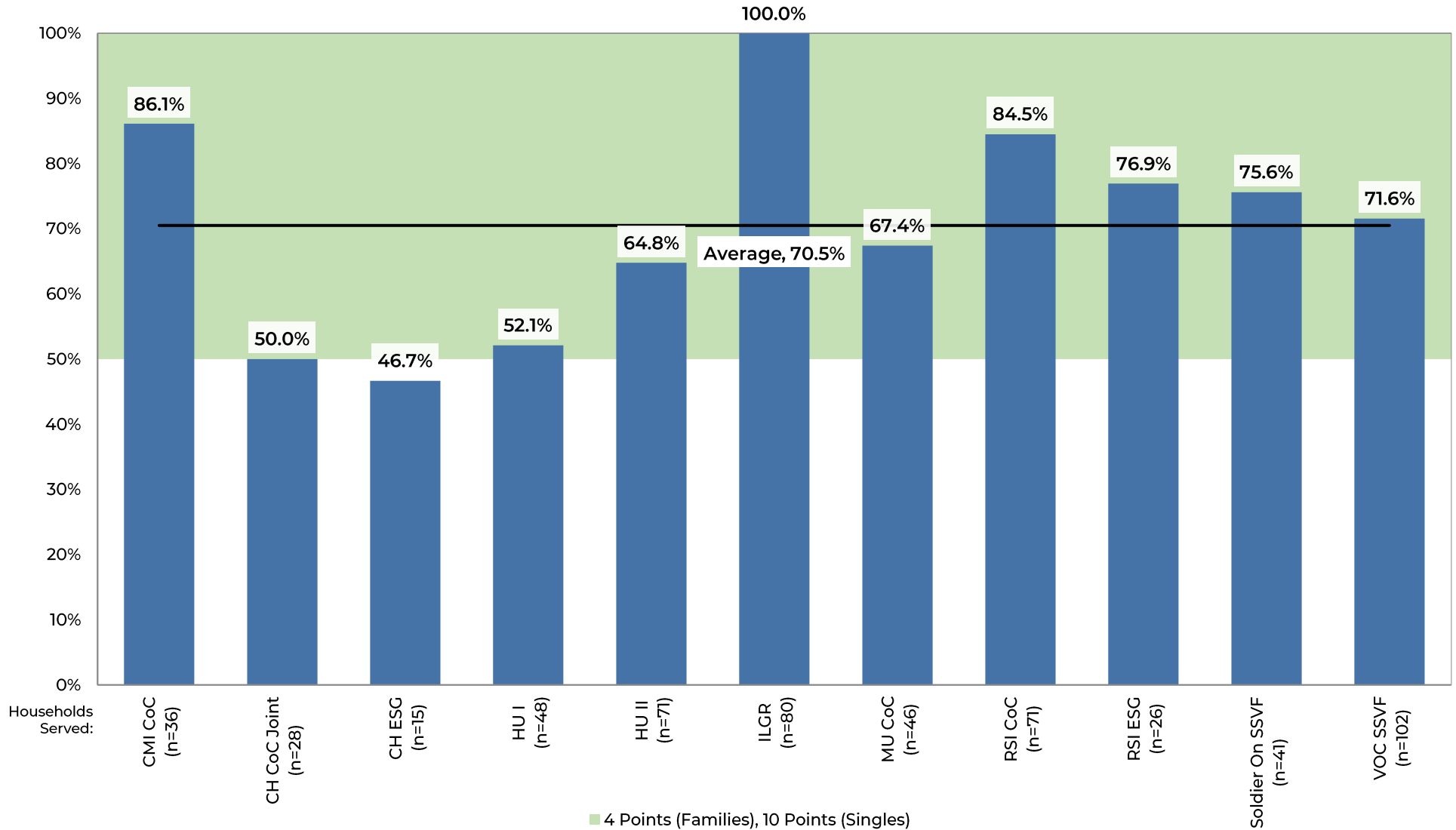
## Service High Need Population
## New Clients in RRH with a VI Score Recorded in HMIS
This measure indicates the percentage of households that entered into an RRH project during the reporting period with a VI-SPDAT, VI-FSPDAT, or TAY recorded in HMIS. All new households entering an RRH project are required to have a VI-SPDAT, VI-FSPDAT or TAY.

### New RRH Households and VI Scores



Clients transferred from another program
6
2%

Clients without VI Score in HMIS
34
11%

VI Score <= 3, No housing intervention recommended for this score*
35
11%

VI Score >= 8, Recommended score range for long-term assistance
95
30%

VI Score 4-7, Recommended range for short-medium assistance
145
46%
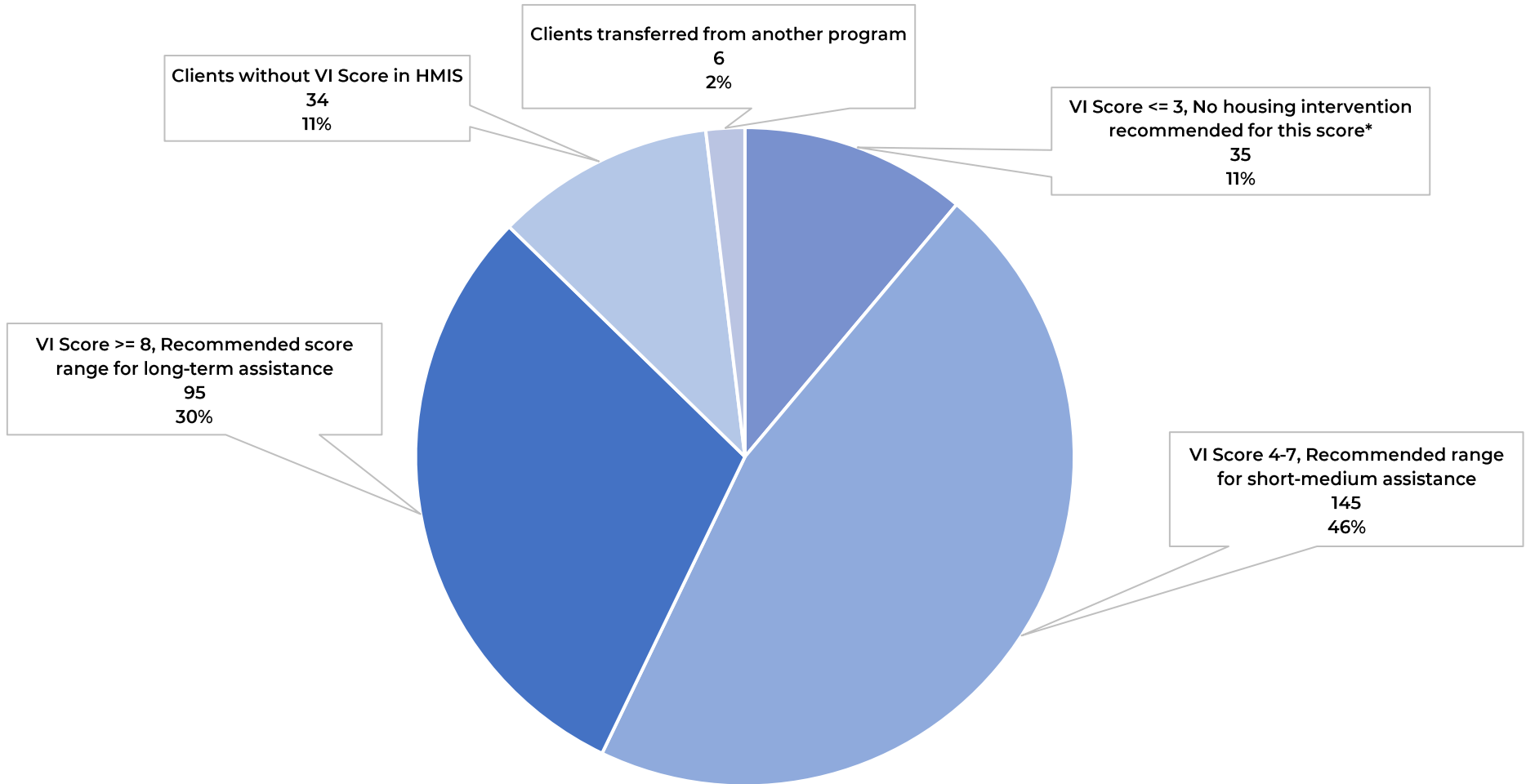
## Average VI Score for Households Served by Each Project

This measure indicates the average score of all households that entered into an RRH project during the reporting period with a VI-SPDAT, VI-FSPDAT, or TAY recorded in HMIS. This measure is a bonus in which additional points are awarded on the funding application of projects serving households with an average VI score of 8 or greater.

### Average VI Score for New Households (RRH)
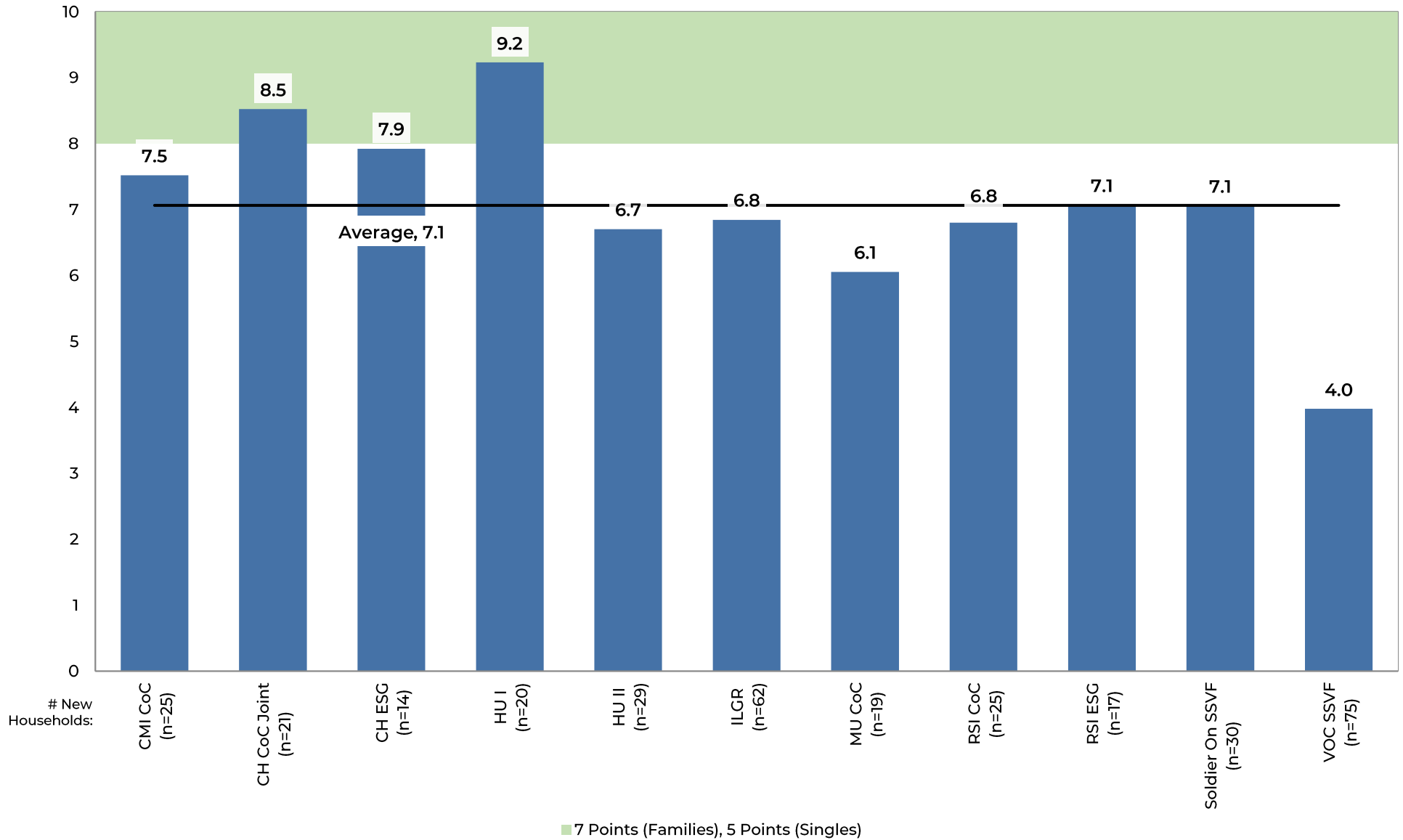


| # New Households: | CMI CoC (n=25) | CH CoC Joint (n=21) | CH ESG (n=14) | HU I (n=20) | HU II (n=29) | ILGR (n=62) | MU CoC (n=19) | RSI CoC (n=25) | RSI ESG (n=17) | Soldier On SSVF (n=30) | VOC SSVF (n=75) |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | 7.5 | 8.5 | 7.9 | 9.2 | 6.7 | 6.8 | 6.1 | 6.8 | 7.1 | 7.1 | 4.0 |

Average, 7.1

■ 7 Points (Families), 5 Points (Singles)

**Percentage of New Households Assessed**
This measure indicates the percentage of all new households served during the reporting period who have a VI-SPDAT, VI-FSPDAT, or TAY recorded in HMIS. All new households entering an RRH project are required to have a VI-SPDAT, VI-FSPDAT or TAY.

### New Households with VI Scores (RRH)
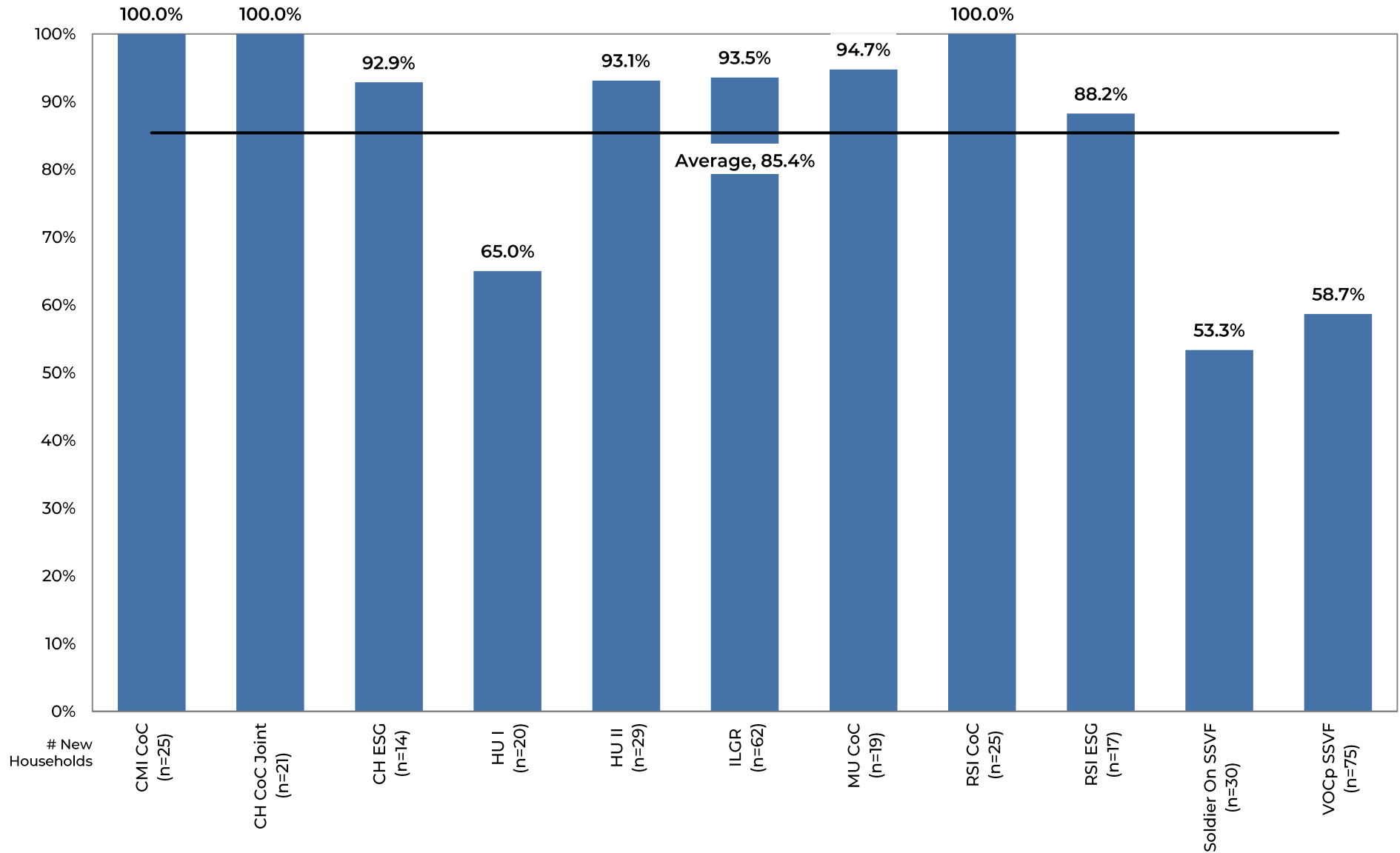


| Project | Percentage |
|---|---|
| CMI CoC (n=25) | 100.0% |
| CH CoC Joint (n=21) | 100.0% |
| CH ESG (n=14) | 92.9% |
| HU I (n=20) | 65.0% |
| HU II (n=29) | 93.1% |
| ILGR (n=62) | 93.5% |
| MU CoC (n=19) | 94.7% |
| RSI CoC (n=25) | 100.0% |
| RSI ESG (n=17) | 88.2% |
| Soldier On SSVF (n=30) | 53.3% |
| VOCp SSVF (n=75) | 58.7% |

Average, 85.4%

# New Households

## HMIS Data Quality

All projects that receive CoC or ESG funding are required to use HMIS to facilitate data reporting to their funders. Timely and accurate data entry is necessary to ensure correct data is reported and used in analyses. This measure gives a broad overview as to how timely and accurate each project's data in HMIS is. A total of 13 points can be earned on this measure.

