

Governmental

Social Security(800) 772-1213
(G) Health Department.....(585) 815-7903
(G) Mental Health.....(585) 344-1421
(G) Child Care Assistance.....(585) 344-2580 x6423
(G) Office For the Aging.....(585) 343-1611 x4-2
(G) Social Services.....(585) 344-2580

(O) Health Department.....(585) 589-7000, x9-1
(O) Mental Health Services.....(585) 589-7066
(O) Child & Family Services.....(585) 589-7000
(O) Office for the Aging.....(585) 589-3191
(O) Social Services.....(585) 589-7000

(W) Public Health Department.....(585) 786-8890
(W) Single Point of Access.....(585) 786-8871
(W) Clarity Wellness Community Mental Health.....
.....(585)786-0190
(W) Child Support Collection.....(888) 208-4485
(W) Office for the Aging.....(585) 786-8833
(W) Social Services.....(585) 786-8900

Community Resources

Planned Parenthood CNY & WNY.....(585) 344-0516
Independent Living Genesee Region.....(585) 815-8501
 .(ILGR) Personal Care Aides.....ext: 402
 .(ILGR) Medicaid Application Assistance.....ext: 409
(GO) Care + Crisis Helpline(585) 283-5200
(GO) Ministry of Concern.....(585) 589-9210
(GOW) Catholic Charities.....(585) 343-0614
(G) Community Action (CAOGINC).....(585) 343-7798
(G) United Way Genesee County.....(585) 343-8141
(G) Salvation Army.....(585) 343-6284
(G) YWCA.....(585) 343-5808

(O) United Way.....(585) 283-4224
(O) Community Action (CAOGINC).....(585) 589-5605
(O) Planned Parenthood.....(585) 589-5681

(W) Wyoming County Community Action.....(585) 237-2600

Affordable Housing

(GW) Genesee Valley Rural Preservation Council, Inc.....
.....(585)658-4860
(G) Depaul Properties.....(585) 777-3552
(G) Batavia Housing Authority.....(585) 344-1888
(G) Pathstone Corporation.....(585) 343-3861
(GW) Habitat for Humanity.....(585) 345-1656

(O) Pathstone Section 8 Housing.....(585) 283-4490

(W) Wyoming County Community Action.....(585) 237-2600

Substance Abuse

(G) GCASA– Batavia Clinic.....(585) 343-1124
(G) GCASA-Peer Recovery.....(585) 815-1800
(G) Horizon Batavia Recovery Center.....(585) 815-0247
(G) Hope Haven– UMMC.....(585) 723-7366

(O) GCASA-Albion Clinic.....(585) 589-005

(W) Spectrum Chemical Dependency.....(585) 786-0220

(W) Partners For Prevention.....(585) 786-8970

Domestic Violence

NYS Domestic Violence Hotline.....(800) 942-6906
RESTORE Sexual Assault Services.....(800) 527-1757
(G) YWCA DV Hotline(585) 343-7513
(G) Catholic Charities.....(585) 343-0614

(O) Pathstone DV(585) 589-8733

(O) Pathstone-Orleans County DV Hotline....(866) 314-7283

(O) DSS DV Unit (non-residential).....(585) 589-3159



Health Clinics

Lake Plains Community Care Network.....(585) 345-6110
NYSOH Health Insurance Navigation.....(585) 343-5450
Planned Parenthood CNY & WNY.....(585) 344-0516
(G) Health Department(585) 344-2580 x5555
(G) Planned Parenthood.....(585) 344-0516
(G) Jerome Center/Urgent Care-UMMC.....(585) 815-6715
(G) Leroy Urgent Care—UMMC.....(585) 768-4220

(O) Health Department.....(585) 589-3278
(O) Orleans Community Health Center.....(585) 589-2273
(O) Oak Orchard Health.....(585) 589-5613

(W) Public Health Department.....(585) 786-8890
(W) HIV/AIDS testing clinic.....(585) 786-8890
(W) Wyoming Urgent Care.....(585) 786-0101
(W) Oak Orchard Health.....(585) 228-1195

Mental Health

Depaul: Supported Housing Assistance.....(585) 344-3727
Depaul: Treatment Apartment(585) 344-0198
(GO) Care + Crisis Helpline.....(585) 283-5200
(G) Mental Health Services.....(585) 344-1421
(G) Warm Line/ Peer to Peer.....(585) 813-0072
(G) Mental Health Association.....(585) 344-2611

(O) Mental Health Services.....(585) 589-7066
(O) Mental Health Association.....(585) 589-1158

(W) ARA Mental Health Clinic.....(585) 786-0190
(W) Spectrum Counseling Center.....(585) 786-0220
(W) Peers Helping Peers.....(585) 786-0080

Veterans

VA Regional Office (Benefits).....(800) 827-1000
Veteran's One-Stop-Center(585) 300-4604
VA Medical Center.....(585) 297-1000
Rochester VA Outpatient Clinic.....(585) 463-2600
(G) Veteran Services.....(585) 815-7905
(G) Veterans Support Network.....(585) 302-0825
(G) Eagle Star (VA Transitional Housing).....(585) 418-5002
(G) NY State Veterans Home.....(585) 345-5000

