

Emergency Assistance

Police/Fire/Ambulance.....911
 Services Referral.....211
 Crisis Services.....285-3515

Utilities and Basic Needs

National Fuel Gas.....686-6123
 National Grid.....832-2400
 Food Stamps.....278-8400
 HEAP.....278-8400
 Medicaid.....278-8400
 WIC Program.....285-0975
 Child Health Plus.....278-4000

Governmental

Niagara County – Health.....439-7430
 Niagara County – Mental Health.....439-7410
 Niagara County – Senior Services.....438-4020
 Niagara County – Social Services.....278-8400
 Social Security Administration.....877-480-4992

Community Resources

Catholic Charities.....282-2351
 The Dale Association.....433-1886
 Family & Children’s Services.....285-6984
 Community Action Program.....285-9681
 Planned Parenthood.....831-2200
 Salvation Army Niagara Falls.....283-7697
 Salvation Army Lockport.....434-1276
 2-1-1 WNY211

Affordable Housing

Belmont Housing Resources.....213-2784
 Catholic Charities.....285-0975
 Center City Neighborhood Development 282-3738
 H.O.M.E.....854-1400
 Lockport Housing Authority.....434-0001
 Niagara Falls Housing Authority.....285-6961
 Niagara Falls Neighborhood Housing...285-7778
 Olmsted Housing for the Disabled.....882-1025
 WNY Veterans Housing Coalition.....882-5935

Legal Services

Legal Assistance for the Aging.....438-4020
 Mental Health Legal Advocacy.....433-3780
 Neighborhood Legal Services.....284-8831
 Prisoners Legal Services.....854-1007

Domestic Violence

Crisis Services.....285-3515
 Family Justice Center.....558-SAFE
 Passage House.....299-0909
 YWCA of Niagara Hotline.....433-6716

Veterans

Niagara Co. Veterans Service Agency...438-4090
 VA Health Care for Homeless.....862-8580
 Veterans Affairs Niagara Falls.....862-8580
 Veteran’s Housing Coalition.....882-5935
 VA Outpatient Lockport.....438-3890
 VA Outpatient Niagara Falls.....862-8580
 Veterans One-Stop Center.....898-0110

Health Clinics

Community Health Center of Lockport.....478-6655
 Community Health Center of Niagara.....278-4418
 Empower Community Health (DD)...297-1478 x154
 Immunization Clinics for Children278-1903
 Visiting Nursing Association of WNY.....630-8000

Dental Clinics

Community Health Center of Lockport.....478-6655
 Community Health Center of Niagara.....278-4418
 Mount St. Marys Neighborhood Center.....284-8917

Mental Health

Children's Mental Health Program205-0825
 Independent Living of Niagara County.....836-0822
 Lockport Outpatient Clinic.....439-7400
 Mental Health Helpline.....433-3780
 NCDMH Crisis Services Coordination285-3515
 Niagara County SPOA.....439-7527
 Niagara Falls Outpatient Clinic278-1940
 North Tonawanda Recovery & Treatment 694-1225
 Opportunities Unlimited of Niagara.....297-6400
 Spectrum.....662-2040
 Supported Housing Niagara Falls...285-3403 x2275

Substance Abuse

Alcoholic Anonymous.....286-1717
 Cazenovia Recovery Systems.....852-4331
 Clearview Treatment Services.....298-2115
 Northpointe First Step Center.....285-3421
 HOPEline877-846-7369
 Horizons831-1800
 Narcotics Anonymous Niagara Falls.....304-6880

Emergency Shelters

- Casey House Youth Shelter285-7125
(12-17 Year Olds)
- Community Missions of Niagara Frontier...285-3403
(Families/Individuals)
- Lockport CARES Inc..... 438-2273
(Families/Individuals)
- Niagara Gospel Rescue Mission205-8805
(Adult Males)
- Passage House..... 299-0909
(Victims of Domestic Violence/Children)
- Safe Dwelling - YWCA of Niagara433-6716
(Female Victims of Domestic Violence/Children)

Soup Kitchen Hours

- Community Missions Community Soup Kitchen **Mon-Sat, 11:30am-12:30pm**
- Heart Love and Soul Dining Room **Breakfast Mon-Fri, 9:00am-10:00am., Lunch: Mon-Fri, 11:30am-12:30pm, Last two weekends of every month (Saturday & Sunday), Noon-1:00pm.**
- Niagara Gospel Rescue Mission **Breakfast-7:30am, Lunch-12pm, Dinner-5pm**
- Salvation Army Sister Mary Loretto Community Soup Kitchen **Mon-Fri 11:00am-1:00pm**

Food and Clothing

- Catholic Charities Lockport Office433-0246
- Community Missions Food Pantry.....285-3403
- Faith United Methodist Church Pantry795-9945
- First Baptist Church of Newfane.....778-9216
- Group Ministries Inc.....883-4367
- Heart Love and Soul Food Pantry.....282-5681
- Lighthouse International Hannah House 341-1231
- Lockport Niagara Community Action433-6632
- Niagara Falls Neighborhood Center282-4375
- North Tonawanda Community Action.....694-9727
- North Tonawanda Inter Church Pantry ...692-8552
- Magdalene Project282-0908
- Mt. Zion Missionary Baptist Church.....282-3655
- Pendleton Food Pantry692-1478
- Word of Life Ministries Food Pantry.....297-2951
- Salvation Army Lockport Food Pantry....434-1276
- Salvation Army Niagara Falls Pantry.....283-7697
- Sister Helen's Food Pantry.....433-5252
- St John de LaSalle Community Care.....622-5880
- St Joseph Outreach282-1379
- TCCO Clothing Closet693-6903
- YWCA Tonawandas.....692-5580

Employment

- Niagara County Employment & Training 278-8148
- WorkSourceOne Niagara County.....278-8108
- YMCA of Lockport.....434-8887



Pocket Guide to Niagara County Community Services

If you are experiencing a housing emergency:

Niagara County Department of Social Services
Department of Social Services, Lockport Office
20 East Avenue
Lockport NY 14095

Department of Social Services, Niagara Falls Office
Human Resources Building
301 10th St.
Niagara Falls NY 14302

After 4pm, call Crisis Services: 285-3515

Homeless Outreach:

-Matt Urban Hope Center: 385 Paderewski Drive, Buffalo NY 14212 (893-7222 x310)

-Lake Shore: 430 Niagara St. Buffalo, NY 14201 (856-9711)

-VA Homeless Outreach: 1298 Main St., Buffalo, NY 14209 (881-5855)

If you don't see what you're looking for, call 2-1-1 by dialing 2-1-1.

Homeless Alliance of Western New York
960 Main Street, Buffalo, NY 14202
716-853-1101 www.wnyhomeless.org