## Total Data Quality Points (RRH)



Average, 6.7

| Project | Points |
|---|---|
| CMI CoC | 5 |
| CH CoC Joint | 1 |
| CH ESG | 4 |
| HU I | 12 |
| HU II | 11 |
| ILGR | 9 |
| MU CoC | 4 |
| RSI CoC | 8 |
| RSI ESG | 11 |
| Soldier On SSVF | 1 |
| VOC SSVF | 8 |
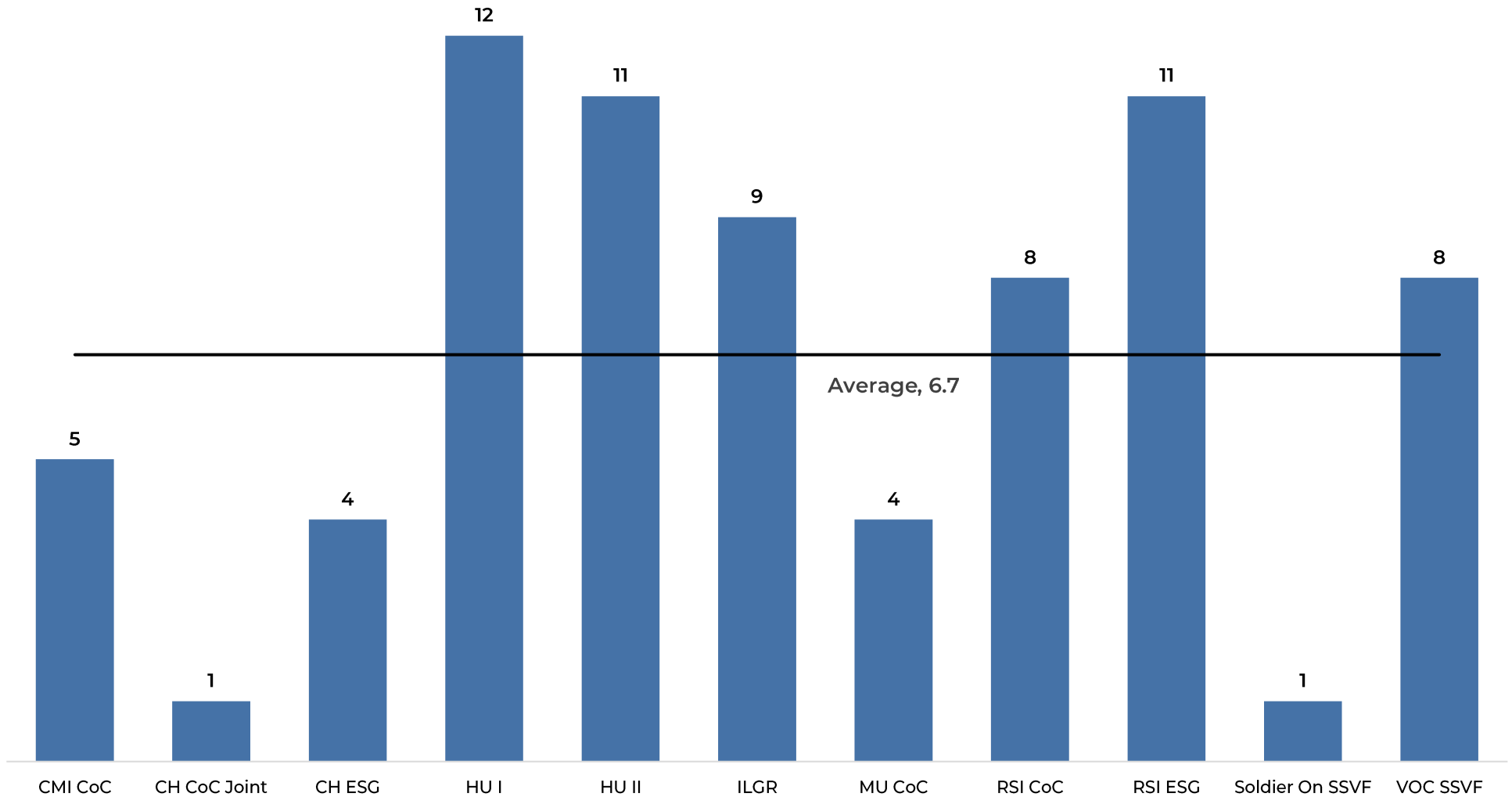
# Transitional Housing (TH) Projects

## Housing Measures

All charts measuring exits exclude people who passed away during the project stay, those who went to foster care, hospitals or other residential non-psychiatric facilities, long term care facilities or nursing homes.

**Exit to Permanent Housing (PH) Destinations**
This measure includes only those who left the project and exited to PH.

### TH Clients Exited to PH
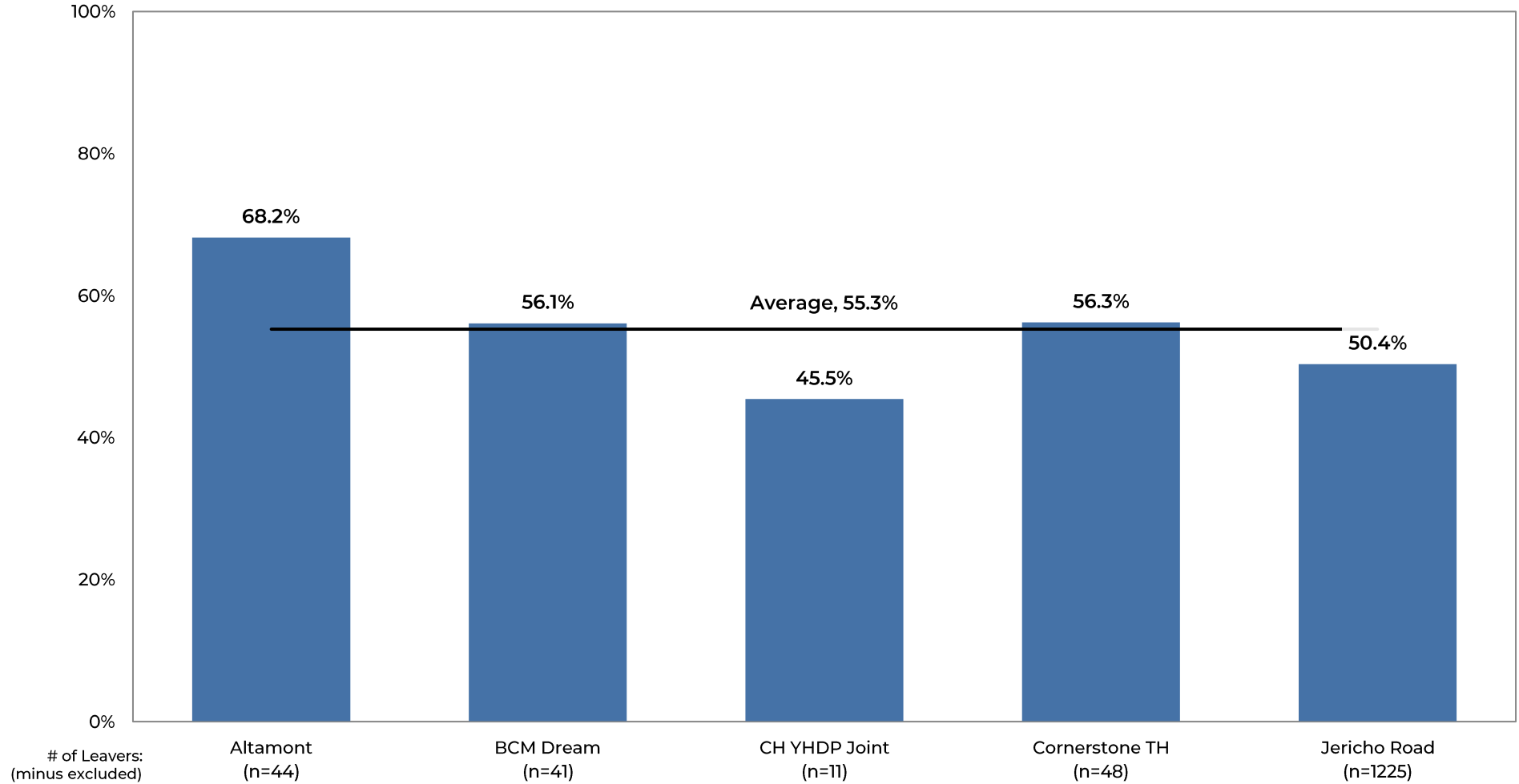


# of Leavers: (minus excluded)

| Altamont (n=44) | BCM Dream (n=41) | CH YHDP Joint (n=11) | Cornerstone TH (n=48) | Jericho Road (n=1225) |
|---|---|---|---|---|
| 68.2% | 56.1% | 45.5% | 56.3% | 50.4% |

Average, 55.3%

## Returns to Homelessness

The data in this quarterly report looks at those who exited to PH from a service project between 10/1/2021 and 3/31/2023 and returned to homelessness (measured by a new entry date at a service project) within the following six months, beginning on 4/1/2023. This measure reflects our CoC's goal of reducing the number of people who return to homelessness.

### Clients Returning to Homelessness After Exiting to PH (TH)
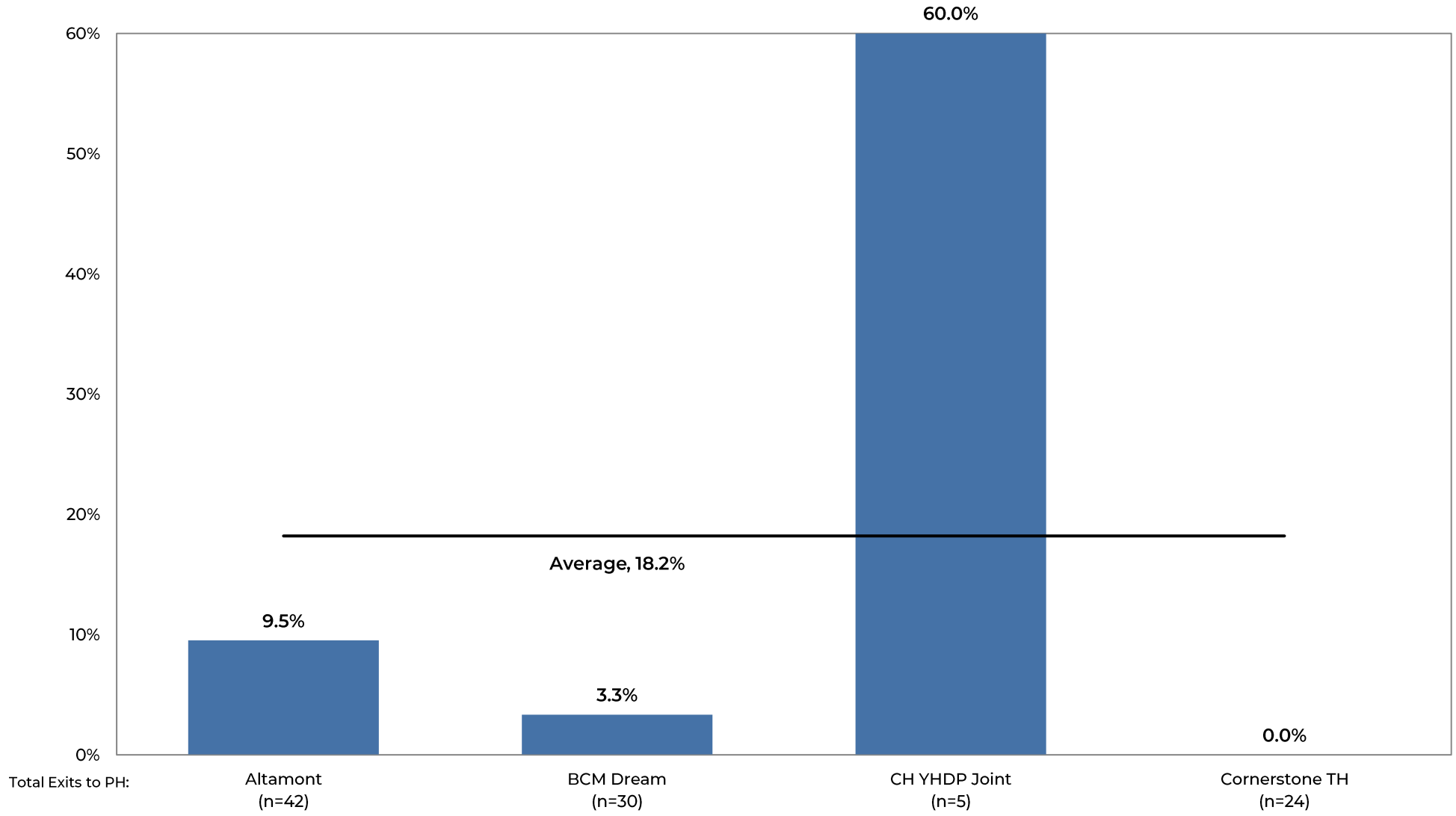


Bar chart showing:
- Altamont (n=42): 9.5%
- BCM Dream (n=30): 3.3%
- CH YHDP Joint (n=5): 60.0%
- Cornerstone TH (n=24): 0.0%
- Average, 18.2%

Total Exits to PH:

## Occupancy Rate

The occupancy rate is measured by calculating how many individuals are in each project each night during the reporting period (4/1/2022-3/31/2023) and using the project bed/unit capacity.

### Occupancy (TH)



| | Altamont (n=34) | BCM Dream (n=52) | CH YHDP Joint (n=46) | Cornerstone TH (n=10) |
|---|---|---|---|---|
| Occupancy | 80.9% | 86.8% | 6.3% | 100.0% |

Average, 68.5%

Beds/Units Available:

## Length of Time Person Remains Homeless

The HUD goal is to reduce the length of time a person experiences homelessness. HUD system measurements are based on the length of stay at Transitional Housing. This measure is the average length of stay in TH projects among clients who exited the project within the reporting period.

