

FY2019 Resubmission - Performance Measurement Module (Sys PM)

Summary Report for NY-508 - Buffalo, Niagara Falls/Erie, Niagara, Orleans, Genesee, Wyoming Counties CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2019 DATA: If you provided revised FY2019 data, the original FY2019 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2018	Submitted FY 2019	FY 2019	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
1.1 Persons in ES and SH	4709	4616	5553	39	39	36	-3	20	20	19	-1
1.2 Persons in ES, SH, and TH	4933	4831	5892	54	56	61	5	22	22	22	0

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2018	Submitted FY 2019	FY 2019	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4814	4746	6029	97	134	134	0	30	34	31	-3
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	5042	4963	6401	113	150	138	-12	34	40	36	-4

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Submitted FY 2019	FY 2019	Submitted FY 2019	FY 2019	% of Returns	Submitted FY 2019	FY 2019	% of Returns	Submitted FY 2019	FY 2019	% of Returns	FY 2019	% of Returns
Exit was from SO	181	180	19	19	11%	17	17	9%	24	24	13%	60	33%
Exit was from ES	1483	1490	174	180	12%	82	89	6%	148	152	10%	421	28%
Exit was from TH	189	189	20	20	11%	13	13	7%	11	13	7%	46	24%
Exit was from SH	3	3	1	1	33%	0	0	0%	1	1	33%	2	67%
Exit was from PH	509	514	17	17	3%	21	21	4%	31	32	6%	70	14%
TOTAL Returns to Homelessness	2365	2376	231	237	10%	133	140	6%	215	222	9%	599	25%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2018 PIT Count	January 2019 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	957	924	-33
Emergency Shelter Total	672	646	-26
Safe Haven Total	15	16	1
Transitional Housing Total	255	229	-26
Total Sheltered Count	942	891	-51
Unsheltered Count	15	33	18

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Unduplicated Total sheltered homeless persons	5123	5040	5540	500
Emergency Shelter Total	4862	4790	5291	501
Safe Haven Total	18	17	17	0
Transitional Housing Total	415	368	367	-1

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults (system stayers)	688	655	742	87
Number of adults with increased earned income	53	59	61	2
Percentage of adults who increased earned income	8%	9%	8%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults (system stayers)	688	655	742	87
Number of adults with increased non-employment cash income	311	282	279	-3
Percentage of adults who increased non-employment cash income	45%	43%	38%	-5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults (system stayers)	688	655	742	87
Number of adults with increased total income	335	319	317	-2
Percentage of adults who increased total income	49%	49%	43%	-6%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	426	363	406	43
Number of adults who exited with increased earned income	56	59	68	9
Percentage of adults who increased earned income	13%	16%	17%	1%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	426	363	406	43
Number of adults who exited with increased non-employment cash income	153	161	176	15
Percentage of adults who increased non-employment cash income	36%	44%	43%	-1%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	426	363	406	43
Number of adults who exited with increased total income	190	200	225	25
Percentage of adults who increased total income	45%	55%	55%	0%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4728	4805	5112	307
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1091	1251	1313	62
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3637	3554	3799	245

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5325	5229	5570	341
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1301	1416	1485	69
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4024	3813	4085	272

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2019 Resubmission (Oct 1, 2018 - Sept 30, 2019) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Persons who exit Street Outreach	316	254	268	14
Of persons above, those who exited to temporary & some institutional destinations	20	23	26	3
Of the persons above, those who exited to permanent housing destinations	196	130	130	0
% Successful exits	68%	60%	58%	-2%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4751	4537	5014	477
Of the persons above, those who exited to permanent housing destinations	1934	1889	1961	72
% Successful exits	41%	42%	39%	-3%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Persons in all PH projects except PH-RRH	1045	986	1275	289
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1012	960	1225	265
% Successful exits/retention	97%	97%	96%	-1%

FY2019 Resubmission - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2019 Resubmission - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2015-2016	2016-2017	2017-2018	2018-2019R	2015-2016	2016-2017	2017-2018	2018-2019R	2015-2016	2016-2017	2017-2018	2018-2019R	2015-2016	2016-2017	2017-2018	2018-2019R	2015-2016	2016-2017	2017-2018	2018-2019R
1. Number of non-DV Beds on HIC	538	596	651	626	389	336	259	225	1232	1255	1460	1246	165	396	417	384				
2. Number of HMIS Beds	442	488	590	576	334	328	221	210	818	865	1043	1246	165	396	417	384				
3. HMIS Participation Rate from HIC (%)	82.16	81.88	90.63	92.01	85.86	97.62	85.33	93.33	66.40	68.92	71.44	100.00	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	3880	4508	4719	5322	617	599	417	369	968	1234	1201	1400	1002	1329	1535	1346	271	401	427	412
5. Total Leavers (HMIS)	3507	4100	4312	4937	348	460	254	225	185	223	249	241	483	720	968	804	212	268	286	275
6. Destination of Don't Know, Refused, or Missing (HMIS)	1163	1365	1355	1235	36	40	27	19	11	5	9	34	25	46	109	18	58	97	73	86
7. Destination Error Rate (%)	33.16	33.29	31.42	25.02	10.34	8.70	10.63	8.44	5.95	2.24	3.61	14.11	5.18	6.39	11.26	2.24	27.36	36.19	25.52	31.27