

Governmental

Social Security	(800) 772-1213
(G) Health Department.....	(585) 815-7903
(G) Mental Health.....	(585) 344-1421
(G) Child Care Assistance.....	(585) 344-2580 x6559
(G) Office For the Aging.....	(585) 343-1611
(G) Social Services.....	(585) 344-2580
(O) Health Department.....	(585) 589-3278
(O) Mental Health Services.....	(585) 589-7066
(O) Child & Family Services.....	(585) 589-7000
(O) Office for the Aging.....	(585) 589-3191
(O) Social Services.....	(585) 589-7000
(W) Public Health Department.....	(585) 786-8890
(W) Mental Health.....	(585) 786-8871
(W) Child Support Collection.....	(888) 208-4485
(W) Office for the Aging.....	(585) 786-8833
(W) Social Services.....	(585) 786-8900

Community Resources

Planned Parenthood CNY & WNY.....	(585) 344-0516
Independent Living Genesee Region.....	(585) 815-8501
•(ILGR) Personal Care Aids.....	ext: 402
•(ILGR) Medicaid Application Assistance.....	ext: 415
(G) YWCA Care + Crisis Helpline	(585) 344-4400 or 1 (844) 345-4400
(G) Community Action (CAOGINC).....	(585) 343-7798
(G) Ministry of Concern.....	(585) 343-5452
(G) American Red Cross.....	(585) 343-6098
(G) Catholic Charities.....	(585) 343-0614
(G) United Way Genesee County.....	(585) 343-8141
(G) Salvation Army.....	(585) 343-6284
(G) YWCA.....	(585) 343-5808
(O) Catholic Charities.....	(585) 589-7477
(O) United Way.....	585-283-4773
(O) Ministry of Concern.....	(585) 589-9210
(O) Community Action (CAOINC).....	(585) 589-5605
(O) Planned Parenthood.....	(585) 589-5681
(W) Wyoming County Community Action.....	(585) 237-2600
(W) Catholic Charities.....	(585) 786-3440

Affordable Housing

(GW) Genesee Valley Rural Preservation Council, Inc.....	(585)658-4860
(G) Genesee Region Housing Initiatives Committee	(585)494-1880
(G) Depaul Properties.....	(585) 201-7554
(G) Batavia Housing Authority.....	(585) 884-7791
(G) Pathstone Corporation.....	(585) 340-3300
(G) Habitat for Humanity.....	(585) 345-1656
(O) Pathstone Transitional Housing.....	(585) 283-5012
(O) Habitat for Humanity.....	(585) 798-0953
(O) Pathstone Section 8 Housing.....	(585) 283-4490
(W) Wyoming County Community Action.....	(585) 237-2600
(W) Habitat for Humanity.....	(716) 937-7051

Substance Abuse

(G) GCASA– Batavia Clinic.....	(585) 343-1124
(G) GCASA– Indian Falls Site.....	(585) 762-6000
(G) GCASA– Leroy Site.....	(585) 768-4390
(G) Horizon Batavia Recovery Center.....	(585) 815-0247
(G) Hope Haven– UMMC.....	(585) 344-7276
(O) GCASA-Albion Clinic.....	(585) 589-0055
(W) Spectrum Chemical Dependency.....	(585) 786-0220
(W) Partners For Prevention.....	(585) 786-8970

Domestic Violence

NYS Domestic Violence Hotline.....	(800) 942-6906
RESTORE Sexual Assault Services.....	(800) 527-1757
(G) YWCA DV Hotline	(585) 343-7513
(G) Catholic Charities.....	(585) 343-0614
(O) Pathstone DV	(585) 589-8733
(O) Pathstone_Orleans County DV Hotline...	(866) 314-7233
(O) DSS DV Unit (non-residential).....	(585) 589-3174

Health Clinics

Lake Plains Community Care Network.....	(585) 345-6110
NYSOH Health Insurance Navigation.....	(585) 343-5450
Planned Parenthood CNY & WNY.....	(585) 344-0516
(G) Health Department	(585) 344-2580 x5555
(G) Planned Parenthood.....	(585) 344-0516
(G) Jerome Center/Urgent Care-UMMC.....	(585) 815-6715
(G) Leroy Urgent Care—UMMC.....	(585) 768-4220
(O) Health Department.....	(585) 589-3278
(O) Orleans Community Health Center.....	(585) 589-2273
(O) Oak Orchard Health.....	(585) 589-5613
(W) Public Health Department.....	(585) 786-8890
(W) HIV/AIDS testing clinic.....	(585) 786-8890
(W) Wyoming Urgent Care.....	(585) 786-0101
(W) Oak Orchard Health.....	(585) 228-1195

Mental Health

Depaul: Supported Housing Assistance.....	(585) 344-3727
Depaul: Treatment Apartment	(585) 608-1000
(G) YWCA Care + Crisis Helpline	(585) 344-4400 or 1 (844) 345-4400
(G) Mental Health Services.....	(585) 344-1421
(G) Warm Line/ Peer to Peer.....	(585) 813-0072
(G) Mental Health Association.....	(585) 344-2611
(O) Mental Health Services.....	(585) 589-7066
(O) Orleans Life Line.....	(585) 327-4452
(O) Mental Health Association.....	(585) 589-1158
(W) ARA Mental Health Clinic.....	(585) 786-0190
(W) Spectrum Counseling Center.....	(585) 786-0220
(W) Peers Helping Peers.....	(585) 786-0080