### Average Length of Stay for TH Leavers



Total Leavers:

| | Altamont (n=44) | BCM Dream (n=43) | CH YHDP Joint (n=11) | Cornerstone TH (n=48) | Jericho Road (n=1225) |
|---|---|---|---|---|---|
| Value | 205 | 228 | 94 | 290 | 29 |

Average, 169.2
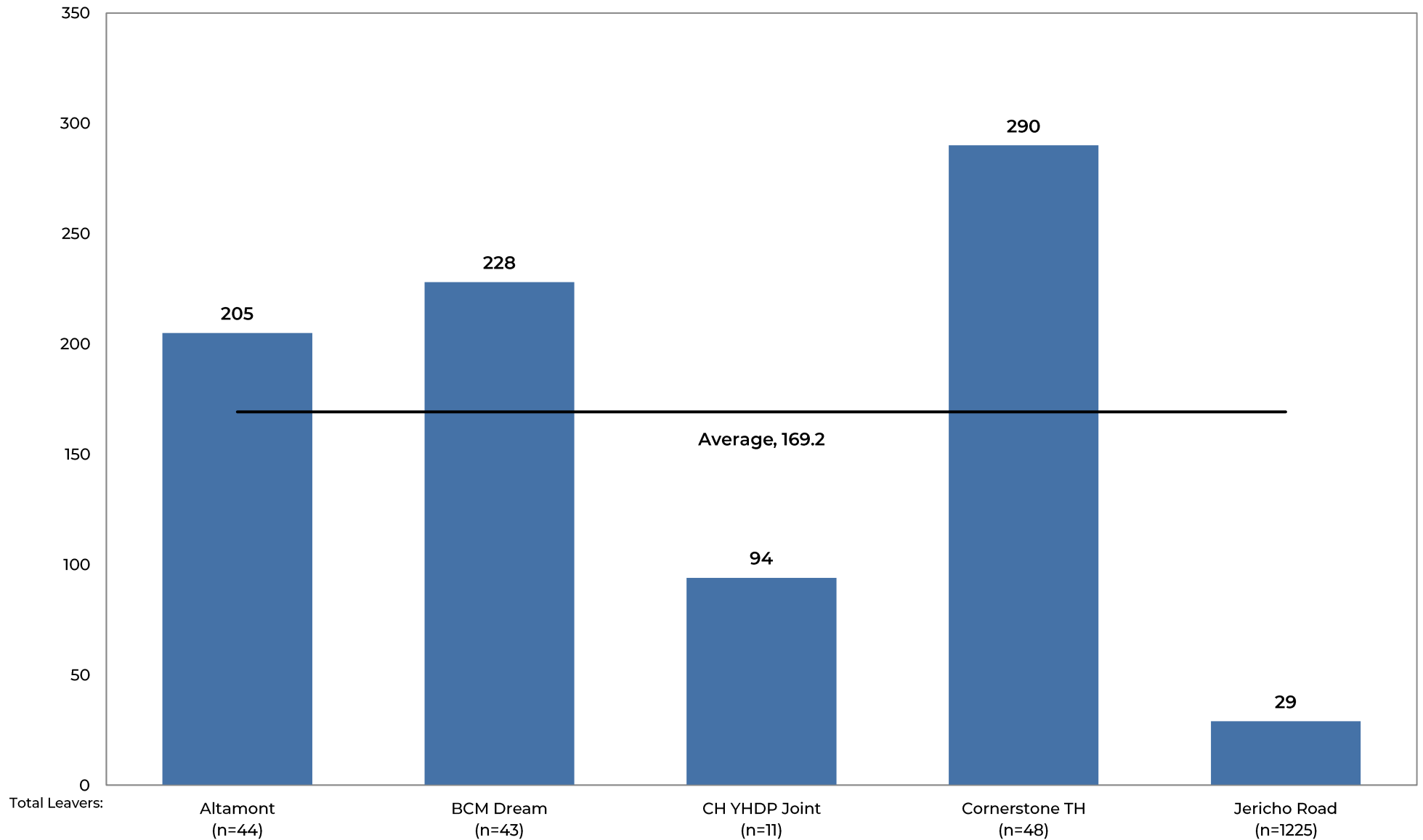
## Length of Time Person Remains Homeless
This measure is the average length of stay in Transitional Housing projects among clients who were active clients who did not exit the project within the reporting period.

### Average Length of Stay for TH Stayers
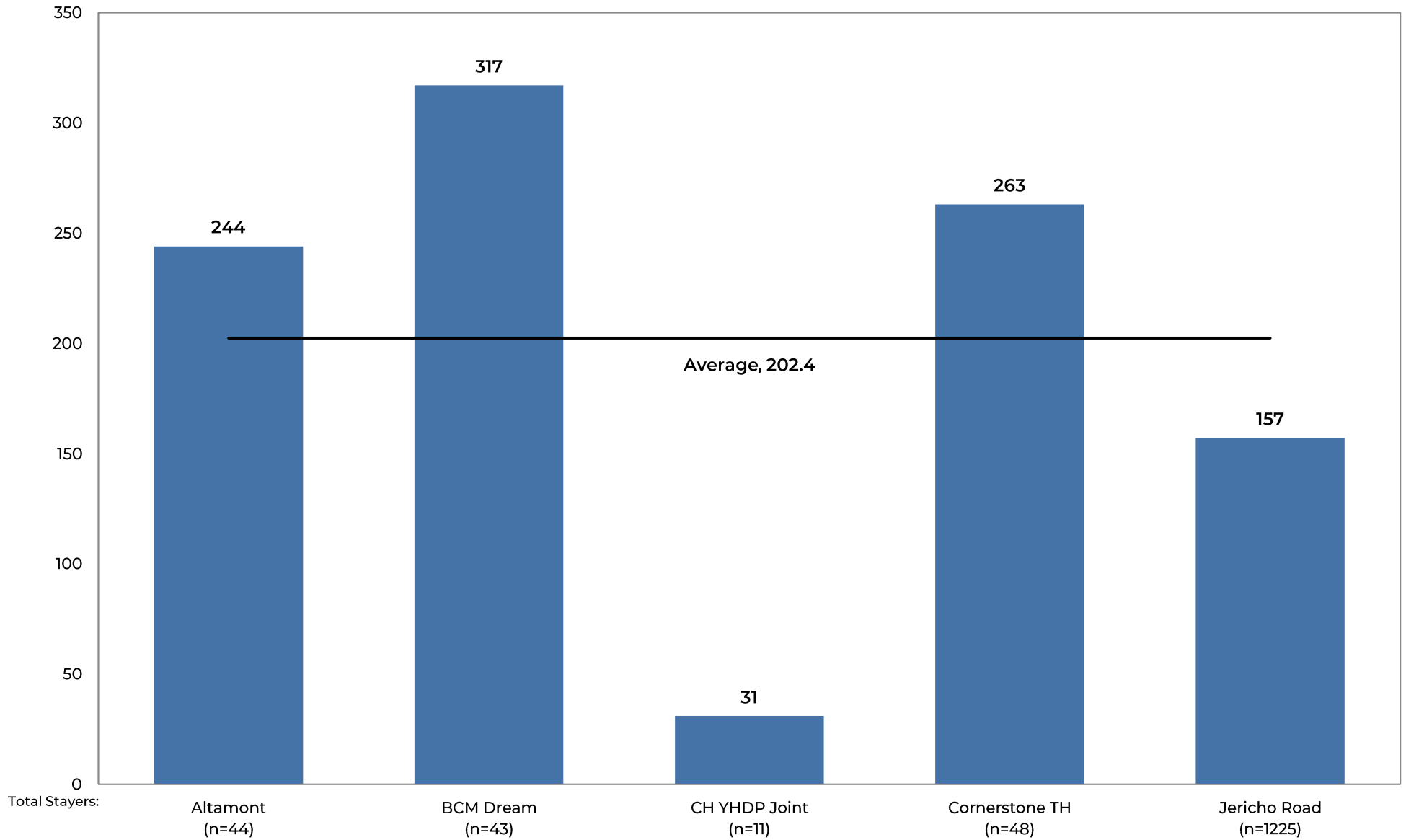


Chart data:

| Project | Average Length of Stay |
|---|---|
| Altamont (n=44) | 244 |
| BCM Dream (n=43) | 317 |
| CH YHDP Joint (n=11) | 31 |
| Cornerstone TH (n=48) | 263 |
| Jericho Road (n=1225) | 157 |

Average, 202.4

Total Stayers:

## Percentage of Clients who Entered with Zero Income

Clients without any income have higher barriers to becoming stably housed. This measure shows the percentage of clients with no income at project entry for each RRH project. It demonstrates that these projects are taking the highest need clients. This measure is a bonus in which additional points are awarded on the funding application of projects with 40% or greater of the clients they serve having no income at project entry.

### Clients with Zero Income at Entry (TH)



| Total Adults Served: | Altamont (n=71) | BCM Dream (n=94) | CH YHDP Joint (n=11) | Cornerstone TH (n=55) | Jericho Road (n=954) |
|---|---|---|---|---|---|
| | 40.8% | 37.2% | 63.6% | 50.9% | 98.3% |
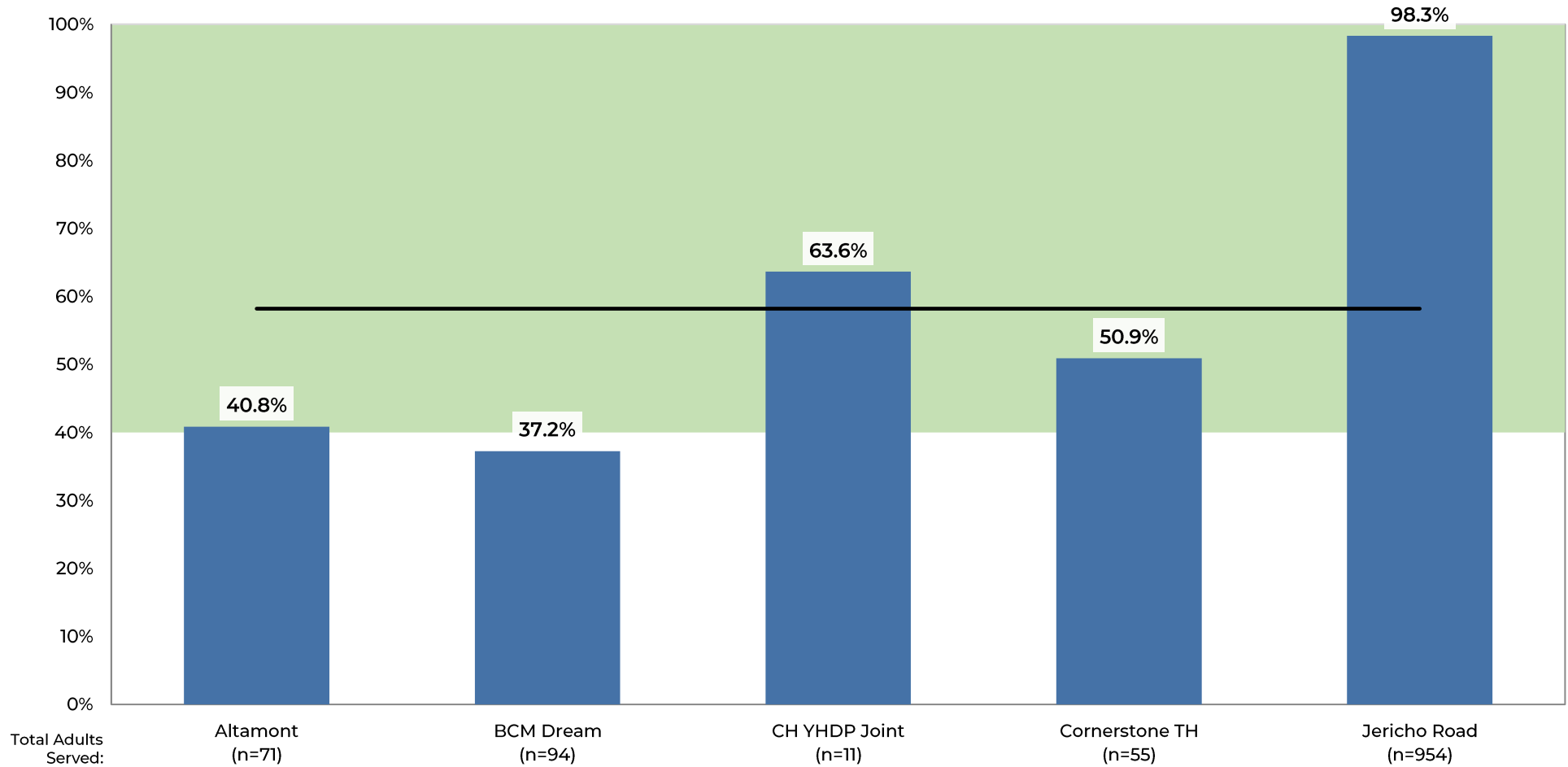
# Emergency Shelter and Street Outreach (ES & SO) Projects

## Housing Measures

All charts measuring exits exclude people who passed away during the project stay, those who went to foster care, hospitals or other residential non-psychiatric facilities, long term care facilities or nursing homes. The number of project leavers is included in some of the charts to show the total number of exits from each project.

### Exit to Permanent Housing (PH) Destinations

This measure includes only those who left the progject and exited to PH.

## ES & SO Clients Exits to PH
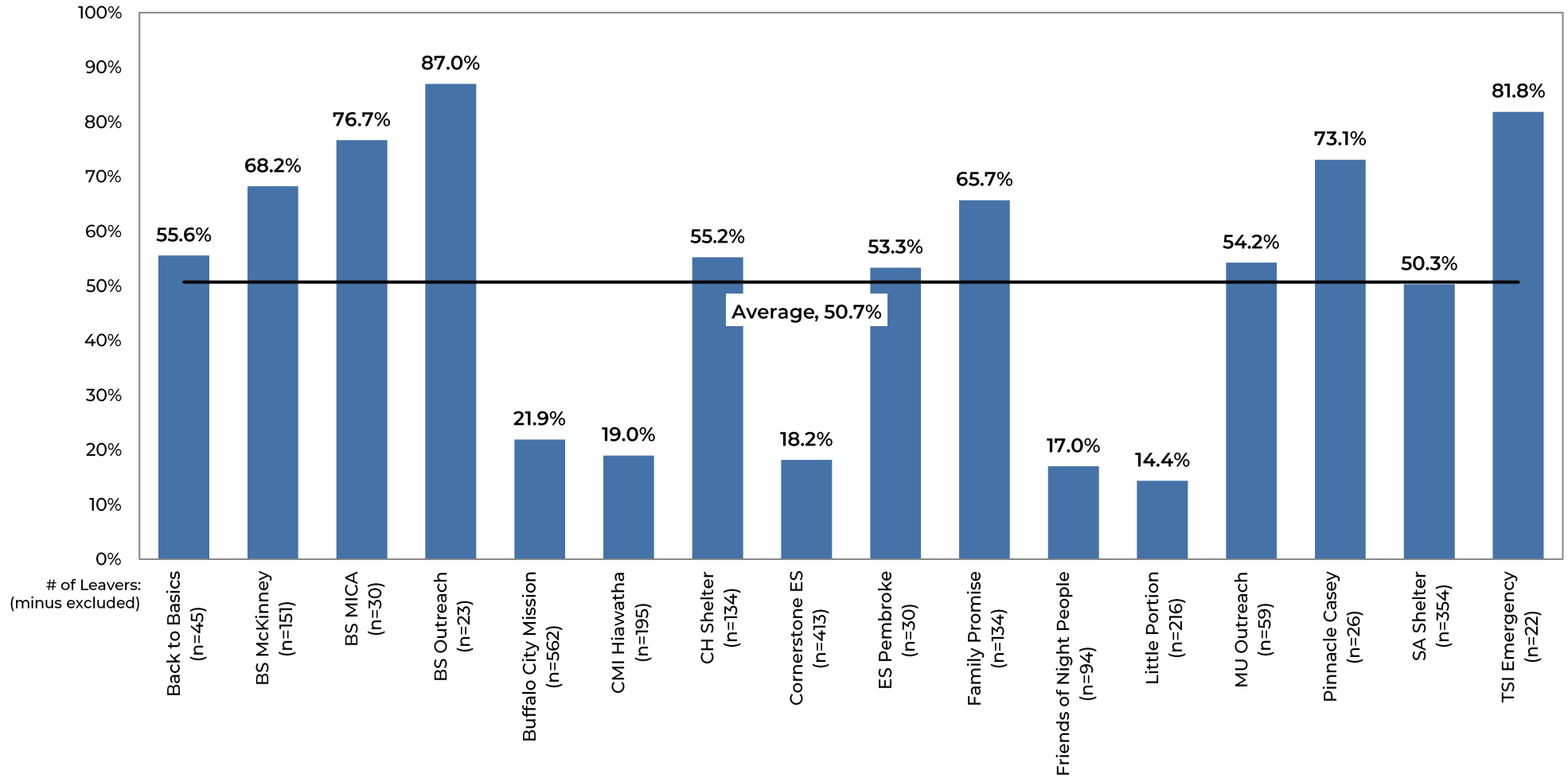


Bar chart: ES & SO Clients Exits to PH

| Project (# of Leavers, minus excluded) | Exit to PH % |
|---|---|
| Back to Basics (n=45) | 55.6% |
| BS McKinney (n=151) | 68.2% |
| BS MICA (n=30) | 76.7% |
| BS Outreach (n=23) | 87.0% |
| Buffalo City Mission (n=562) | 21.9% |
| CMI Hiawatha (n=195) | 19.0% |
| CH Shelter (n=134) | 55.2% |
| Cornerstone ES (n=413) | 18.2% |
| ES Pembroke (n=30) | 53.3% |
| Family Promise (n=134) | 65.7% |
| Friends of Night People (n=94) | 17.0% |
| Little Portion (n=216) | 14.4% |
| MU Outreach (n=59) | 54.2% |
| Pinnacle Casey (n=26) | 73.1% |
| SA Shelter (n=354) | 50.3% |
| TSI Emergency (n=22) | 81.8% |

