

## Governmental

Social Security .....(800) 772-1213  
(G) Health Department.....(585) 815-7903  
(G) Mental Health.....(585) 344-1421  
(G) Child Care Assistance.....(585) 344-2580 x6423  
(G) Office For the Aging.....(585) 343-1611 x4-2  
(G) Social Services.....(585) 344-2580

(O) Health Department.....(585) 589-7000, x9-1  
(O) Mental Health Services.....(585) 589-7066  
(O) Child & Family Services.....(585) 589-7000  
(O) Office for the Aging.....(585) 589-3191  
(O) Social Services.....(585) 589-7000

(W) Public Health Department.....(585) 786-8890  
(W) Single Point of Access.....(585) 786-8871  
(W) Clarity Wellness Community Mental Health.....  
.....(585)786-0190  
(W) Child Support Collection.....(888) 208-4485  
(W) Office for the Aging.....(585) 786-8833  
(W) Social Services.....(585) 786-8900

## Community Resources

Planned Parenthood CWNY.....(585) 344-0516  
Independent Living Genesee Region.....(585) 815-8501  
    (ILGR) Personal Care Aides.....ext: 402  
    (ILGR) Medicaid Application Assistance.....ext: 409  
(GO) Care + Crisis Helpline ..... (585) 283-5200  
(GO) Ministry of Concern.....(585) 589-9210  
(GOW) Catholic Charities.....(585) 343-0614  
(G) Community Action (CAOGINC).....(585) 343-7798  
(G) United Way Genesee County.....(585) 343-8141  
(G) Salvation Army.....(585) 343-6284  
(G) YWCA.....(585) 343-5808

(O) United Way.....(585) 283-4224  
(O) Community Action (CAOGINC).....(585) 589-5605

(W) Wyoming County Community Action.....(585) 237-2600

## Affordable Housing

(GW) Genesee Valley Rural Preservation Council, Inc.....  
.....(585)658-4860  
(G) Depaul Properties.....(585) 777-3552  
(G) Batavia Housing Authority.....(585) 344-1888  
(G) Pathstone Corporation.....(585) 343-3861  
(GW) Habitat for Humanity.....(585) 345-1656  
  
(O) Pathstone Section 8 Housing.....(585) 283-4490

(W) Wyoming County Community Action.....(585) 237-2600

## Substance Abuse

(G) GCASA– Batavia Clinic.....(585) 343-1124  
(G) GCASA-Peer Recovery.....(585) 815-1800  
(G) Horizon Batavia Recovery Center.....(585) 815-0247  
(G) Hope Haven– UMMC.....(585) 723-7366

(O) GCASA-Albion Clinic.....(585) 589-0055

(W) Spectrum Chemical Dependency.....(585) 786-0220

(W) Partners For Prevention.....(585) 786-8970

## Sexual Assault and Domestic Violence

NYS Domestic Violence Hotline.....(800) 942-6906  
(GOW) RESTORE Sexual Assault Services.(800) 527-1757  
(G) YWCA DV Hotline .....(585) 343-7513  
(G) Catholic Charities.....(585) 343-0614

(O) Pathstone DV .....(585) 589-8733

(O) Pathstone-Orleans County DV Hotline....(866) 314-7283

(O) DSS DV Unit (non-residential).....(585) 589-3159

(w) RESTORE DV.....(800) 527-1757

## Employment and Training

NYS Department of Labor.....(585) 786-3145  
Pathstone Farm Workers Program.....(585) 589-7027  
(G) Genesee County Career Center.....(585) 344-2042  
(G) ACE Restoration Society.....(585) 343-9162

(O) NYS DOL: Employment Services.....(585) 589-5335

(O) Orleans County Career Center.....(585) 589-2772

(O) Community Action.....(585) 589-1430

## Health Clinics

Lake Plains Community Care Network.....(585) 345-6110  
NYSOH Health Insurance Navigation.....(585) 343-5450  
Planned Parenthood CWNY.....(585) 344-0516  
(G) Health Department .....(585) 344-2580 x5555  
(G) Jerome Center/Urgent Care-UMMC.....(585) 815-6715  
(G) WellNow Urgent Care.....(585) 201-5598

(O) Health Department.....(585) 589-3278

(O) Orleans Community Health Center.....(585) 589-2273

(O) Oak Orchard Health.....(585) 589-5613

(W) Public Health Department.....(585) 786-8890

(W) HIV/AIDS testing clinic.....(585) 786-8890

(W) Wyoming Urgent Care.....(585) 786-0101

(W) Oak Orchard Health.....(585) 228-1195

## Mental Health

Depaul: Supported Housing Assistance.....(585) 344-3727

Depaul: Treatment Apartment .....(585) 344-0198

(GO) Care + Crisis Helpline.....(585) 283-5200

(G) Mental Health Services.....(585) 344-1421

(G) Warm Line/ Peer to Peer.....(585) 813-0072

(G) Mental Health Association.....(585) 344-2611

(O) Mental Health Services.....(585) 589-7066

(O) Mental Health Association.....(585) 589-1158

(W) ARA Mental Health Clinic.....(585) 786-0190

(W) Spectrum Counseling Center.....(585) 786-0220

(W) Peers Together .....(585) 786-0080

## Veterans

VA Regional Office (Benefits).....(800) 827-1000

Veteran's One-Stop-Center .....(585) 300-4604

VA Medical Center.....(585) 297-1000

Rochester VA Outpatient Clinic.....(585) 463-2600

(G) Veteran Services.....(585) 815-7905

(G) Veterans Support Network.....(585) 302-0825

(G) Eagle Star (VA Transitional Housing).....(585) 418-5002

(G) NY State Veterans Home.....(585) 345-5000

(O) Veteran Services.....(585) 589-3218

(W) Veteran Services.....(585) 786-8860

## Emergency Assistance

- Police/Fire/Ambulance.....911  
Mental Health Hotline.....988  
Services Referral.....211  
(GO) Care + Crisis Helpline..... (585) 283-5200  
..... or text 741741  
(G) Salvation Army/ Winter Shelter (men)... (585) 343-6284  
  
