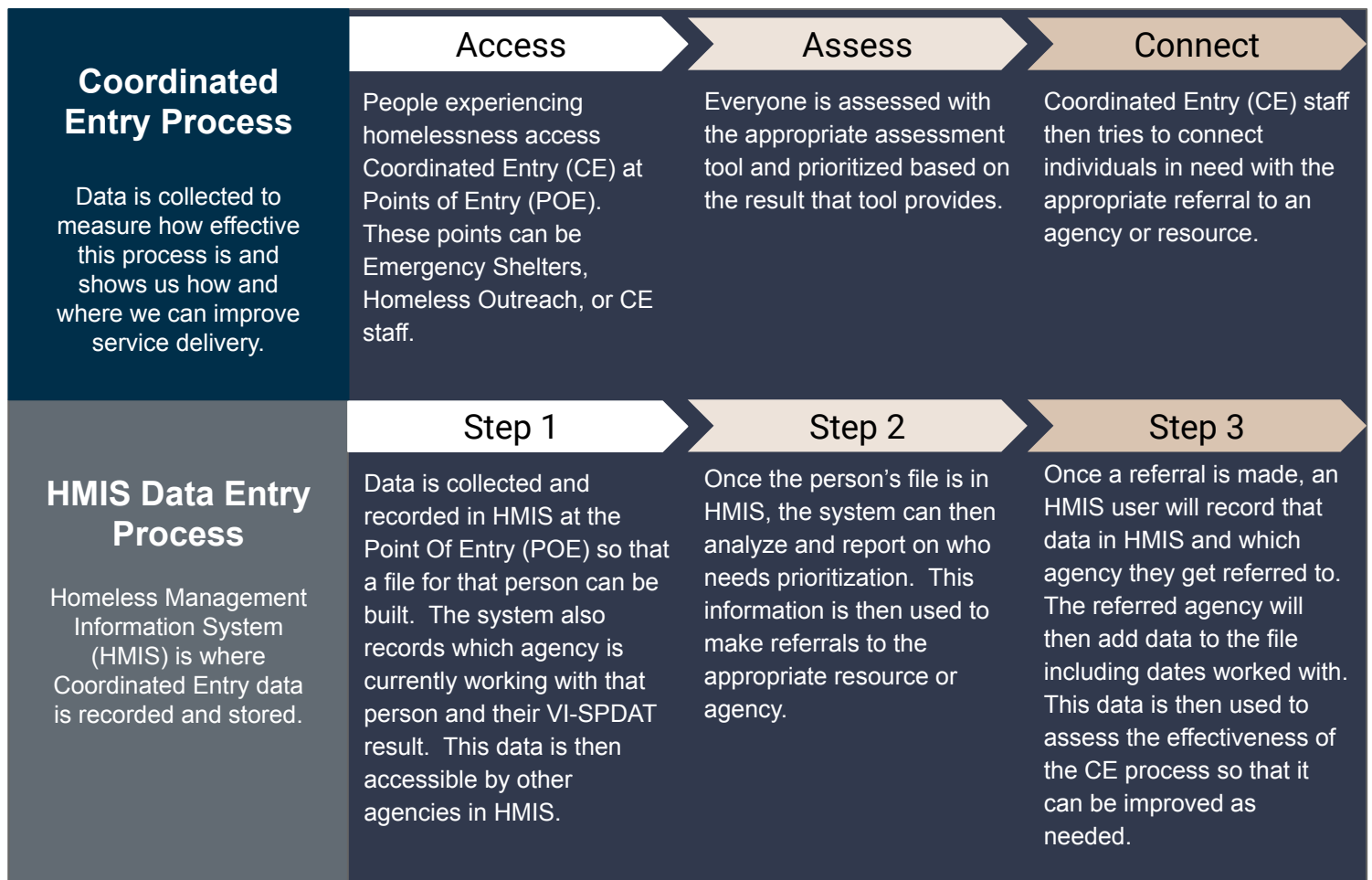


# What Is Coordinated Entry?

Coordinated Entry (CE) is a process that connects people in need with appropriate resources as swiftly as possible. This connection starts with finding housing first and then case management. Priority for resources is based on an assessment tool given to everyone. This process is often compared to a medical triage system where those with higher needs are connected with appropriate assistance.



## Main Points of Entry

Erie County			Genesee-Orleans-Wyoming Counties		
Coordinated Entry Central Library Office	1 Lafayette Square Buffalo, NY 14203	(716) 367-8188	Independent Living of WNY Genesee Region	319 W Main Street Batavia, NY 14020	(585) 815-8501
Coordinated Entry Harbor House Office	241 Genesee Street Buffalo, NY 14204	(716) 842-4184	Genesee County DSS	5130 E Main Street Rd Batavia, NY 14020	(585) 344-2580
Erie County DSS	158 Pearl Street Buffalo, NY 14202	(716) 858-8000	Orleans County DSS	14016 Route 31 West Albion, NY 14411	(585) 589-7000
Niagara County			Wyoming County DSS	466 N Main St Warsaw, NY 14569	(585) 786-8900
Heart, Love, & Soul	939 Ontario Ave Niagara Falls, NY 14305	(716) 282-5681	Entire CoC		
Niagara County DSS	301 10th Street Niagara Falls, NY 14302	(716) 278-8400	211 Hotline	n/a	2-1-1