Average, 50.7%

**Returns to Homelessness**

The data in this quarterly report looks at those who exited to PH from a service project between 10/1/2021 and 3/31/2023 and returned to homelessness (measured by a new entry date at a service project) within the following six months, beginning on 4/1/2022. This measure reflects our CoC's goal of reducing the number of people who return to homelessness.
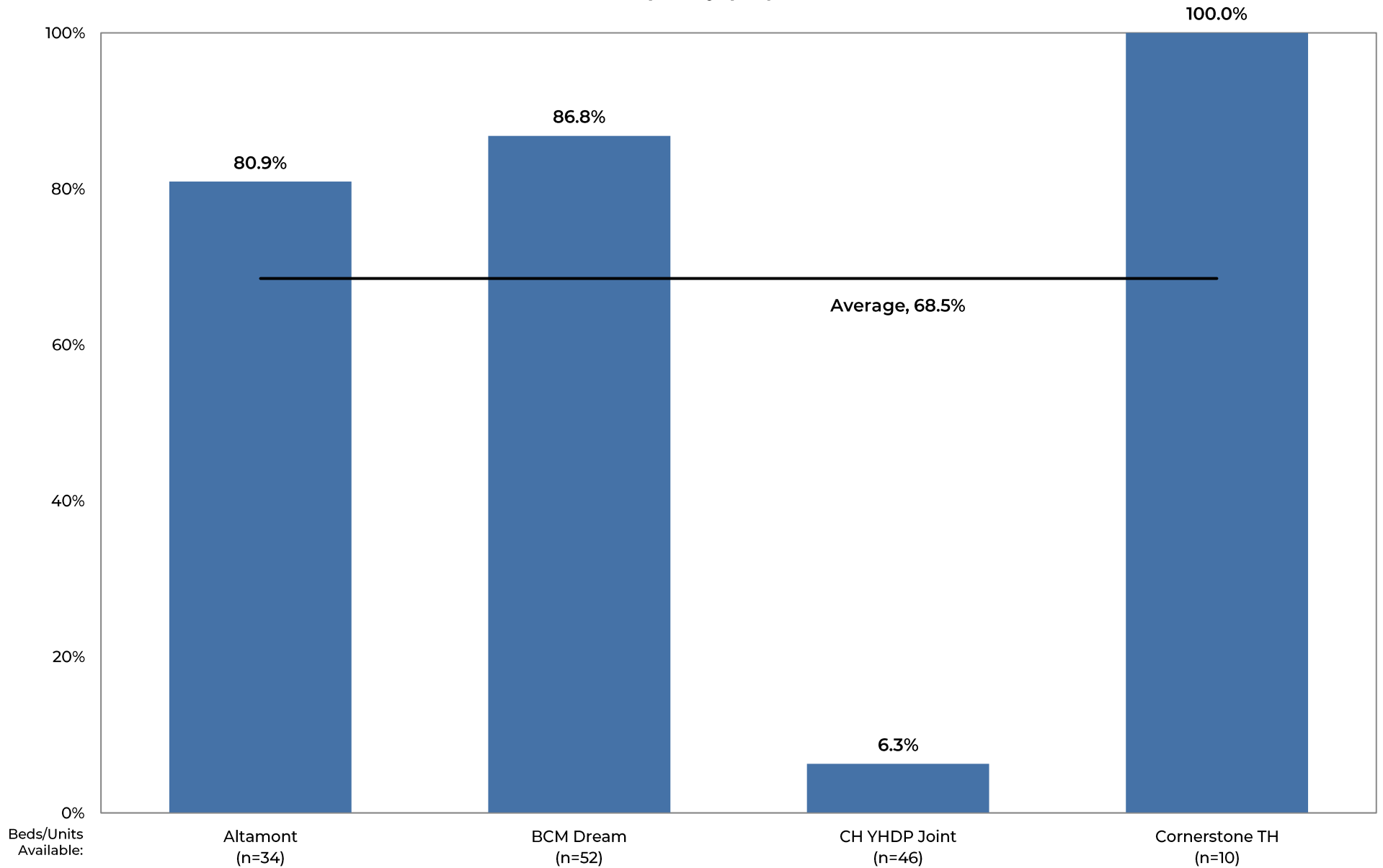
## Returns to Homelessness After Exiting to PH (ES & SO)

## Occupancy Rate

The occupancy rate is measured by calculating how many individuals are in each ES project each night during the reporting period (4/1/2022-3/31/2023) and using the using the project bed/unit capacity.

### Occupancy (ES)



| Beds/Units Available Each Night: | Occupancy Rate |
|---|---|
| Back to Basics (n=6) | 67.9% |
| Buffalo City Mission (n=70) | 100.0% |
| CMI Hiawatha (n=43) | 44.8% |
| CH Shelter (n=13) | 27.9% |
| Cornerstone ES (n=38) | 96.0% |
| ES Pembroke (n=16) | 77.9% |
| Family Promise (n=31) | 84.2% |
| Little Portion (n=29) | 73.4% |
| Pinnacle Casey (n=12) | 58.3% |
| SA Shelter (n=77) | 90.8% |
| TSI Emergency (n=10) | 91.8% |

Average, 73.9%
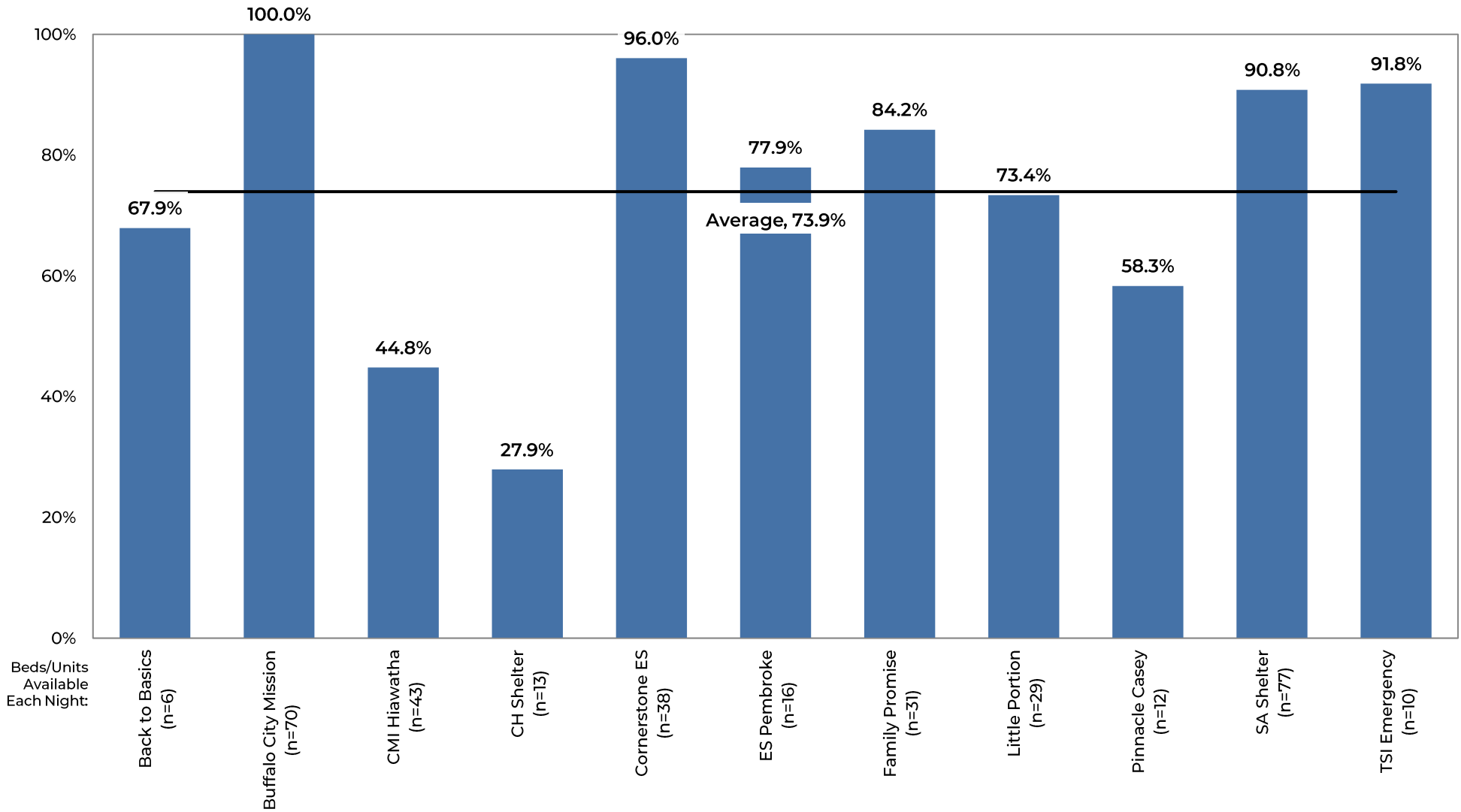
**Occupancy Rate on the Last Day of the Reporting Period**
This occupancy rate is measured by determining how many households were active in each ES project on the last night of the reporting period (3/31/2023) and comparing that to the project bed/unit capacity.

## Occupancy on the Last Day of the Reporting Period (ES)



Beds/Units Available Each Night:

| Project | Value |
|---|---|
| Back to Basics (n=6) | 0.0% |
| Buffalo City Mission (n=70) | 100.0% |
| CMI Hiawatha (n=43) | 34.9% |
| CH Shelter (n=13) | 46.2% |
| Cornerstone ES (n=38) | 100.0% |
| ES Pembroke (n=16) | 87.5% |
| Family Promise (n=31) | 16.1% |
| Little Portion (n=29) | 86.2% |
| Pinnacle Casey (n=12) | 41.7% |
| SA Shelter (n=77) | 27.3% |
| TSI Emergency (n=10) | 100.0% |

Average, 58.2%
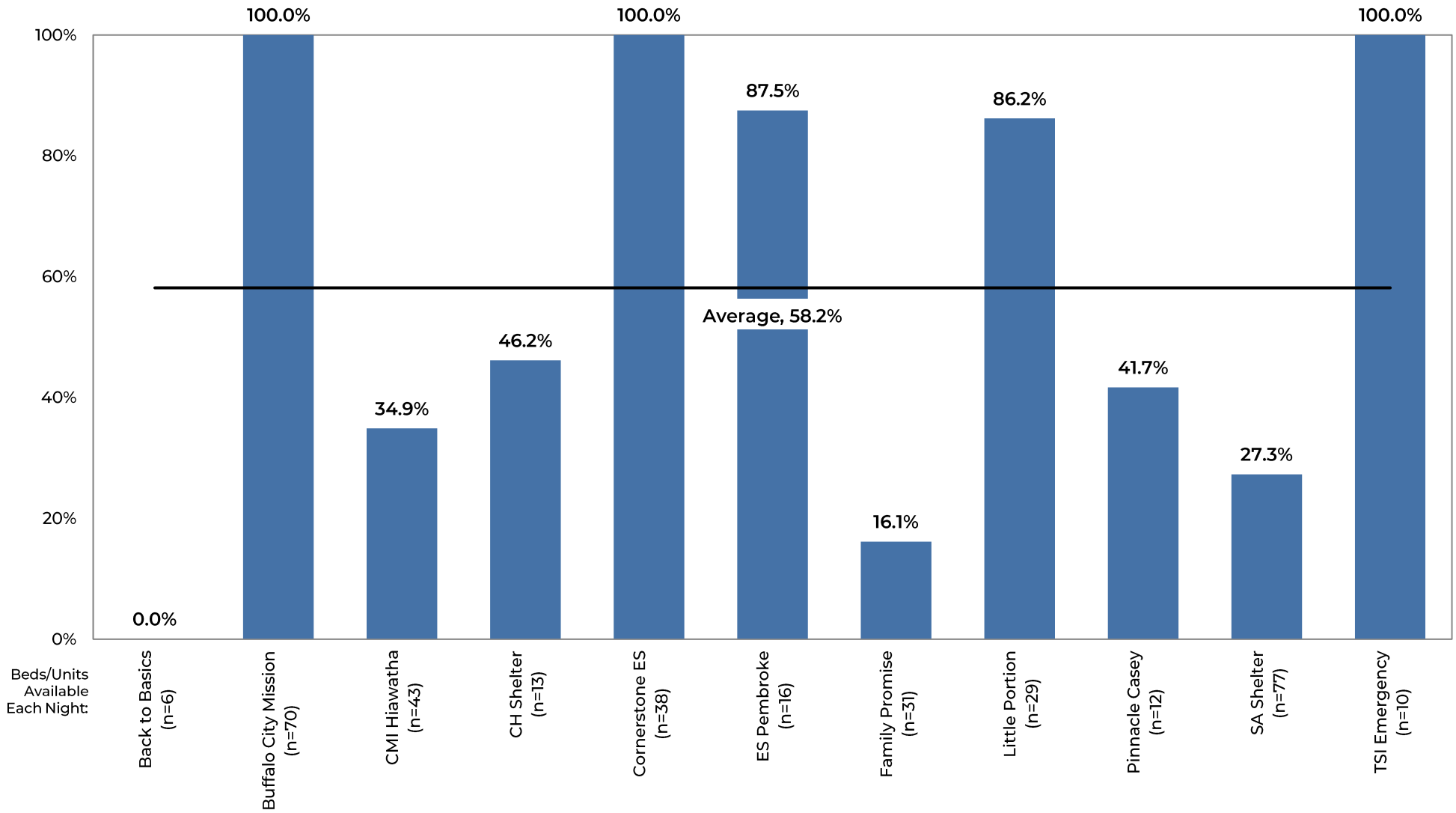
# Average Length of Time Person Remains Homeless

The HUD goal is to reduce the length of time a person experiences homelessness. HUD system measurements are based on the length of stay at Emergency Shelters.

## Average Length of Stay for Leavers (ES & SO)

| Program | Value |
|---|---|
| Back to Basics (n=45) | 34 |
| BS McKinney (n=153) | 187 |
| BS MICA (n=31) | 249 |
| BS Outreach (n=23) | 389 |
| Buffalo City Mission (n=589) | 34 |
| CMI Hiawatha (n=197) | 34 |
| CH Shelter (n=146) | 6 |
| Cornerstone ES (n=428) | 23 |
| ES Pembroke (n=32) | 94 |
| Family Promise (n=134) | 66 |
| Friends of Night People (n=96) | 136 |
| Little Portion (n=224) | 32 |
| MU Outreach (n=62) | 126 |
| Pinnacle Casey (n=28) | 37 |
| SA Shelter (n=357) | 75 |
| TSI Emergency (n=23) | 121 |

Average, 102.7

Total Leavers:
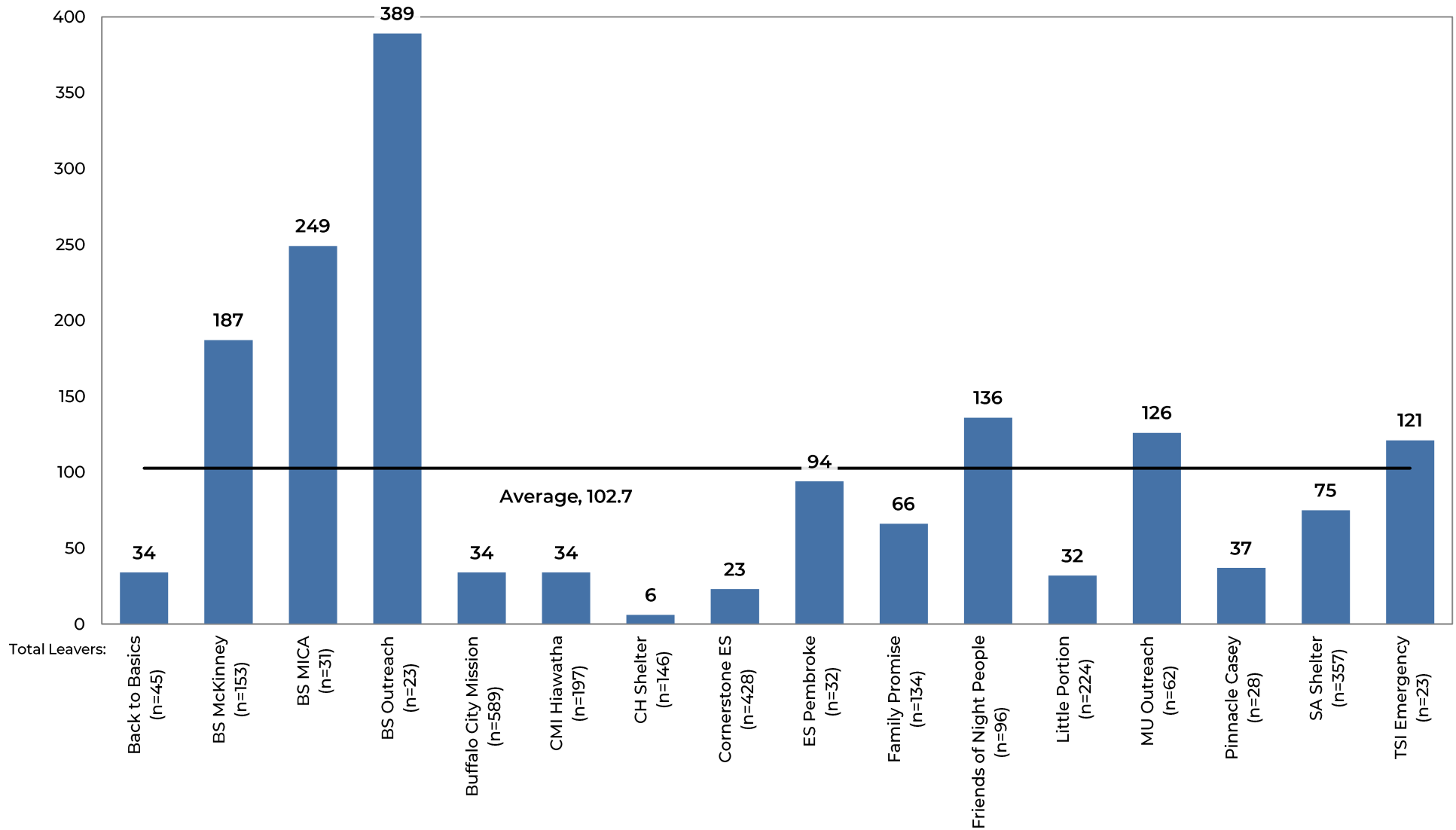
## Length of Stay for all Leavers

The chart before showed the average length of stay in each project for clients who leave, whereas this chart details how long all clients are staying in each of the projects.

