

FY2017 - Performance Measurement Module (Sys PM)

Summary Report for NY-508 - Buffalo, Niagara Falls/Erie, Niagara, Orleans, Genesee, Wyoming Counties CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2017 DATA: If you provided revised FY2017 data, the original FY2017 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2016	Revised FY 2016	FY 2017	Submitted FY 2016	Revised FY 2016	FY 2017	Difference	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
1.1 Persons in ES and SH	4142	4127	4528	35	35	37	2	17	17	19	2
1.2 Persons in ES, SH, and TH	4538	4520	4882	68	68	62	-6	22	22	23	1

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2016	Revised FY 2016	FY 2017	Submitted FY 2016	Revised FY 2016	FY 2017	Difference	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4164	4138	4563	74	72	90	18	22	21	26	5
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4565	4567	4970	107	105	117	12	29	28	33	5

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2016	FY 2017	Revised FY 2016	FY 2017	% of Returns	Revised FY 2016	FY 2017	% of Returns	Revised FY 2016	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	89	109	6	8	7%	16	13	12%	8	12	11%	33	30%
Exit was from ES	1108	1229	117	108	9%	75	77	6%	73	91	7%	276	22%
Exit was from TH	219	233	13	17	7%	2	16	7%	9	15	6%	48	21%
Exit was from SH	4	4	1	2	50%	0	0	0%	0	1	25%	3	75%
Exit was from PH	198	526	10	23	4%	14	21	4%	12	27	5%	71	13%
TOTAL Returns to Homelessness	1618	2101	147	158	8%	107	127	6%	102	146	7%	431	21%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	962	925	-37
Emergency Shelter Total	524	565	41
Safe Haven Total	14	15	1
Transitional Housing Total	367	327	-40
Total Sheltered Count	905	907	2
Unsheltered Count	57	18	-39

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	4637	4624	5049	425
Emergency Shelter Total	4189	4179	4627	448
Safe Haven Total	22	22	22	0
Transitional Housing Total	609	606	608	2

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	615	671	647	-24
Number of adults with increased earned income	34	34	50	16
Percentage of adults who increased earned income	6%	5%	8%	3%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	615	671	647	-24
Number of adults with increased non-employment cash income	172	171	254	83
Percentage of adults who increased non-employment cash income	28%	25%	39%	14%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	615	671	647	-24
Number of adults with increased total income	189	190	281	91
Percentage of adults who increased total income	31%	28%	43%	15%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	270	259	343	84
Number of adults who exited with increased earned income	31	30	44	14
Percentage of adults who increased earned income	11%	12%	13%	1%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	270	259	343	84
Number of adults who exited with increased non-employment cash income	107	107	112	5
Percentage of adults who increased non-employment cash income	40%	41%	33%	-8%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	270	259	343	84
Number of adults who exited with increased total income	127	126	148	22
Percentage of adults who increased total income	47%	49%	43%	-6%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4173	4161	4761	600
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	827	828	995	167
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3346	3333	3766	433

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4568	4573	5261	688
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	946	949	1176	227
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3622	3624	4085	461

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (Oct 1, 2016 - Sept 30, 2017) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	538	334	356	22
Of persons above, those who exited to temporary & some institutional destinations	35	21	20	-1
Of the persons above, those who exited to permanent housing destinations	200	156	183	27
% Successful exits	44%	53%	57%	4%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3942	3954	4705	751
Of the persons above, those who exited to permanent housing destinations	1429	1433	1851	418
% Successful exits	36%	36%	39%	3%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	Revised FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	981	995	1060	65
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	932	946	1014	68
% Successful exits/retention	95%	95%	96%	1%

FY2017 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

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	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017
1. Number of non-DV Beds on HIC	522	483	538	596	498	426	389	336	998	1205	1232	1255	105	54	165	396				
2. Number of HMIS Beds	299	387	442	488	392	337	334	328	773	802	818	865	105	54	165	396				
3. HMIS Participation Rate from HIC (%)	57.28	80.12	82.16	81.88	78.71	79.11	85.86	97.62	77.45	66.56	66.40	68.92	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	3015	3371	3880	4022	739	675	617	578	869	913	968	1125	724	903	1002	1391	40	80	64	191
5. Total Leavers (HMIS)	2686	3044	3507	3643	406	387	348	408	151	141	185	223	332	677	483	719	9	50	37	110
6. Destination of Don't Know, Refused, or Missing (HMIS)	973	635	1163	1354	31	28	36	36	4	4	11	4	139	63	25	44	1	6	4	30
7. Destination Error Rate (%)	36.22	20.86	33.16	37.17	7.64	7.24	10.34	8.82	2.65	2.84	5.95	1.79	41.87	9.31	5.18	6.12	11.11	12.00	10.81	27.27