

Emergency Assistance

Police/Fire/Ambulance.....911
 Services Referral.....211
 Crisis Services..... 834-3131

Utilities and Basic Needs

National Fuel Gas.....686-6123
 National Grid.....832-2400
 Food Stamps.....858-8000
 HEAP.....858-7644
 Medicaid.....858-6244
 WIC Program.....332-3304
 Child Health Plus..... 1-800-698-4543

Governmental

Erie County – Health.....858-7690
 Erie County - Mental Health.....858-8530
 Erie County - Senior Services.....858-8526
 Erie County - Social Services.....858-8000
 Social Security Administration.....1-800-772-1213

Community Resources

American Red Cross (fires, floods) 886-7500
 Buffalo Urban League.....854-7625
 Catholic Charities.....856-4494
 Child and Family Services.....842-2750
 Community Action Organization.....881-5150
 Hispanos Unidos de Buffalo.....856-7110
 Planned Parenthood.....831-2200
 2-1-1 WNY 211

Affordable Housing

Belmont Housing Resources.....884-7791
 BMHA.....855-6774
 Catholic Charities.....856-4494
 H.O.M.E.....854-1400
 Rental Assistance Corporation.....882-0063
 WNY Veterans Housing Coalition.....882-5935

Legal Services

Legal Aide Bureau of Buffalo.....853-9555
 Legal Services for EDD.....853-3087
 Neighborhood Legal Services.....847-0650
 Prisoners Legal Services.....854-1007
 Volunteer Lawyers Project Inc.....847-0662

Domestic Violence

Crisis Services.....834-3131
 Haven House.....884-6000
 Hispanos Unidos de Buffalo.....856-7110
 Family Justice Center.....558-7233

Veterans

VA Regional Office (Benefits)...1 (800) 827-1000
 VA Medical Center.....834-9200
 VA Health Care for Homeless.....862-8885
 Veteran’s Housing Coalition.....882-5935
 Veteran’s One-Stop-Center898-0110

Health Clinics

Buffalo General Primary Care Clinic859-2175

Mental Health

Buffalo Psychiatric Center.....885-2261
 ECMC – CPEP (Emergency Room).....898-4166
 Harbor House.....842-4184
 Horizons831-1800
 Independent Living Center.....836-0822
 Endeavor.....895-6700
 Restoration Society.....884-5216
 Spectrum.....539-5500
 Supported Housing Program873-5253

Substance Abuse

24/7 Erie County Addiction Hotline.....831-7007
 Alcoholic Anonymous.....853-0388
 Cazenovia Recovery Systems.....852-4331
 ECMC – Chemical Dependency.....898-3415
 ECMC-Detox (Emergency Room).....898-4166
 ECMC – Downtown Clinic.....883-4517
 Best Self Behavioral Health.....884-0888
 Narcotics Anonymous.....878-2316
 Salvation Army Rehab.....875-2533

Emergency Shelters

Back to Basics.....	854-1086
(Men Only)	
Buffalo City Mission.....	854-8181
(Adult Males)	
Compass House.....	886-1351
(12-17 Year Olds)	
Cornerstone Manor.....	854-8181-ext. 116
(Single Women/Families)	
Family Promise of WNY.....	771-3007
(Families)	
Haven House.....	884-6000
(Victims of Domestic Violence)	
Hope House.....	893-7222 ext. 401
(Women and Children/Families)	
Little Portion Friary.....	882-5705
(Adult Males/Females)	
Salvation Army.....	884-4798
(Families/ Single Women)	
St. Luke's Mission of Mercy.....	894-4476
(Adult Males)	
Temple of Christ: My Place Home	895-1353
(Women and Children/Families)	

Food and Clothing

Central City Café.....	856-4943
Concerned Ecumenical.....	882-2442
Food for All.....	882-7705
Friends of the Night People.....	884-5375
Group Ministries Inc.....	883-4367
Grupos Ministerias.....	886-8282
Hearts for the Homeless.....	877-3536
Matt Urban Hope Center.....	893-7222
Refuge Temple Pantry.....	886-2199
Society of St. Vincent De Paul.....	882-3360
South Buffalo Food Pantry.....	824-5482
Urban Christian Ministries.....	882-9472
Valley Community Center.....	823-4707

Employment

Buffalo Employment/Training.....	856-5627
Department of Labor.....	634-9081
Restoration Society.....	884-5216

Soup Kitchen Hours

Buffalo City Mission **Breakfast-8am**

Lunch-12pm Dinner-5:30

Central City Café **Lunch M-F 11am-1pm**

Friends of the Night People **Lunch Wed, Thurs 11:30-1pm**
Dinner M-Sun 5-7

Hearts for the Homeless **Dinner Tue-S 5:30-7**

St. Vincent De Paul **Lunch Mon, Tue, Fri, Sat, Sun 11-12:30**



Pocket Guide to Buffalo and Erie County Community Services

If you are experiencing a housing emergency:

Erie County Department of Social Services
Emergency Assistance: 460 Main St. 2nd Floor
Rath Building – 158 Pearl St. (SNAP Benefits)
Buffalo, NY 14202
After 4pm, call 211-WNY: 211

Homeless Outreach:

-Matt Urban Hope Center: 385 Paderewski Drive
Memorial Drive Buffalo NY 14212 (893-7222 x310)
-Best Self Behavioral Health: 1050 Niagara St. Buffalo,
NY 14213 (884-0888)
-VA Homeless Outreach: 1325 Main St. Buffalo, NY
14209 (881-5855)

If you don't see what you're looking for, call 2-1-1 by
dialing 2-1-1.

Homeless Alliance of Western New York

960 Main Street, Buffalo, NY 14202

716-853-1101 www.wnyhomeless.org