

FY2020 - Performance Measurement Module (Sys PM)

Summary Report for NY-508 - Buffalo, Niagara Falls/Erie, Niagara, Orleans, Genesee, Wyoming Counties CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2020 DATA: If you provided revised FY2020 data, the original FY2020 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	4616	5553	4634	39	36	46	10	20	19	22	3
1.2 Persons in ES, SH, and TH	4831	5892	4903	56	61	78	17	22	22	27	5

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4746	6029	5097	134	134	196	62	34	31	49	18
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4963	6401	5443	150	138	201	63	40	36	56	20

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2019	FY 2020	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	180	201	19	28	14%	17	17	8%	24	14	7%	59	29%
Exit was from ES	1490	1537	180	173	11%	89	91	6%	152	118	8%	382	25%
Exit was from TH	189	137	20	8	6%	13	9	7%	13	9	7%	26	19%
Exit was from SH	3	1	1	1	100%	0	0	0%	1	0	0%	1	100%
Exit was from PH	514	823	17	53	6%	21	44	5%	32	40	5%	137	17%
TOTAL Returns to Homelessness	2376	2699	237	263	10%	140	161	6%	222	181	7%	605	22%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	924	872	-52
Emergency Shelter Total	646	621	-25
Safe Haven Total	16	0	-16
Transitional Housing Total	229	218	-11
Total Sheltered Count	891	839	-52
Unsheltered Count	33	33	0

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	5040	5540	4835	-705
Emergency Shelter Total	4790	5291	4631	-660
Safe Haven Total	17	17	16	-1
Transitional Housing Total	368	367	311	-56

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	655	742	664	-78
Number of adults with increased earned income	59	61	60	-1
Percentage of adults who increased earned income	9%	8%	9%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	655	742	664	-78
Number of adults with increased non-employment cash income	282	279	272	-7
Percentage of adults who increased non-employment cash income	43%	38%	41%	3%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	655	742	664	-78
Number of adults with increased total income	319	317	311	-6
Percentage of adults who increased total income	49%	43%	47%	4%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	363	406	353	-53
Number of adults who exited with increased earned income	59	68	70	2
Percentage of adults who increased earned income	16%	17%	20%	3%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	363	406	353	-53
Number of adults who exited with increased non-employment cash income	161	176	157	-19
Percentage of adults who increased non-employment cash income	44%	43%	44%	1%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	363	406	353	-53
Number of adults who exited with increased total income	200	225	213	-12
Percentage of adults who increased total income	55%	55%	60%	5%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4805	5112	4466	-646
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1251	1313	1367	54
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3554	3799	3099	-700

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5229	5570	4921	-649
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1416	1485	1566	81
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3813	4085	3355	-730

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	254	268	267	-1
Of persons above, those who exited to temporary & some institutional destinations	23	26	30	4
Of the persons above, those who exited to permanent housing destinations	130	130	103	-27
% Successful exits	60%	58%	50%	-8%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4537	5014	4326	-688
Of the persons above, those who exited to permanent housing destinations	1889	1961	1520	-441
% Successful exits	42%	39%	35%	-4%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	986	1275	1240	-35
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	960	1225	1222	-3
% Successful exits/retention	97%	96%	99%	3%

FY2020 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2020 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	596	651	626	588	336	259	225	187	1255	1460	1246	1265	396	417	384	465				
2. Number of HMIS Beds	488	590	576	537	328	221	210	181	865	1043	1246	1265	396	417	384	465				
3. HMIS Participation Rate from HIC (%)	81.88	90.63	92.01	91.33	97.62	85.33	93.33	96.79	68.92	71.44	100.00	100.00	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	4508	4719	5322	4693	599	417	369	312	1234	1201	1400	1399	1329	1535	1346	1273	401	427	412	345
5. Total Leavers (HMIS)	4100	4312	4937	4371	460	254	225	184	223	249	241	171	720	968	804	695	268	286	275	237
6. Destination of Don't Know, Refused, or Missing (HMIS)	1365	1355	1235	803	40	27	19	14	5	9	34	3	46	109	18	9	97	73	86	73
7. Destination Error Rate (%)	33.29	31.42	25.02	18.37	8.70	10.63	8.44	7.61	2.24	3.61	14.11	1.75	6.39	11.26	2.24	1.29	36.19	25.52	31.27	30.80