### Length of Stay for Leavers (ES & SO)

| Total Leavers | % LOS < 30 Days | % LOS 31-60 Days | % LOS 61-90 Days | % LOS 91-180 Days | % LOS 180+ Days |
|---|---|---|---|---|---|
| Back to Basics (n=45) | 62% | 20% | 4% | 13% | |
| BS McKinney (n=153) | 4% | 7% | 9% | 33% | 48% |
| BS MICA (n=31) | 3% | 3% | 6% | 35% | 52% |
| BS Outreach (n=23) | | 13% | 4% | | 83% |
| Buffalo City Mission (n=589) | 66% | 15% | 8% | 9% | 2% |
| CMI Hiawatha (n=197) | 70% | 7% | 13% | 8% | 2% |
| CH Shelter (n=146) | 97% | | | 3% | |
| Cornerstone ES (n=428) | 74% | 17% | 6% | 4% | |
| ES Pembroke (n=32) | 16% | 22% | 19% | 34% | 9% |
| Family Promise (n=134) | 6% | 54% | 18% | 19% | 3% |
| Friends of Night People (n=96) | 3% | 3% | 16% | 42% | 36% |
| Little Portion (n=224) | 63% | 19% | 9% | 8% | 1% |
| MU Outreach (n=62) | 2% | 21% | 13% | 48% | 16% |
| Pinnacle Casey (n=28) | 79% | 11% | 4% | 7% | |
| SA Shelter (n=357) | 30% | 23% | 16% | 23% | 9% |
| TSI Emergency (n=23) | 4% | 13% | 17% | 48% | 17% |

**Exit to Positive Destinations (Outreach Only)**
**Positive Destinations** include all permanent housing destinations, emergency shelter, transitional housing for homeless persons, staying with family or friends with temporary tenure, Safe Haven, hotel or motel paid by client, foster care, psychiatric facility, substance abuse or detox facility, hospital (non-psychiatric).

## Outreach Clients Exits to Positive Destinations
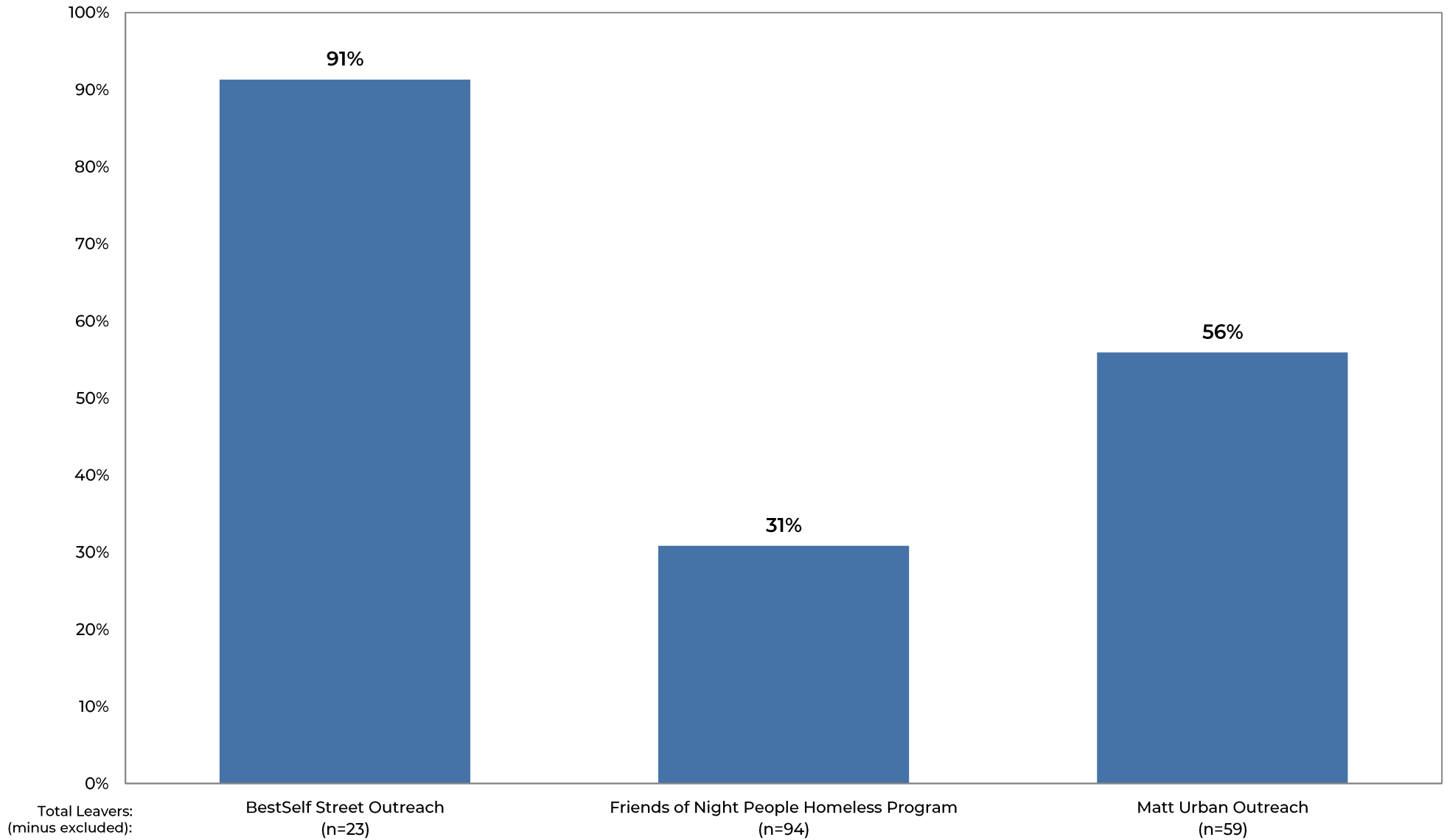


Total Leavers:
(minus excluded):

BestSelf Street Outreach
(n=23)

Friends of Night People Homeless Program
(n=94)

Matt Urban Outreach
(n=59)

## Percentage of Clients who Entered with Zero Income

Clients without any income have higher barriers to becoming stably housed. This measure shows the percentage of clients with no income at project entry for each RRH project. It demonstrates that these projects are taking the highest need clients. This measure is a bonus in which additional points are awarded on the funding application of projects with 40% or greater of the clients they serve having no income at project entry.

### Clients with Zero Income at Entry (ES & SO)



Bar chart showing percentages:
- Back to Basics (n=45): 88.9%
- BS McKinney (n=287): 48.8%
- BS MICA (n=57): 73.7%
- BS Outreach (n=82): 50.0%
- Buffalo City Mission (n=654): 55.8%
- CMI Hiawatha (n=189): 54.0%
- Cornerstone ES (n=229): 35.8%
- ES Pembroke (n=46): 13.0%
- Family Promise (n=43): 46.5%
- Friends of Night People (n=203): 59.6%
- Little Portion (n=244): 45.5%
- MU Outreach (n=84): 53.6%
- SA Shelter (n=164): 56.1%
- TSI Emergency (n=32): 62.5%

Total Adults Served shown in x-axis labels.
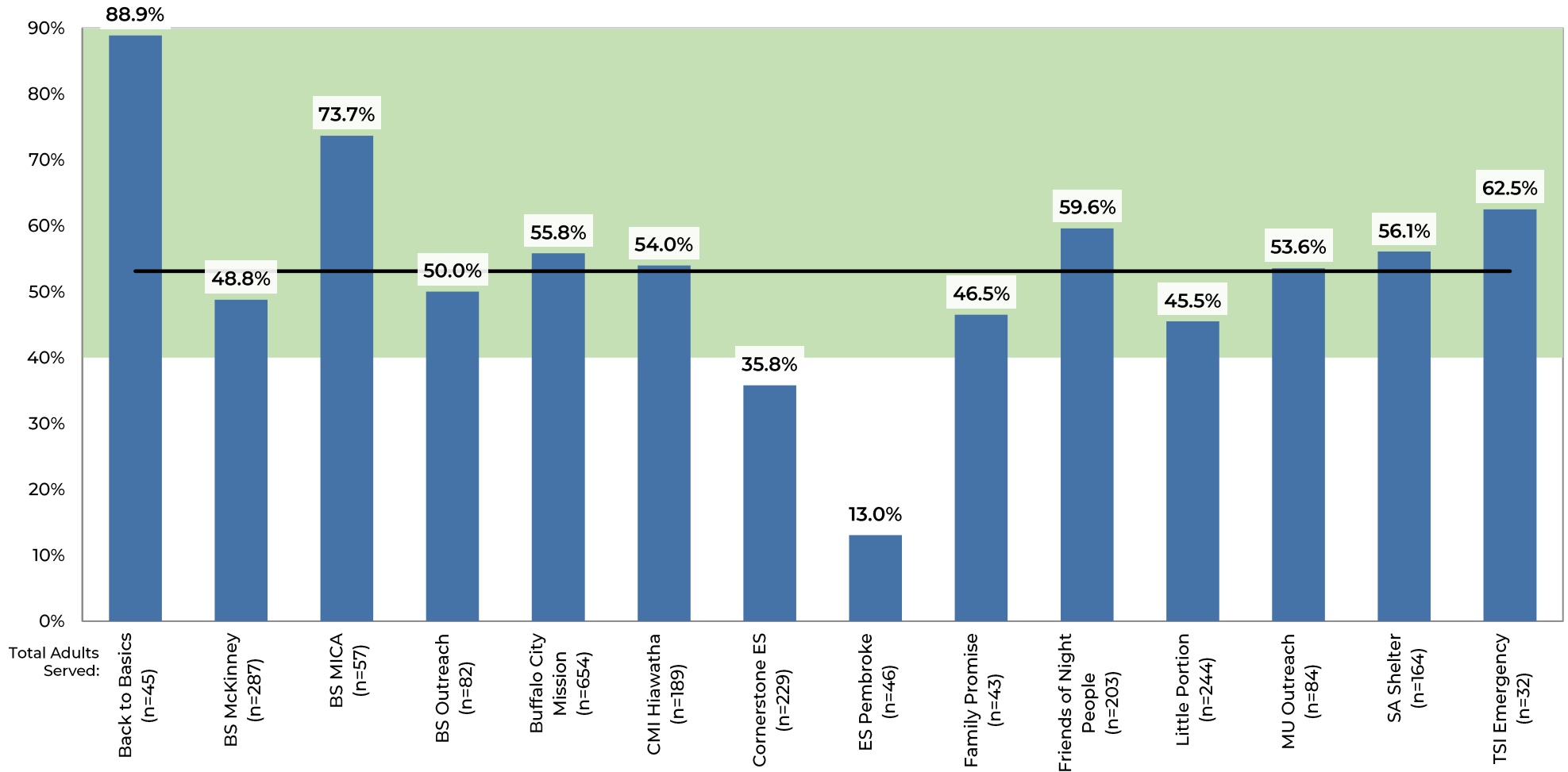
## Projects in this Report

| PSH | RRH | TH |
|---|---|---|
| BestSelf Chronic Homeless Program (BS Chronic) | CMI CoC RRH (CMI CoC) | Altamont Veterans Program Buffalo (Altamont) |
| BestSelf CoC I (BS CoC I) | Compass House CoC Joint RRH (CH CoC Joint) | Buffalo City Mission Dream TH (BCM Dream) |
| BestSelf Harambe House (BS Harambe) | Compass House ESG RRH (CH ESG) | Compass House YHDP Joint RRH (CH YHDP Joint) |
| Cazenovia Chronic Homeless Program (Caz Chronic) | Hispanos Unidos RRH I (HU I) | Cornerstone-Transitional (Cornerstone TH) |
| Cazenovia Niagara Falls S+C (Caz Niagara S+C) | Hispanos Unidos RRH II (HU II) | Jericho Road Community Health Center – VIVE (Jericho Road) |
| Evergreen Housing First (Evergreen H1st) | ILGR RRH (ILGR) | |
| Gerard Place PSH for Families (Gerard Place) | Matt Urban CoC RRH (MU CoC) | |
| LOD CoC I (LOD CoC I) | Restoration Society CoC RRH (RSI CoC) | |
| LOD CoC III (LOD CoC III) | Restoration Society County ESG RRH (RSI ESG) | |
| Matt Urban Hope Gardens (MU Hope Gardens) | Soldier On SSVF RRH (Soldier On SSVF) | |
| Matt Urban Housing First (MU H1st) | Veterans One Stop Center SSVF RRH (VOC SSVF) | |
| Restoration Society CoC II (RSI CoC II) | | |
| Spectrum Chronically Homeless PSH I (Spectrum Chronic) | | |
| Spectrum CoC II (Spectrum CoC II) | | |
| TSI CoC I (TSI CoC I) | | |
| TSI CoC II (TSI CoC II) | | |
| WNY Veterans Housing Coalition S+C VI (WNY Vet S+C VI) | | |

# Projects in this Report cont.

| ES & SO | CV RRH |
|---|---|
| Back to Basics (Back to Basics) | BestSelf Buffalo City CV ESG RRH (BS Buffalo CV) |
| BestSelf McKinney (BS McKinney) | Catholic Charities Buffalo City CV ESG RRH (CC Buffalo CV) |
| BestSelf MICA (BS MICA) | Catholic Charities Niagara Falls CV ESG RRH (CC Niagara CV) |
| BestSelf Street Outreach (BS Outreach) | Compass House Buffalo City CV ESG RRH (CH Buffalo CV) |
| Buffalo City Mission (Buffalo City Mission) | Hispanos Unidos Buffalo City CV ESG RRH (HU Buffalo CV) |
| CMI Hiawatha ES (CMI Hiawatha) | Housing Opportunities Made Equal Buffalo CV ESG RRH (HOME Buffalo CV) |
| Compass House Emergency Shelter (CH Shelter) | ILGR Genesee NYS CV ESG RRH (ILGR Genesee CV) |
| Cornerstone-Emergency (Cornerstone ES) | ILGR Orleans NYS CV ESG RRH (ILGR Orleans CV) |
| Eagle Star-Pembroke ES (ES Pembroke) | ILGR Wyoming NYS CV ESG RRH (ILGR Wyoming CV) |
| Family Promise (Family Promise) | Restoration Society Inc. Tonawanda CV ESG RRH (RSI Tonawanda CV) |
| Friends of Night People Homeless Program (Friends of Night People) | Salvation Army Buffalo City CV ESG RRH (SA Buffalo CV) |
| Little Portion Friary Shelter (Little Portion) | Salvation Army Niagara NYS CV ESG RRH (SA Niagara CV) |
| Matt Urban Outreach (MU Outreach) | Spectrum Buffalo City CV ESG RRH (Spectrum Buffalo CV) |
| Pinnacle Casey House Teen Shelter (Pinnacle Casey) | Spectrum Erie County CV ESG RRH (Spectrum Erie CV) |
| Salvation Army of Buffalo - Emergency Family Shelter (SA Shelter) | |
| TSI Emergency Housing Service (TSI Emergency) | |

# CV Rapid Rehousing (CV RRH) Projects

## Housing Measures

All charts measuring exits exclude people who passed away during the project stay, those who went to foster care, hospitals or other residential non-psychiatric facilities, long term care facilities or nursing homes.

