Emergency Assistance
Police/Fire/Ambulance ............................................. 911
Services Referral ................................................................. 211
Crisis Services ................................................................. 285-3515
After-hours shelter placement (CMI) ................................. 285-3403

Utilities and Basic Needs
National Fuel Gas ................................................................. 686-6123
National Grid ................................................................. 832-2400
Food Stamps ................................................................. 278-8400
HEAP ................................................................. 278-8400
Medicaid ................................................................. 278-8400
WIC Program ................................................................. 285-0975
Child Health Plus ................................................................. 278-4000

Governmental
Niagara County – Health .................................................. 439-7430
Niagara County – Mental Health .............................................. 439-7410
Niagara County – Senior Services ........................................... 438-4020
Niagara County – Social Services ........................................... 278-8400
Social Security Administration .............................................. 877-480-4992

Community Resources
Catholic Charities .................................................. 282-2351
The Dale Association .................................................. 433-1886
Family & Children’s Services ........................................... 285-6984
Community Action Program ........................................... 285-9681
John A Duke Senior Center .............................................. 297-9324
Planned Parenthood .................................................. 831-2200
Salvation Army Niagara Falls ............................................. 283-7697
Salvation Army Lockport .................................................. 434-1276

Affordable Housing
Belmont Housing Resources ............................................. 213-2784
Catholic Charities .................................................. 285-0975
Center City Neighborhood Development .................................. 282-3738
H.O.M.E. ................................................................. 854-1400
Lockport Housing Authority ............................................. 434-0001
Niagara County SPOA (mental health) .................................. 439-7527
Niagara Falls Housing Authority ............................................. 285-6961
Niagara Falls Neighborhood Housing ..................................... 285-7778
Olmsted Housing for the Disabled ........................................... 882-1025
Salvation Army of Lockport .................................................. 434-1276
WNY Veterans Housing Coalition ......................................... 882-5935

Legal Services
Legal Assistance for the Aging ............................................. 438-4020
Mental Health Legal Advocacy .............................................. 433-3780
Neighborhood Legal Services ............................................ 284-8831
Prisoners Legal Services .................................................. 854-1007

Domestic Violence
Crisis Services ................................................................. 285-3515
Family Justice Center ................................................... 558-SAFE
Passage House ................................................................. 299-0909
YWCA of Niagara Hotline .................................................. 433-6716

Veterans
Niagara County Veterans Service Agency ................................ 438-4070
VA Health Care for Homeless ............................................. 862-8580
Veterans Affairs Niagara Falls ............................................. 862-8580
Veteran’s Housing Coalition .............................................. 882-5935
VA Outpatient Lockport .................................................. 438-3890
VA Outpatient Niagara Falls ................................................. 862-8580
Veterans One-Stop Center .................................................. 898-0110

Eye Care
Sterling Optical ................................................................. 297-4994

Health Clinics
Community Health Center of Lockport ................................ 478-6655
Community Health Center of Niagara ................................ 278-418
Empower Community Health (DD) ........................................... 297-1478 x154
Immunization Clinics for Children ........................................... 278-1903
Mount St. Mary’s Neighborhood Center ................................... 284-8917
Visiting Nursing Association of WNY ........................................... 630-8000
Golisano Center for Community Health ...................................... 278-4115

Dental Clinics
Aspire Family Dental ..................................................... 284-0110
Community Health Center of Lockport ................................ 478-6655
Community Health Center of Niagara ................................ 278-4418
Dr. Bob’s Dental Care .................................................... 297-5500
Mount St. Mary’s Neighborhood Center ...................................... 284-8917

Mental Health
Children’s Mental Health Program ........................................... 205-0825
Horizon Health Services ...................................................... 501060
Independent Living of Niagara County ..................................... 836-0822
Lockport Outpatient Clinic ...................................................... 439-7400
Mental Health Helpline (to find resources) ................................ 433-5432
NCDMH Crisis Services Coordination ........................................... 285-3515
Niagara Falls Outpatient Clinic .................................................. 278-1940
North Tonawanda Recovery & Treatment .................................... 694-1225
Opportunities Unlimited of Niagara ........................................... 297-6400
Peer Recovery Respite Center .................................................. 433-6543
Spectrum ................................................................................. 662-2040

Substance Abuse
Alcoholic Anonymous ...................................................... 286-1717
Cazenovia Recovery Systems .................................................. 852-4331
Clearview Treatment Services .............................................. 298-2115
Independent Living of Niagara County .................................... 284-4131
Northpointe First Step Center ................................................... 285-3421
HOPEline ........................................................................ 877-846-7369
Horizons ........................................................................ 831-1800
Narcotics Anonymous Niagara Falls ........................................... 304-6880
Emergency Shelters
Casey House Youth Shelter .......................285-7125
(12-17 Year Olds)
Community Missions of Niagara Frontier...285-3403
(Families/Individuals)
Lockport CARES Inc.................................438-2273
(Families/Individuals)
Niagara Gospel Rescue Mission ..........205-8805
(Adult Males)
Passage House.................................299-0909
(Victims of Domestic Violence/Children)
Safe Dwelling - YWCA of Niagara ..........433-6716
(Female Victims of Domestic Violence/Children)

Soup Kitchen Hours (Hours may vary—call ahead)
Community Missions Community Soup Kitchen Mon-Sat,
11:30AM-12:30PM
Heart Love and Soul Dining Room Breakfast Mon-Fri,
9:00AM-10:00AM, Lunch: Mon-Fri, 11:30AM-12:30PM,
Last two weekends of every month (Saturday & Sunday), 11:30AM-12:30PM
Niagara Gospel Rescue Mission Dinner-5:30 PM
Salvation Army Sister Mary Loretto Community Soup
Kitchen Mon-Fri 11:00am-1:00pm

Food and Clothing
Care-N-Share (Lew-Port) .........................628-0409
Catholic Charities (Lockport) ....................433-0246
Community Missions Food Pantry..............285-3403
Faith United Methodist Church Pantry ........795-9945
First Baptist Church of Newfane .............778-9216
Heart Love and Soul Food Pantry.............282-5681
Niagara Community Action (Lockport) ..........433-6632
Niagara Falls Neighborhood Center ..........282-4375
North Tonawanda Community Action .......694-9727
North Tonawanda Inter Church Pantry .......692-8552
Magdalene Project ..................................282-0908
Mt. Zion Missionary Baptist Church (NF)....282-3655
Pendleton Food Pantry .........................692-1478
Rose Marra Center..............................285-6134
Salvation Army Lockport Food Pantry .......434-1276
Salvation Army Niagara Falls Pantry .......283-7697
Sister Helen's Food Pantry .....................433-5252
St John de LaSalle Community Care .......622-5880
St Joseph Outreach .............................282-1379
TCCO Clothing Closet .........................693-6903
Wilson Community Food Pantry ..........280-1223
Word of Life Ministries Food Pantry .........297-2951

Employment
Niagara County Employment & Training 278-8148
WorkSourceOne Niagara County .............278-8108
YMCA of Lockport ..............................434-8887

If you are experiencing a housing emergency:
Niagara County Department of Social Services
Department of Social Services, Lockport Office
20 East Avenue
Lockport NY 14095

Department of Social Services, Niagara Falls Office
Human Resources Building
301 10th St.
Niagara Falls NY 14302

After 4pm, call Community Missions, Inc for shelter:
716-285-3403

If you don’t see what you’re looking for,
call 2-1-1 by dialing 2-1-1.

All numbers in guide are 716 area code.

Created by
Homeless Alliance of Western New York
960 Main Street, Buffalo, NY 14202
716-853-1101 www.wnyhomeless.org