(W) Wyoming County Community Action.....(585) 237-2600

## Utilities and Basic Needs

- NYS Public Service (shut-off hotline).....1 (800) 342-3377  
National Grid.....1 (800) 322-3223  
Emergency Broadband.....833-511-0311  
(G) Food Stamps.....(585) 344-2587 x6792  
(G) HEAP.....(585) 344-2580 x6524  
(G) Medicaid.....(585) 344-2587 x6792  
(G) WIC Program.....(585) 344-2203  
(G) Child Health Plus.....(585) 344-2580  
(G) Community Action .....(585) 343-7798  
  
(O) HEAP.....(585) 589-3182  
(O) Food Stamps.....(585) 589-7000 x4-1  
(O) Ministry of Concern.....(585) 589-9210  
(O) Community Action .....(585) 589-5605  
(O) WIC Program.....(585) 589-4139  
  
(W) HEAP.....(585) 786-8900 x1  
(W) Wyoming County Community Action.....(585) 237-2600  
(W) Catholic Charities.....(585) 786-3440  
(W) Food Stamps.....(585) 786-8900 x1  
(W) WIC Program.....585-243-7530

## Legal Services

- Neighborhood Legal Services.....(585) 343-5450  
Prisoners Legal Services.....(716) 854-1007  
(G) Legal Services: Office for the Aging.....(585) 343-1611  
(G) NYSOH Insurance Navigation.....(585) 343-5450  
  
(O) Legal Services: Office for the Aging.....(585) 589-3191  
  
(W) Legal Services: Office for the Aging.....(585) 786-8833  
(W) Attica Legal Aide Bureau.....(585) 786-8450

## Food and Clothing

- (GO) Ministry of Concern.....(585) 589-9210  
(G) Care-A-Van Ministries.....(585) 343-0328  
(G) City Church.....(585) 343-6895  
The Little Free Pantry 300 Liberty St Batavia  
Blessing Box (St.James Episcopal) 405 E. Main St, Batavia  
(G) Salvation Army.....(585) 343-6284  
(G) North Bergen Food Pantry.....(585)290-5487  
(G) The Goose Food Pantry.....(315) 730-0606  
(G) Community Closet.....(585) 343-2480 x1020  
(G) YWCA My Sister's Closet.....(585) 343-5808  
(G) Community Action .....(585) 343-7798  
  
(O) E. Orleans Community Center.....(585) 638-6395  
(O) Calvary Tabernacle Assembly of God....(585) 798-3738  
(O) Community Action .....(585) 589-5605  
  
(W) Caring About Perry.....(585) 237-5924  
(W) Cornerstone/Angel Action.....(585) 237-2600 x211  
(W) Warsaw Food Pantry.....(585) 786-3868

## Soup Kitchen Hours

- (G) Our Lady's of Mercy LeRoy Community Kitchen Dinner  
**2nd and 4th Tuesdays of the Month 4:30-5:45 pm**  
(G) Lidia's Kitchen First Baptist  
**Monday—Friday 11 am-1 pm**  
(O) Koinonia Kitchen Harvest Christian Fellowship  
**Thursdays 4 pm-5:30 pm**  
(O) Christ Episcopal Community Kitchen Dinner  
**Fridays 4:30 pm-6 pm**  
(O) St. Paul's Loaf & Ladle Community Kitchen  
**Lunch 12 pm-2 pm**  
(O) Maudie Mae's Community Kitchen  
**Lunch Monday– Friday 11:30a m-12:30 pm**  
(W) St. Michael's Dinner



## Pocket Guide to Genesee, Orleans, and Wyoming County Services

### If you are experiencing a housing emergency:

- (G) Genesee County Department of Social Services  
5130 East Main Street Road, Batavia, NY 14020  
(585) 344-2580 x6792  
  
(O) Orleans County Department of Social Services  
14016 Route 31 West, Albion, NY 14411  
(585) 589-7000  
  
(W) Wyoming County Department of Social Services  
466 N Main St, Warsaw, NY 14569  
(585) 786-8900 x6252

### Community Outreach:

- (GO) Community Action of Orleans and Genesee  
Genesee Office: 5073 Clinton Street Road Batavia,  
NY 14020 (585) 343-7798  
Orleans Office: 409 East State Street Albion, NY  
14411 (585) 589-5605  
  
(GO) Genesee Orleans Ministry of Concern  
121 N Main St, Albion, NY 14411  
(585) 589-9210  
  
(W) Wyoming County Community Action  
6470 State Route 20A # 1, Perry, NY 14530  
(585) 237-2600

If you don't see what you're looking for, refer to the  
WNY service referral database by dialing 2-1-1 or  
visiting [211wny.org](http://211wny.org).

Homeless Alliance of Western New York  
960 Main Street, Buffalo, NY 14202

[www.wnyhomeless.org](http://www.wnyhomeless.org)