(O) Veteran Services.....(585) 589-3218

(W) Veteran Services.....(585) 786-8860

Emergency Assistance

- Police/Fire/Ambulance.....911
Services Referral.....211
(GO) Care + Crisis Helpline..... (585) 283-5200
..... or text 741741
(G) Salvation Army/ Winter Shelter (men)... (585) 343-6284

(W) Wyoming County Community Action.....(585) 237-2600

Utilities and Basic Needs

- NYS Public Service (shut-off hotline).....1 (800) 342-3377
National Grid.....1 (800) 322-3223
Emergency Broadband.....833-511-0311
(G) Food Stamps.....(585) 344-2587 x6792
(G) HEAP.....(585) 344-2580 x6524
(G) Medicaid.....(585) 344-2587 x6792
(G) WIC Program.....(585) 344-2203
(G) Child Health Plus.....(585) 344-2580
(G) Community Action(585) 343-7798

(O) HEAP.....(585) 589-3182
(O) Food Stamps.....(585) 589-7000 x4-1
(O) Ministry of Concern.....(585) 589-9210
(O) Community Action(585) 589-5605
(O) WIC Program.....(585) 589-4139

(W) HEAP.....(585) 786-8900 x1
(W) Wyoming County Community Action.....(585) 237-2600
(W) Catholic Charities.....(585) 786-3440
(W) Food Stamps.....(585) 786-8900 x1
(W) WIC Program.....585-243-7530

Legal Services

- Neighborhood Legal Services.....(585) 343-5450
Prisoners Legal Services.....(716) 854-1007
(G) Legal Services: Office for the Aging.....(585) 343-1611
(G) NYSOH Insurance Navigation.....(585) 343-5450

(O) Legal Services: Office for the Aging.....(585) 589-3191

(W) Legal Services: Office for the Aging.....(585) 786-8833
(W) Attica Legal Aide Bureau.....(585) 786-8450

Food and Clothing

- (GO) Ministry of Concern.....(585) 589-9210
(G) Care-A-Van Ministries.....(585) 343-0328
(G) City Church.....(585) 343-6895
The Little Food Pantry 180 Washington St, Batavia
Blessing Box (St.James Episcopal) 405 E. Main St, Batavia
(G) Salvation Army.....(585) 343-6284
(G) Community Closet.....(585) 343-2480 x1020
(G) YWCA My Sister's Closet.....(585) 343-5808
(G) Community Action(585) 343-7798

- (O) E. Orleans Community Center.....(585) 638-6395
(O) Community Action.....(585) 589-5605
(O) Calvary Tabernacle Assembly of God....(585) 798-3738
(O) Community Action(585) 589-5605

- (W) Caring About Perry.....(585) 237-5924
(W) St. Michael (1st Sat of the month).....(585) 786-2400
(W) Cornerstone/Angel Action.....(585) 237-2600 x211
(W) Warsaw Food Pantry.....(585) 786-3868

Employment and Training

- NYS Department of Labor.....(585) 786-3145
Pathstone Farm Workers Program..... (585) 589-7027
(G) Genesee County Career Center.....(585) 344-2042
(G) ACE Restoration Society.....(585) 343-9162

(O) NYS DOL: Employment Services.....(585) 589-5335
(O) Orleans County Career Center.....(585) 589-2772
(O) Community Action.....(585) 589-1430

(W) Wyoming County Community Action.....(585) 237-2600
(W) Wyoming County Business Center.....(585) 786-3764

Soup Kitchen Hours

- (G) Our Lady's of Mercy LeRoy Community Kitchen Dinner
2nd and 4th Tuesdays of the Month 4:30-5:45 pm
(G) Lidia's Kitchen First Baptist
Monday—Friday 11am-1 pm
(O) Christ Episcopal Community Kitchen Dinner
Fridays 4:30-6pm
(O) St. Paul's Loaf & Ladle Community Kitchen
Lunch 12pm-2pm
(O) Maudie Mae's Community Kitchen **Lunch Monday–
Friday 11:30am-12:30pm (\$2 suggested donation)**
(W) St. Michael's Dinner
First Wednesday of each month 5-6pm



Pocket Guide to Genesee, Orleans, and Wyoming County Services

If you are experiencing a housing emergency:

- (G) Genesee County Department of Social Services
5130 East Main Street Road, Batavia, NY 14020
(585) 344-2580 x6792

(O) Orleans County Department of Social Services
14016 Route 31 West, Albion, NY 14411
(585) 589-7000

(W) Wyoming County Department of Social Services
466 N Main St, Warsaw, NY 14569
(585) 786-8900 x6252

Community Outreach:

- (GO) Community Action of Orleans and Genesee
Genesee Office: 5073 Clinton Street Road Batavia,
NY 14020 (585) 343-7798
Orleans Office: 409 East State Street Albion, NY
14411 (585) 589-5605

(GO) Genesee Orleans Ministry of Concern
121 N Main St, Albion, NY 14411
(585) 589-9210

(W) Wyoming County Community Action
6470 State Route 20A # 1, Perry, NY 14530
(585) 237-2600

**If you don't see what you're looking for, refer to the
WNY service referral database by dialing 2-1-1 or
visiting 21wny.org.**

**Homeless Alliance of Western New York
960 Main Street, Buffalo, NY 14202
www.wnyhomeless.org**

(updated: 5/17/2021)