### Exit to Permanent Housing (PH) Destinations

This measure includes only those who left the project and exited to PH. The benchmark for CV RRH projects is the national benchmark of 80%.

## CV RRH Participants Exited to PH
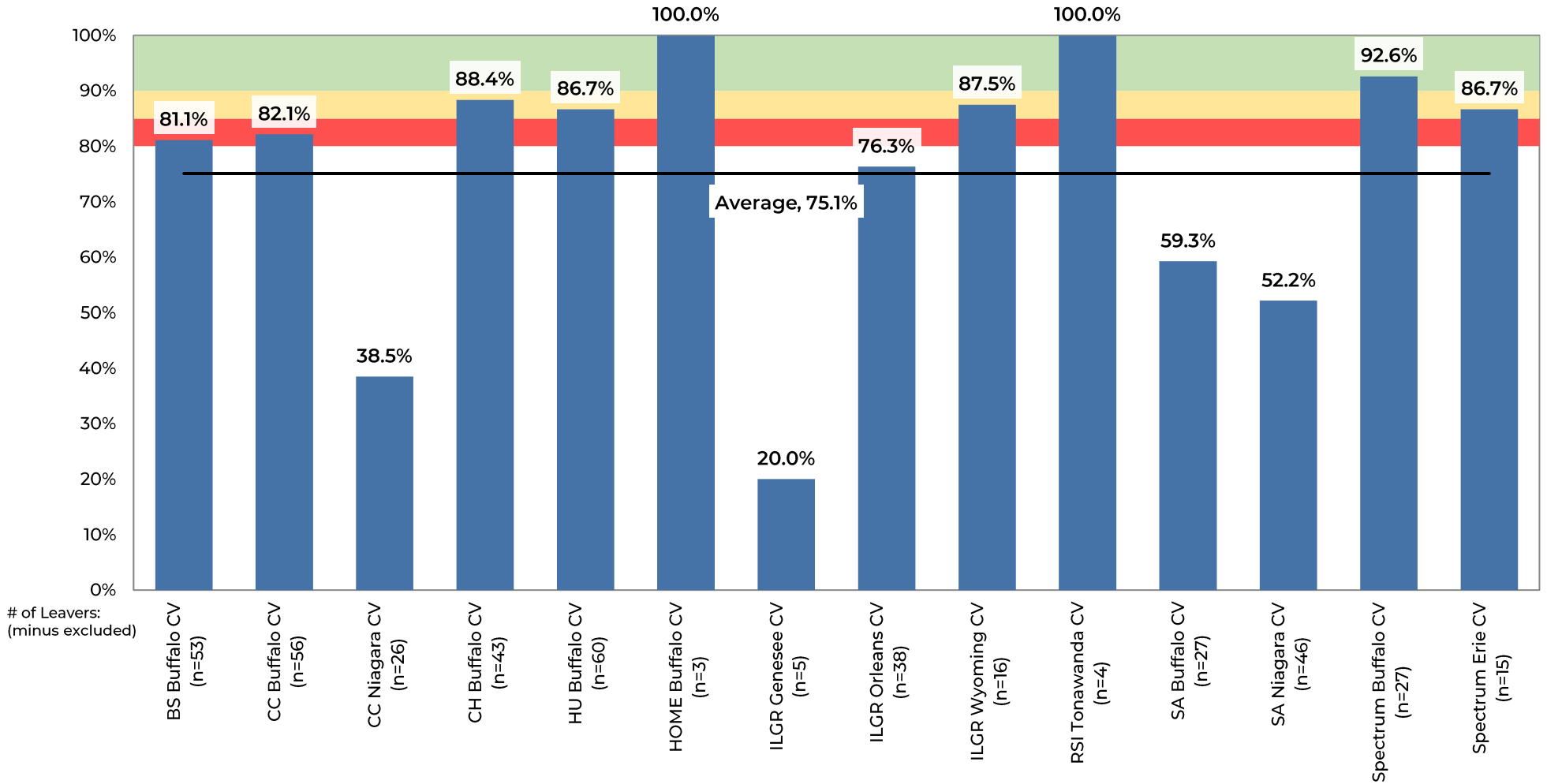


Bar chart showing percentages of CV RRH participants exited to PH by project:

| Project | Percentage |
|---------|-----------|
| BS Buffalo CV (n=53) | 81.1% |
| CC Buffalo CV (n=56) | 82.1% |
| CC Niagara CV (n=26) | 38.5% |
| CH Buffalo CV (n=43) | 88.4% |
| HU Buffalo CV (n=60) | 86.7% |
| HOME Buffalo CV (n=3) | 100.0% |
| ILGR Genesee CV (n=5) | 20.0% |
| ILGR Orleans CV (n=38) | 76.3% |
| ILGR Wyoming CV (n=16) | 87.5% |
| RSI Tonawanda CV (n=4) | 100.0% |
| SA Buffalo CV (n=27) | 59.3% |
| SA Niagara CV (n=46) | 52.2% |
| Spectrum Buffalo CV (n=27) | 92.6% |
| Spectrum Erie CV (n=15) | 86.7% |

Average, 75.1%

# of Leavers: (minus excluded)

## Returns to Homelessness

The data in this quarterly report looks at those who exited to PH from a service project between 10/1/2021 and 3/31/2023 and returned to homelessness (measured by a new entry date at a service project) within the following six months, beginning on 4/1/2022. This measure reflects our CoC's goal of reducing the number of people who return to homelessness.

### Returns to Homelessness After Exiting to PH (CV RRH)



Average, 9%

| Total Households Exiting to PH: | Value |
|---|---|
| BS Buffalo CV (n=44) | 4.5% |
| CC Buffalo CV (n=40) | 57.5% |
| CC Niagara CV (n=11) | 0.0% |
| CH Buffalo CV (n=54) | 16.7% |
| HU Buffalo CV (n=36) | 5.6% |
| HOME Buffalo CV (n=13) | 0.0% |
| ILGR Genesee CV (n=14) | 0.0% |
| ILGR Orleans CV (n=14) | 7.1% |
| ILGR Wyoming CV (n=8) | 12.5% |
| RSI Tonawanda CV (n=10) | 0.0% |
| SA Buffalo CV (n=19) | 0.0% |
| SA Niagara CV (n=40) | 5.0% |
| Spectrum Buffalo CV (n=28) | 14.3% |
| Spectrum Erie CV (n=18) | 0.0% |
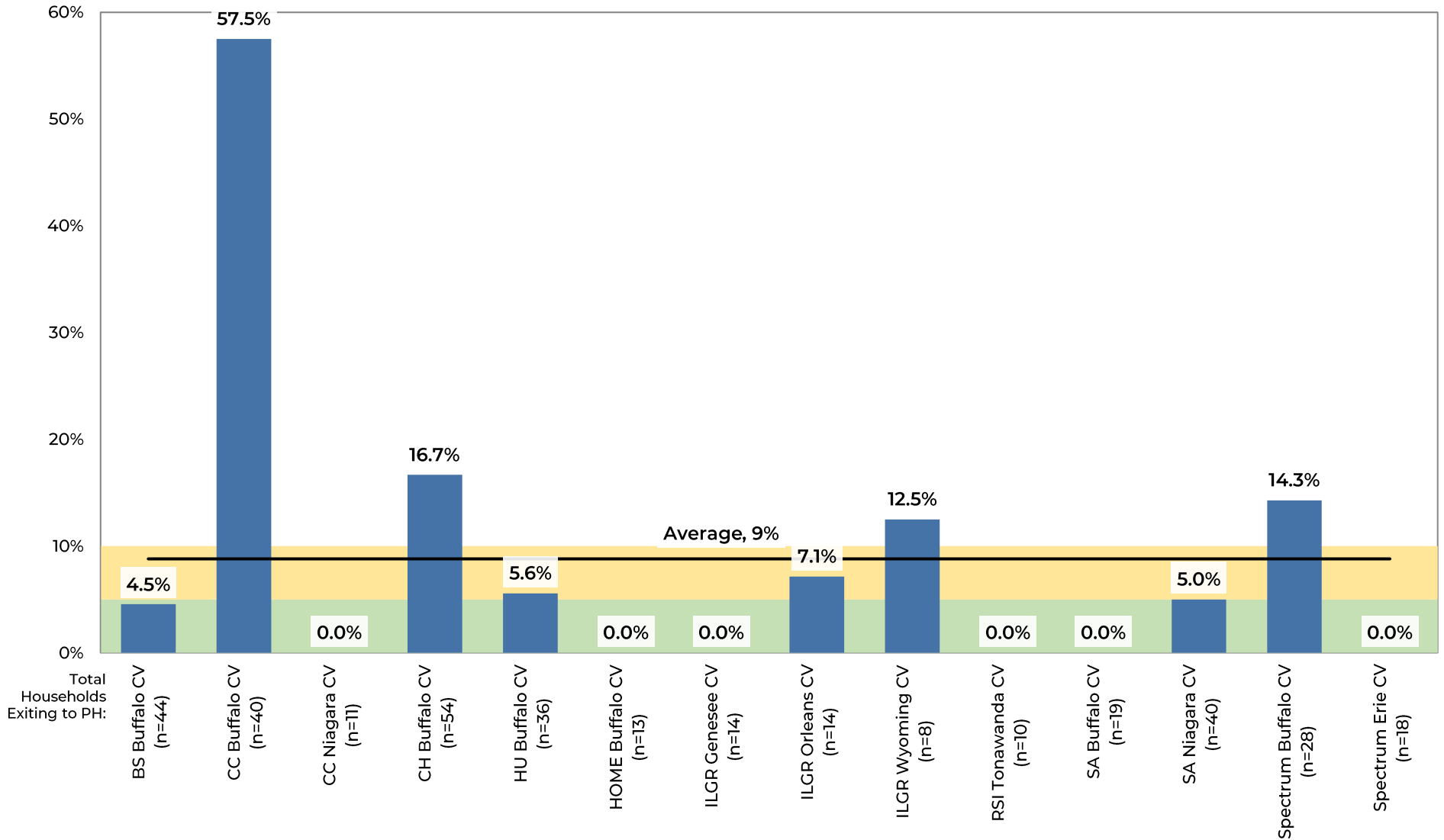
## Length of Time from Project Entry to Move-In Date

For CV RRH projects, this measure is an average of the number of days from CV RRH project admission to move-in to permanent housing for those who have an entry date and a move-in date. The NAEH benchmark for this measure is an average of 30 days.

### Average # of Days from Project Entry to Move-In (CV RRH)



| # Clients Housed: | BS Buffalo CV (n=33) | CC Buffalo CV (n=18) | CC Niagara CV (n=0) | CH Buffalo CV (n=17) | HU Buffalo CV (n=14) | HOME Buffalo CV (n=2) | ILGR Genesee CV (n=0) | ILGR Orleans CV (n=5) | ILGR Wyoming CV (n=2) | RSI Tonawanda CV (n=1) | SA Buffalo CV (n=14) | SA Niagara CV (n=6) | Spectrum Buffalo CV (n=14) | Spectrum Erie CV (n=9) |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Days | 57 | 141 | 0 | 32 | 50 | 8 | 0 | 119 | 116 | 106 | 11 | 148 | 43 | 28 |

Average, 61.4
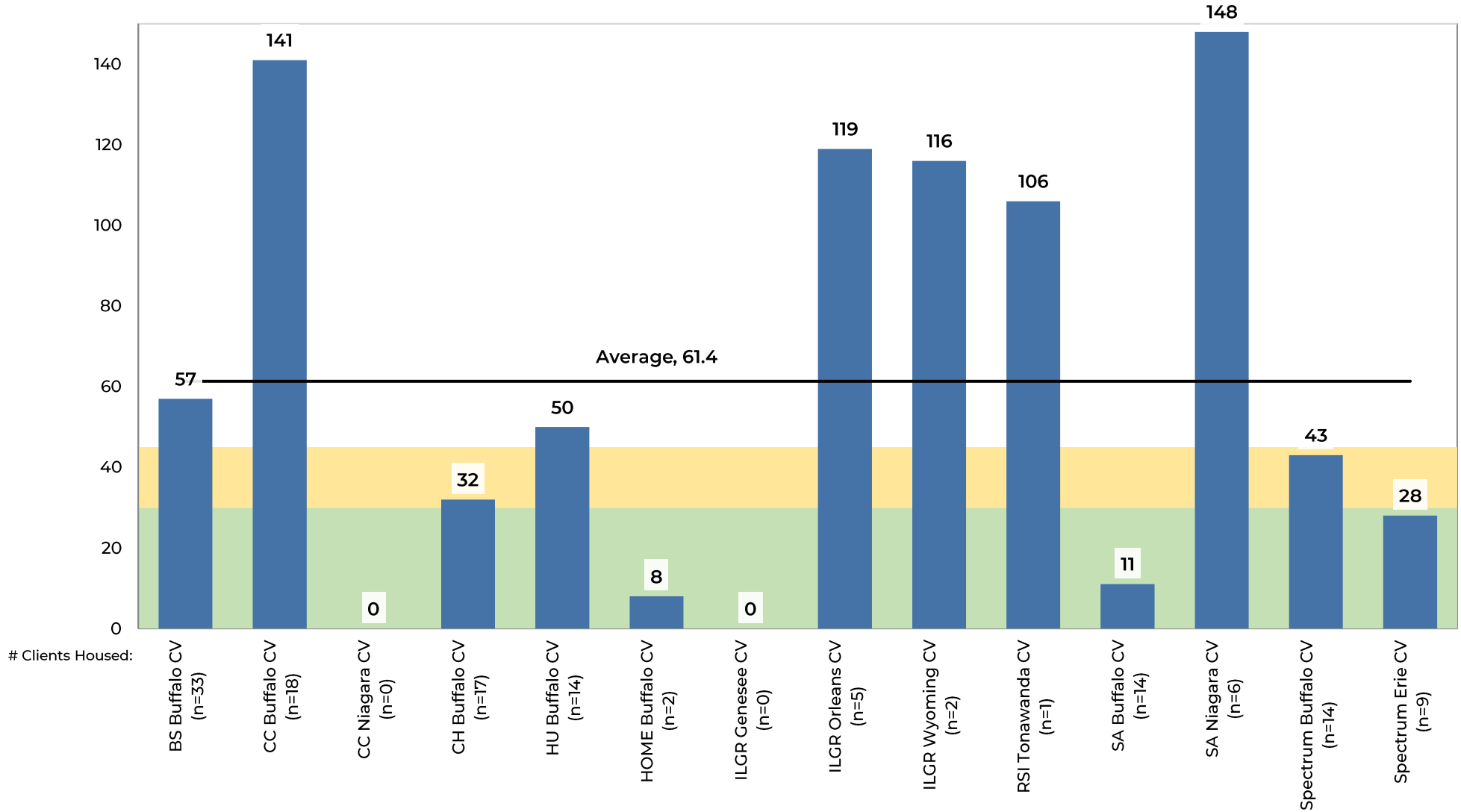
# Breakdown of How Long it Takes to House CV RRH Clients

## Breaking Down How Long it Takes to House Clients (CV RRH)



| Program | Distribution |
|---------|-------------|
| BS Buffalo CV (n=33) | 33% · 3% · 18% · 18% · 18% · 6% · 3% |
| CC Buffalo CV (n=18) | 11% · 28% · 11% · 22% · 17% · 11% |
| CC Niagara CV (n=0) | |
| CH Buffalo CV (n=17) | 65% · 24% · 12% |
| HU Buffalo CV (n=14) | 29% · 14% · 14% · 14% · 21% · 7% |
| HOME Buffalo CV (n=2) | 100% |
| ILGR Genesee CV (n=0) | |
| ILGR Orleans CV (n=5) | 100% |
| ILGR Wyoming CV (n=2) | 100% |
| RSI Tonawanda CV (n=1) | 100% |
| SA Buffalo CV (n=14) | 71% · 14% · 7% · 7% |
| SA Niagara CV (n=6) | 17% · 67% · 17% |
| Spectrum Buffalo CV (n=14) | 14% · 7% · 36% · 21% · 21% |
| Spectrum Erie CV (n=9) | 33% · 11% · 56% |

Total Clients Housed

Legend: < 7 Days · 8-14 Days · 15-30 Days · 31-60 Days · 61-180 Days · 181-365 Days · 366-730 Days

## Point in Time Occupancy Rates

For RRH projects, occupancy is measured two ways. The first, shown here, is based on how often during the reporting period each project was "at capacity" by averaging how many clients were enrolled in the RRH project each night. The capacity value is determined using the number of beds the projects reported in their HUD CoC grant application.