Veterans

VA Regional Office (Benefits).....	(800) 827-1000
Veteran's One-Stop-Center	(585) 300-4604
VA Medical Center.....	(585) 297-1000
Liberty Hall (VA Transitional Housing).....	(585) 343-3094
Rochester VA Outpatient Clinic.....	(585) 463-2600
(G) Veteran Services.....	(585) 815-7905
(G) Veterans Support Network.....	(585) 302-0825
(G) Eagle Star (VA Transitional Housing).....	(585) 418-5002
(O) Veteran Services.....	(585) 589-3218
(W) Veteran Services.....	(585) 786-8860



Emergency Assistance

- Police/Fire/Ambulance.....911
- Services Referral.....211
- (G) YWCA Care + Crisis Helpline
..... (585) 344-4400 or 1 (844) 345-4400
- (G) Salvation Army/ Winter Shelter (men)...(585) 343-6284
- (G) Genesee Warming Center (seasonal).....(585) 993-6371
- (O) Orleans Life Line.....(585) 327-4452
- (W) Wyoming County Community Action.....(585) 237-2600

Utilities and Basic Needs

- NYS Public Service (shut-off hotline).....1 (800) 342-3355
- (G) National Grid.....(585) 344-6370
- (G) Food Stamps.....(585) 344-2587
- (G) HEAP.....(585) 344-2580 x6524
- (G) Medicaid.....(585) 344-2587
- (G) WIC Program.....(585) 344-2203
- (G) Child Health Plus.....(585) 344-2580
- (G) Community Action(585) 343-7798
- (O) HEAP.....(585) 589-3182
- (O) Food Stamps.....(585) 589-2756
- (O) Ministry of Concern.....(585) 589-9210
- (O) Community Action(585) 589-5605
- (O) WIC Program.....(585) 589-4139
- (W) HEAP.....(585) 786-8900 x6249
- (W) Wyoming County Community Action.....(585) 237-2600
- (W) Catholic Charities.....(585) 786-3440
- (W) Food Stamps.....(585) 786-8900
- (W) WIC Program.....585-243-7530

Legal Services

- Neighborhood Legal Services.....(585) 343-5450
- Prisoners Legal Services.....(716) 854-1007
- (G) Legal Services: Office for the Aging.....(585) 343-1611
- (G) NYSOH Insurance Navigation.....(585) 343-5450
- (O) Legal Services: Office for the Aging.....(585) 589-3191
- (W) Legal Services: Office for the Aging.....(585) 786-8833
- (W) Attica Legal Aide Bureau.....(585) 786-8450

Food and Clothing

- (GO) Ministry of Concern.....(585) 589-9210
- (G) Care-A-Van Ministries.....(585) 856-4943
- (G) City Church.....(585) 343-6895
- (G) Salvation Army.....(585) 882-7705
- (G) YWCA My Sister's Closet.....(585) 343-5808
- (G) Community Action(585) 343-7798
- (O) E. Orleans Community Center.....(585) 638-6395
- (O) Community Action.....(585) 589-5605
- (O) Calvary Tabernacle Assembly of God....(585) 798-3738
- (O) Community Action(585) 589-5605
- (W) Caring About Perry.....(585) 237-5924
- (W) St. Michael's (1st Sat of the month).....(585) 786-2400
- (W) Cornerstone/Angel Action.....(585) 237-2600
- (W) Warsaw Food Pantry.....(585) 786-3868

Employment and Training

- NYS Department of Labor.....(585) 786-3145
- Pathstone Farm Workers Program.....(585) 589-7027
- (G) Genesee County Career Center.....(585) 344-2042
- (G) ACE Restoration Society.....(585) 343-9162
- (O) Center for Workforce Development.....(585) 589-5335
- (O) Job Development Bureau.....(585) 589-2820
- (O) Community Action.....(585-589-1430
- (W) Wyoming County Community Action.....(585) 237-2600
- (W) Wyoming County Business Center.....(585) 237-5080

Soup Kitchen Hours

- (G) Graces Kitchen **Dinner Tuesdays 5pm-7pm**
- (G) Stephens Table **Lunch 11am-12:30pm**
- (O) Christ Episcopal Community Kitchen **Dinner Fridays 4:30pm-6pm**
- (O) St. Paul's Loaf & Ladle Community Kitchen **Lunch 12pm-2pm**
- (O) Maudie Mae's Community Kitchen **Lunch Monday-Friday 11:30pm-12:30pm (\$2 suggested donation)**
- (W) St. Michael's **Dinner First Wednesday of each month 5pm-6pm**

Pocket Guide to Genesee, Orleans, and Wyoming County Services

If you are experiencing a housing emergency:

- (G) Genesee County Department of Social Services
5130 East Main Street Road, Batavia, NY 14020
(585) 344-2580
- (O) Orleans County Department of Social Services
14016 Route 31 West, Albion, NY 14411
(585) 589-7000
- (W) Wyoming County Department of Social Services
466 N Main St, Warsaw, NY 14569
(585) 786-8900

Community Outreach:

- (GO) Community Action of Orleans and Genesee
Genesee Office: 5073 Clinton Street Road Batavia, NY 14020 (585) 343-7798
Orleans Office: 409 East State Street Albion, NY 14411 589-5605
- (GO) Genesee Orleans Ministry of Concern
Genesee Office: 5073 Clinton Street Rd, Batavia, NY 14411
Orleans Office: 121 N Main St, Albion, NY 14411 (585) 589-9210
- (W) Wyoming County Community Action
6470 State Route 20A # 1, Perry, NY 14530
(585) 237-2600

If you don't see what you're looking for, refer to the WNY service referral database by dialing 2-1-1 or visiting 211wny.org.

Homeless Alliance of Western New York
960 Main Street, Buffalo, NY 14202
716-853-1101 www.wnyhomeless.org