

FY2017 Resubmission - Performance Measurement Module (Sys PM)

Summary Report for NY-508 - Buffalo, Niagara Falls/Erie, Niagara, Orleans, Genesee, Wyoming Counties CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2017 DATA: If you provided revised FY2017 data, the original FY2017 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

FY2017 Resubmission - Performance Measurement Module (Sys PM)

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2016	Submitted FY 2017	FY 2017	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
1.1 Persons in ES and SH	4127	4528	4657	35	37	37	0	17	19	20	1
1.2 Persons in ES, SH, and TH	4520	4882	4987	68	62	61	-1	22	23	23	0

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2016	Submitted FY 2017	FY 2017	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4138	4563	4757	72	90	91	1	21	26	29	3
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4567	4970	5091	105	117	112	-5	28	33	34	1

FY2017 Resubmission - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Submitted FY 2017	FY 2017	Submitted FY 2017	FY 2017	% of Returns	Submitted FY 2017	FY 2017	% of Returns	Submitted FY 2017	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	109	104	8	8	8%	13	13	13%	12	12	12%	33	32%
Exit was from ES	1229	1148	108	101	9%	77	73	6%	91	83	7%	257	22%
Exit was from TH	233	216	17	17	8%	16	16	7%	15	15	7%	48	22%
Exit was from SH	4	4	2	2	50%	0	0	0%	1	1	25%	3	75%
Exit was from PH	526	499	23	20	4%	21	20	4%	27	21	4%	61	12%
TOTAL Returns to Homelessness	2101	1971	158	148	8%	127	122	6%	146	132	7%	402	20%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2017 Resubmission - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	962	925	-37
Emergency Shelter Total	524	565	41
Safe Haven Total	14	15	1
Transitional Housing Total	367	327	-40
Total Sheltered Count	905	907	2
Unsheltered Count	57	18	-39

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	4624	5049	5183	134
Emergency Shelter Total	4179	4627	4775	148
Safe Haven Total	22	22	22	0
Transitional Housing Total	606	608	595	-13

FY2017 Resubmission - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Number of adults (system stayers)	671	647	702	55
Number of adults with increased earned income	34	50	60	10
Percentage of adults who increased earned income	5%	8%	9%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Number of adults (system stayers)	671	647	702	55
Number of adults with increased non-employment cash income	171	254	240	-14
Percentage of adults who increased non-employment cash income	25%	39%	34%	-5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Number of adults (system stayers)	671	647	702	55
Number of adults with increased total income	190	281	267	-14
Percentage of adults who increased total income	28%	43%	38%	-5%

FY2017 Resubmission - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	259	343	379	36
Number of adults who exited with increased earned income	30	44	48	4
Percentage of adults who increased earned income	12%	13%	13%	0%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	259	343	379	36
Number of adults who exited with increased non-employment cash income	107	112	117	5
Percentage of adults who increased non-employment cash income	41%	33%	31%	-2%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	259	343	379	36
Number of adults who exited with increased total income	126	148	155	7
Percentage of adults who increased total income	49%	43%	41%	-2%

FY2017 Resubmission - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4161	4761	4745	-16
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	828	995	994	-1
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3333	3766	3751	-15

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4573	5261	5248	-13
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	949	1176	1177	1
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3624	4085	4071	-14

FY2017 Resubmission - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 Resubmission (Oct 1, 2016 - Sept 30, 2017) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Persons who exit Street Outreach	334	356	352	-4
Of persons above, those who exited to temporary & some institutional destinations	21	20	21	1
Of the persons above, those who exited to permanent housing destinations	156	183	186	3
% Successful exits	53%	57%	59%	2%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2017 Resubmission - Performance Measurement Module (Sys PM)

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3954	4705	4447	-258
Of the persons above, those who exited to permanent housing destinations	1433	1851	1753	-98
% Successful exits	36%	39%	39%	0%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	Submitted FY 2017	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	995	1060	1084	24
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	946	1014	1047	33
% Successful exits/retention	95%	96%	97%	1%

FY2017 Resubmission - SysPM Data Quality

NY-508 - Buffalo, Niagara Falls/Erie, Niagara, Orleans, Genesee, Wyoming Counties CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2017 Resubmission - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017R	2013-2014	2014-2015	2015-2016	2016-2017R	2013-2014	2014-2015	2015-2016	2016-2017R	2013-2014	2014-2015	2015-2016	2016-2017R	2013-2014	2014-2015	2015-2016	2016-2017R
1. Number of non-DV Beds on HIC	522	483	538	596	498	426	389	336	998	1205	1232	1255	105	54	165	396				
2. Number of HMIS Beds	299	387	442	488	392	337	334	328	773	802	818	865	105	54	165	396				
3. HMIS Participation Rate from HIC (%)	57.28	80.12	82.16	81.88	78.71	79.11	85.86	97.62	77.45	66.56	66.40	68.92	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	3015	3371	3880	4508	739	675	617	599	869	913	968	1234	724	903	1002	1329	121	315	271	401
5. Total Leavers (HMIS)	2686	3044	3507	4100	406	387	348	460	151	141	185	223	332	677	483	720	48	210	212	268
6. Destination of Don't Know, Refused, or Missing (HMIS)	973	635	1163	1365	31	28	36	40	4	4	11	5	139	63	25	46	9	35	58	97
7. Destination Error Rate (%)	36.22	20.86	33.16	33.29	7.64	7.24	10.34	8.70	2.65	2.84	5.95	2.24	41.87	9.31	5.18	6.39	18.75	16.67	27.36	36.19