### Point in Time Occupancy Rates (CV RRH)



Bar chart showing Point in Time Occupancy Rates by project:

| Project | Occupancy Rate |
|---|---|
| BS Buffalo CV (n=100) | 31.2% |
| CC Buffalo CV (n=30) | 39.6% |
| CC Niagara CV (n=30) | 26.6% |
| CH Buffalo CV (n=30) | 100.0% |
| HU Buffalo CV (n=38) | 100.0% |
| ILGR Genesee CV (n=31) | 100.0% |
| ILGR Orleans CV (n=31) | 91.8% |
| ILGR Wyoming CV (n=10) | 100.0% |
| RSI Tonawanda CV (n=10) | 100.0% |
| SA Buffalo CV (n=90) | 43.3% |
| SA Niagara CV (n=50) | 78.0% |
| Spectrum Buffalo CV (n=45) | 86.6% |
| Spectrum Erie CV (n=30) | 100.0% |

Average, 76.7%

PIT Capacity:

## Annual Occupancy Rates

For RRH projects, occupancy is measured two ways. The second, shown here, is based on how many households were served during the reporting period compared to the number of households the project is estimated to serve over the course of the reporting period. The estimated households served is determined using the number of beds the projects reported in their HUD CoC grant application multiplied by 1.33, as it is expected that there will be some amount of turnover in the households each project serves during the year.

### Annual Occupancy Rates (CV RRH)



Bar chart showing annual occupancy rates by project:
- BS Buffalo CV (N=133): 41.4%
- CC Buffalo CV (N=40): 100.0%
- CC Niagara CV (N=40): 47.5%
- CH Buffalo CV (N=40): 100.0%
- HU Buffalo CV (N=51): 94.1%
- ILGR Genesee CV (N=41): 4.9%
- ILGR Orleans CV (N=41): 48.8%
- ILGR Wyoming CV (N=13): 61.5%
- RSI Tonawanda CV (N=13): 53.8%
- SA Buffalo CV (N=120): 25.8%
- SA Niagara CV (N=67): 53.7%
- Spectrum Buffalo CV (N=60): 48.3%

Average, 57.7%

## Income Measures

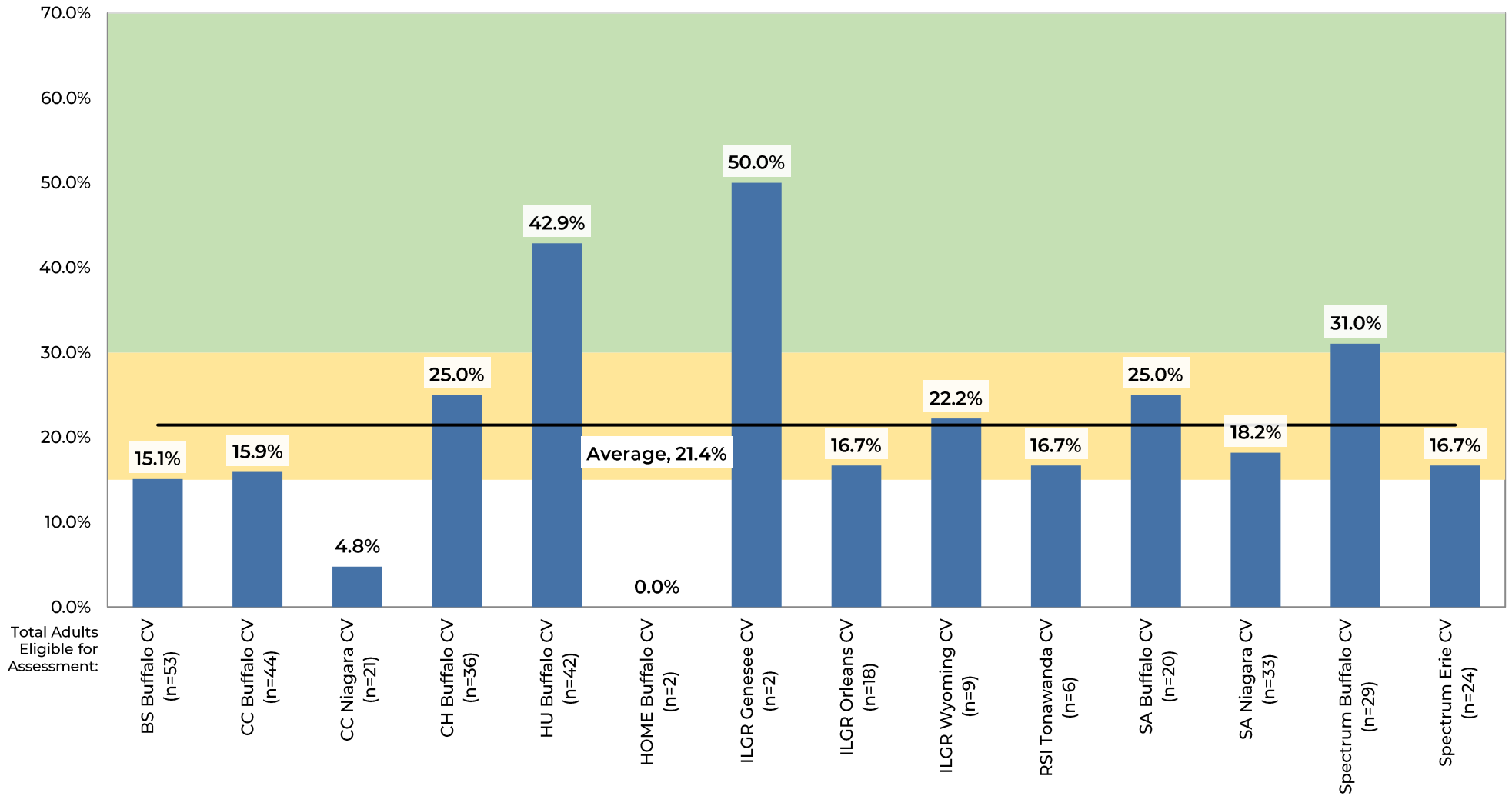All income measures only include adults that have exited or been in the project for longer than one year, with an annual assessment completed in the +/- 30 day window. Income is measured from client entry into the project to either the latest annual assessment or exit.

### Maintained or Increased Earned Income for CV RRH Participants

This measure includes those adults that have maintained employment and those who have maintained or gained employment and increased their amount of earned income.

## Adults with Maintained/Increased Earned Income (CV RRH)



| Project | Value |
|---------|-------|
| BS Buffalo CV (n=53) | 15.1% |
| CC Buffalo CV (n=44) | 15.9% |
| CC Niagara CV (n=21) | 4.8% |
| CH Buffalo CV (n=36) | 25.0% |
| HU Buffalo CV (n=42) | 42.9% |
| HOME Buffalo CV (n=2) | 0.0% |
| ILGR Genesee CV (n=2) | 50.0% |
| ILGR Orleans CV (n=18) | 16.7% |
| ILGR Wyoming CV (n=9) | 22.2% |
| RSI Tonawanda CV (n=6) | 16.7% |
| SA Buffalo CV (n=20) | 25.0% |
| SA Niagara CV (n=33) | 18.2% |
| Spectrum Buffalo CV (n=29) | 31.0% |
| Spectrum Erie CV (n=24) | 16.7% |

Average, 21.4%

Total Adults Eligible for Assessment:

# Maintained/Increased Any Income for CV RRH Participants

This measure includes those adults who have increased or retained their cash income from any source, including earned income and benefits (e.g. SSI, SSDI, PA, TANF etc.).

## Adults with Maintained/Increased Any Income (CV RRH)
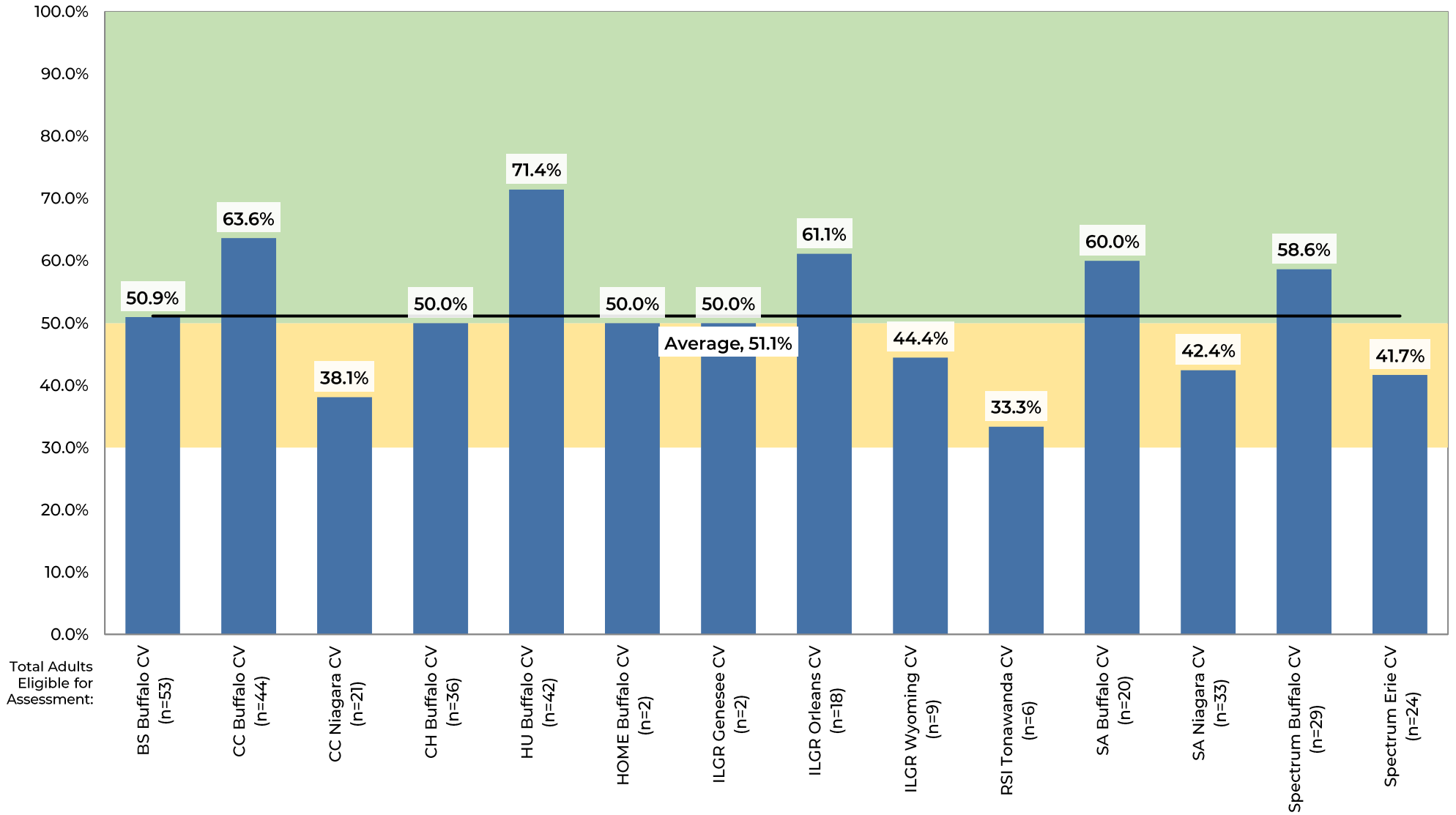


Total Adults Eligible for Assessment:

| Program | Percentage |
|---------|-----------|
| BS Buffalo CV (n=53) | 50.9% |
| CC Buffalo CV (n=44) | 63.6% |
| CC Niagara CV (n=21) | 38.1% |
| CH Buffalo CV (n=36) | 50.0% |
| HU Buffalo CV (n=42) | 71.4% |
| HOME Buffalo CV (n=2) | 50.0% |
| ILGR Genesee CV (n=2) | 50.0% |
| ILGR Orleans CV (n=18) | 61.1% |
| ILGR Wyoming CV (n=9) | 44.4% |
| RSI Tonawanda CV (n=6) | 33.3% |
| SA Buffalo CV (n=20) | 60.0% |
| SA Niagara CV (n=33) | 42.4% |
| Spectrum Buffalo CV (n=29) | 58.6% |
| Spectrum Erie CV (n=24) | 41.7% |

Average, 51.1%

# Percentage of Clients who Entered with Zero Income

Clients without any income have higher barriers to becoming stably housed. This measure shows the percentage of clients with no income at project entry for each RRH project. It demonstrates that these projects are taking the highest need clients. This measure is a bonus in which additional points are awarded on the funding application of projects with 40% or greater of the clients they serve having no income at project entry.

## Clients with Zero Income at Entry (CV RRH)



Chart data:

| Project | Percentage |
|---|---|
| BS Buffalo CV (n=55) | 47.3% |
| CC Buffalo CV (n=44) | 38.6% |
| CC Niagara CV (n=21) | 57.1% |
| CH Buffalo CV (n=42) | 47.6% |
| HU Buffalo CV (n=56) | 19.6% |
| HOME Buffalo CV (n=2) | 50.0% |
| ILGR Genesee CV (n=2) | 50.0% |
| ILGR Orleans CV (n=22) | 40.9% |
| ILGR Wyoming CV (n=9) | 66.7% |
| RSI Tonawanda CV (n=7) | 42.9% |
| SA Buffalo CV (n=38) | 47.4% |
| SA Niagara CV (n=40) | 52.5% |
| Spectrum Buffalo CV (n=29) | 55.2% |
| Spectrum Erie CV (n=29) | 31.0% |

Average, 46.2%

Total Adults Served:

**Percentage of Households with a Member Experiencing One of More Disabilities**

As project entry criteria, RRH is not required to have a disabling condition. However, many of our clients with higher barriers experience one or more disabling condition. This measure is to demonstrate that these projects are taking the highest need clients. This measure is a bonus in which additional points are awarded on the funding application of projects with 50% or greater of the households they serve having at least one client who experiences one or more disabling condition.
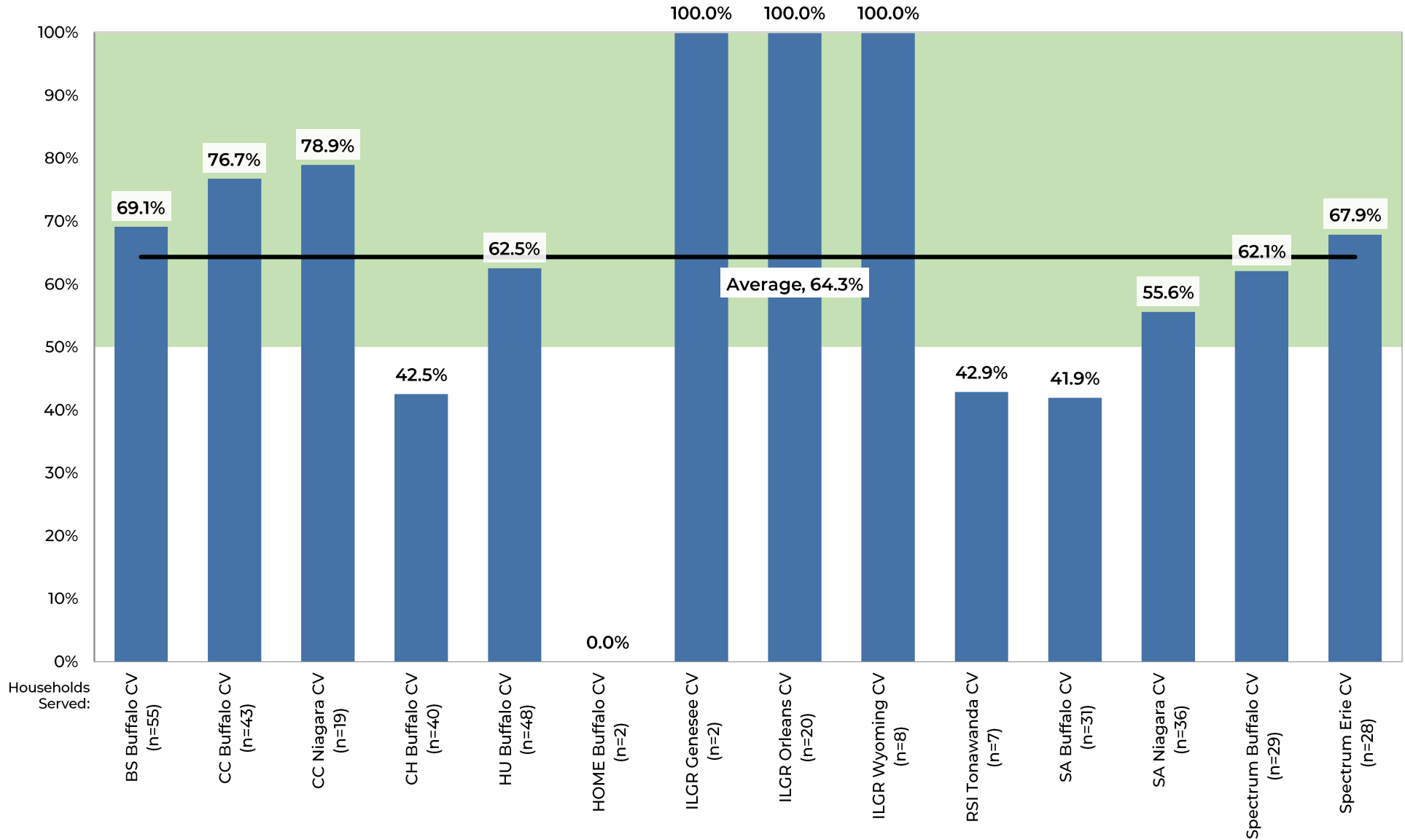
### Percentage of Households with a Member Experiencing 1+ Disability (CV RRH)



| | 100.0% | 100.0% | 100.0% |
| | ILGR Genesee CV | ILGR Orleans CV | ILGR Wyoming CV |

Average, 64.3%

Households Served:

- BS Buffalo CV (n=55): 69.1%
- CC Buffalo CV (n=43): 76.7%
- CC Niagara CV (n=19): 78.9%
- CH Buffalo CV (n=40): 42.5%
- HU Buffalo CV (n=48): 62.5%
- HOME Buffalo CV (n=2): 0.0%
- ILGR Genesee CV (n=2): 100.0%
- ILGR Orleans CV (n=20): 100.0%
- ILGR Wyoming CV (n=8): 100.0%
- RSI Tonawanda CV (n=7): 42.9%
- SA Buffalo CV (n=31): 41.9%
- SA Niagara CV (n=36): 55.6%
- Spectrum Buffalo CV (n=29): 62.1%
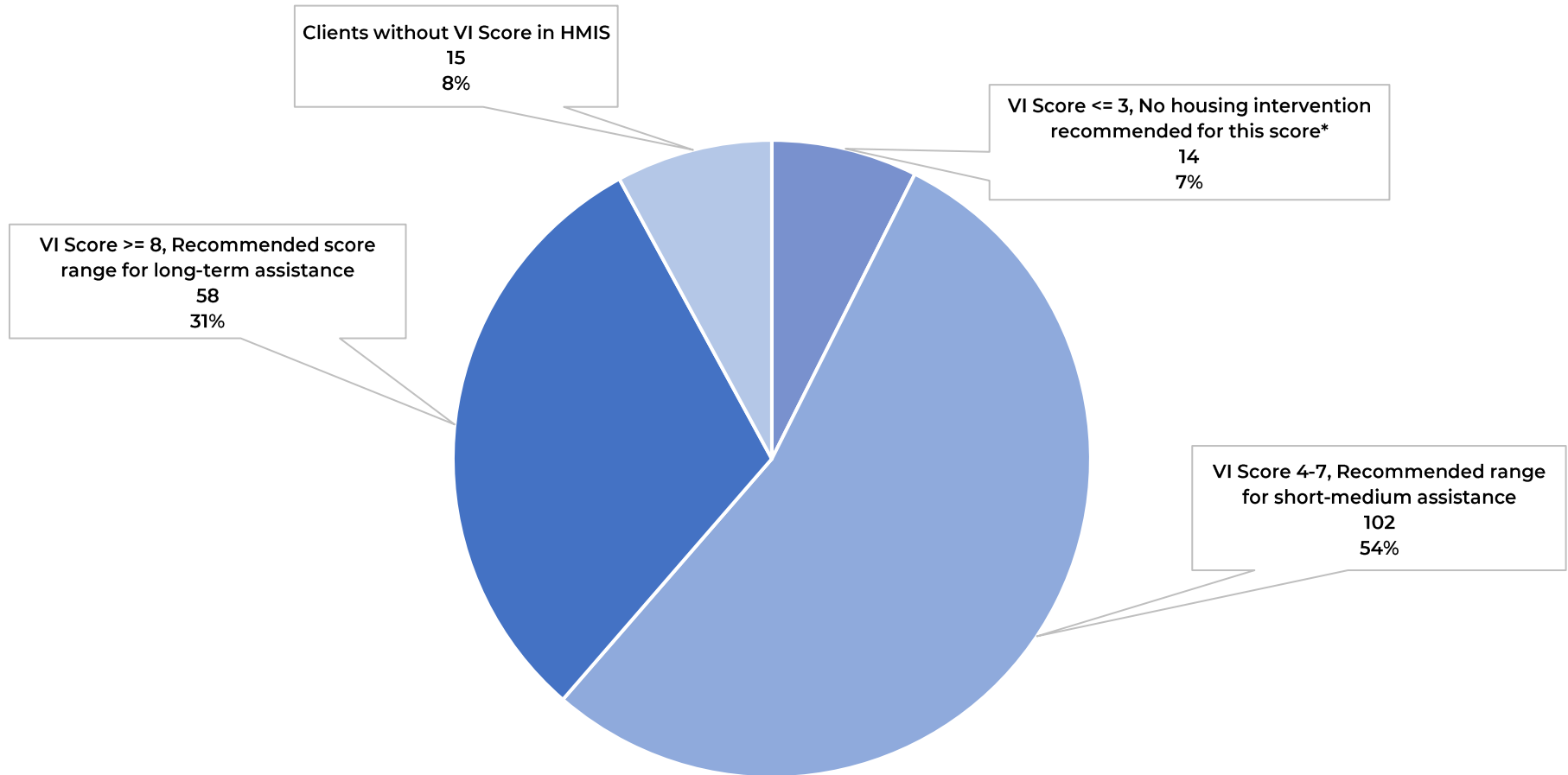- Spectrum Erie CV (n=28): 67.9%

## Service High Need Population
### New Clients in CV RRH with a VI Score Recorded in HMIS
This measure indicates the percentage of households that entered into a CV RRH project during the reporting period with a VI-SPDAT, VI-FSPDAT, or TAY recorded in HMIS. All new households entering a CV RRH project are required to have a VI-SPDAT, VI-FSPDAT or TAY.

**New CV RRH Households and VI Scores**

Clients without VI Score in HMIS
15
8%

VI Score <= 3, No housing intervention recommended for this score*
14
7%

VI Score >= 8, Recommended score range for long-term assistance
58
31%

VI Score 4-7, Recommended range for short-medium assistance
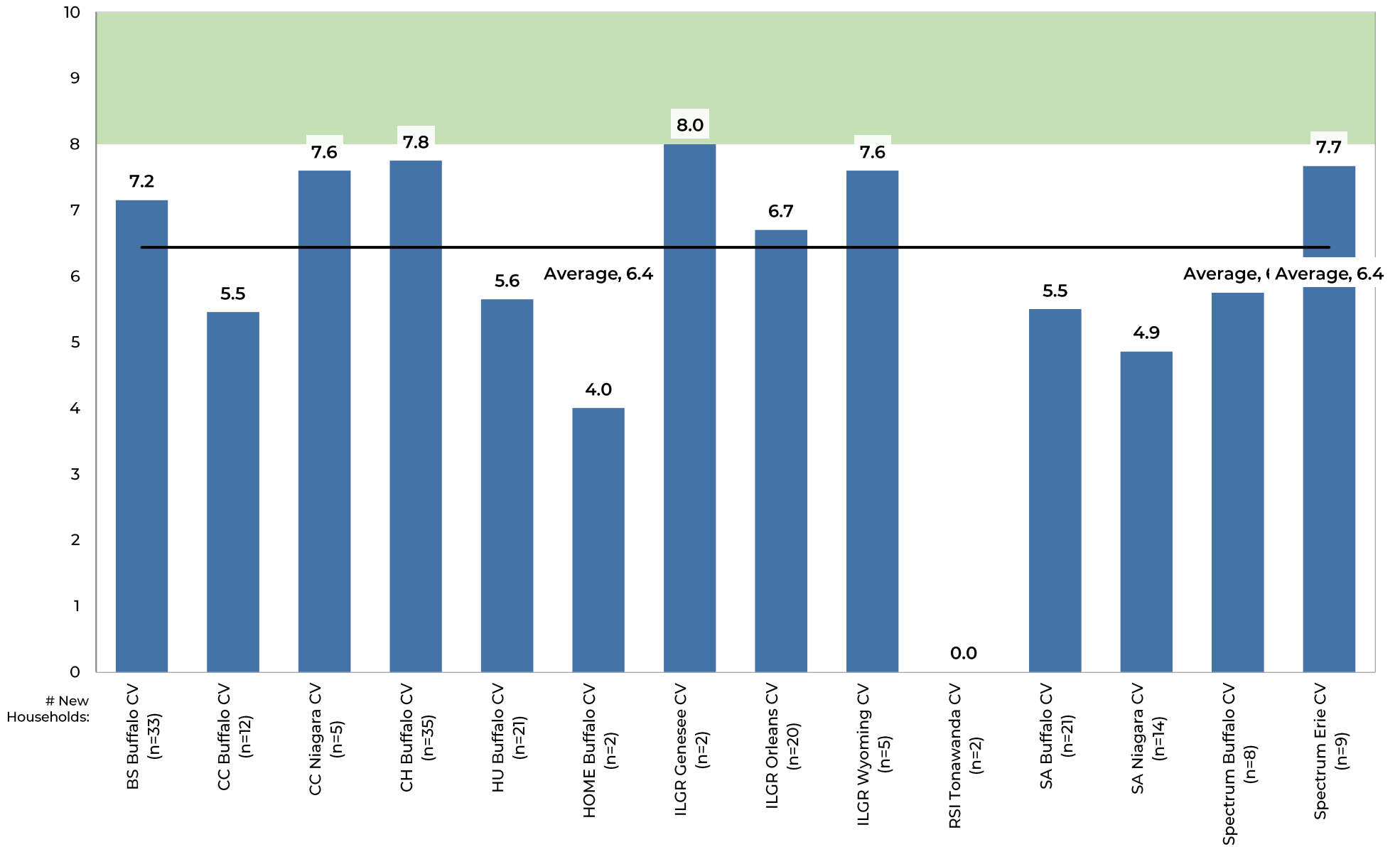102
54%

# Average VI Score for Households Served at Each Project

This measure indicates the average score of all households served in a CV RRH project with a VI-SPDAT, VI-FSPDAT, or TAY recorded in HMIS.

## Average VI Score for New Households (CV RRH)



| # New Households: | BS Buffalo CV (n=33) | CC Buffalo CV (n=12) | CC Niagara CV (n=5) | CH Buffalo CV (n=35) | HU Buffalo CV (n=21) | HOME Buffalo CV (n=2) | ILGR Genesee CV (n=2) | ILGR Orleans CV (n=20) | ILGR Wyoming CV (n=5) | RSI Tonawanda CV (n=2) | SA Buffalo CV (n=21) | SA Niagara CV (n=14) | Spectrum Buffalo CV (n=8) | Spectrum Erie CV (n=9) |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Score | 7.2 | 5.5 | 7.6 | 7.8 | 5.6 | 4.0 | 8.0 | 6.7 | 7.6 | 0.0 | 5.5 | 4.9 | | 7.7 |

Average, 6.4
Average, 6.4
Average, 6.4

# Percentage of New Households Assessed

This measure indicates the percentage of all new households served during the reporting period who have a VI-SPDAT, VI-FSPDAT, or TAY recorded in HMIS.

## New Households with VI Scores (CV RRH)
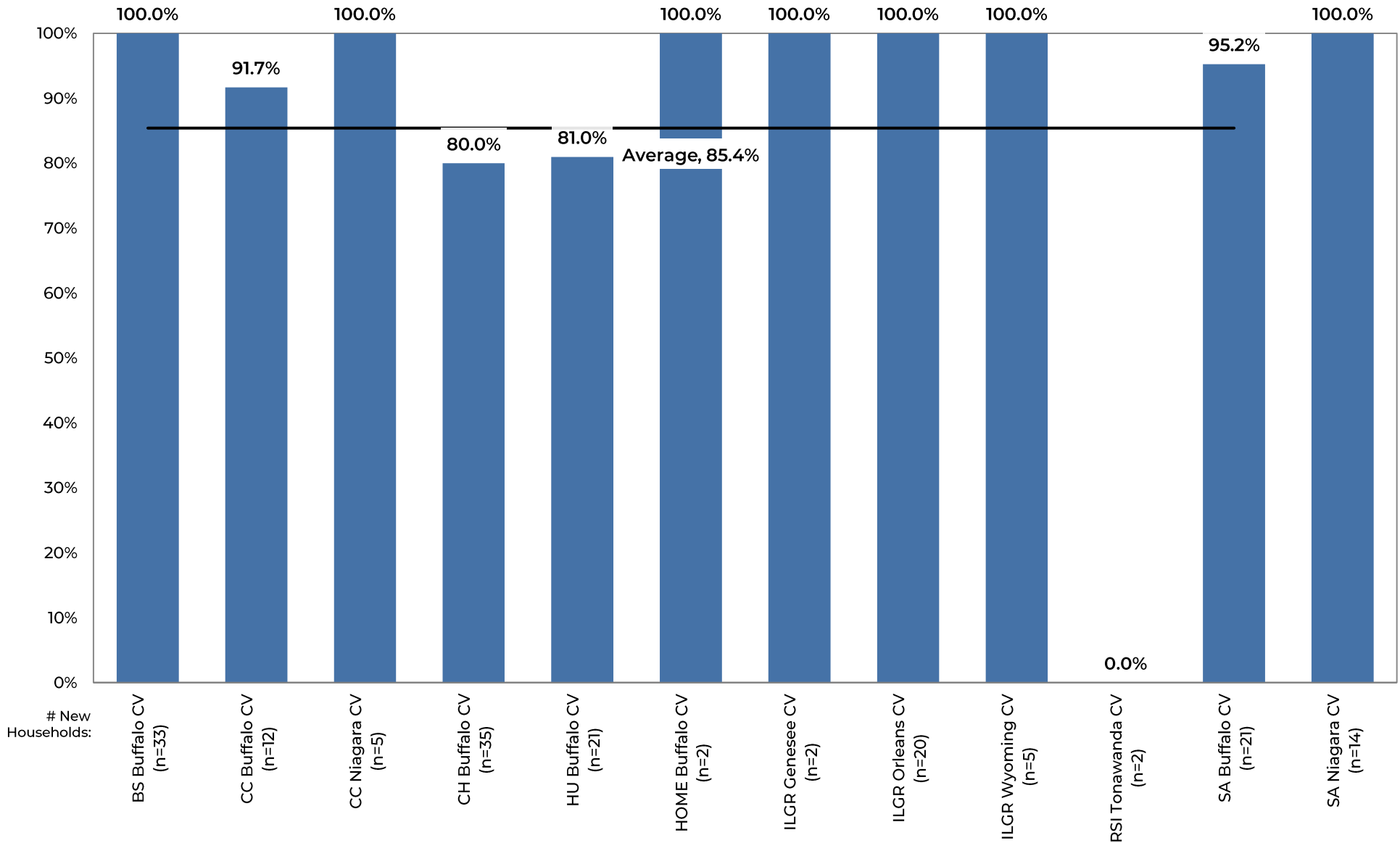
## HMIS Data Quality

All projects that receive CoC or ESG funding are required to use HMIS to facilitate data reporting to their funders. Timely and accurate data entry is necessary to ensure correct data is reported and used in analyses. This measure gives a broad overview as to how timely and accurate each project's data in HMIS is.

### HMIS Data Quality (CV RRH)



Bar chart of HMIS Data Quality by project:

| Project | Value |
|---|---|
| BS Buffalo CV | 2 |
| CC Buffalo CV | 5 |
| CC Niagara CV | 7 |
| CH Buffalo CV | 2 |
| HU Buffalo CV | 11 |
| HOME Buffalo CV | 8 |
| ILGR Genesee CV | 9 |
| ILGR Orleans CV | 7 |
| ILGR Wyoming CV | 6 |
| RSI Tonawanda CV | 2 |
| SA Buffalo CV | 5 |
| SA Niagara CV | 5 |
| Spectrum Buffalo CV | 6 |
| Spectrum Erie CV | 2 |

Average, 5.5