

FY2021 - Performance Measurement Module (Sys PM)

Summary Report for NY-508 - Buffalo, Niagara Falls/Erie, Niagara, Orleans, Genesee, Wyoming Counties CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Revised FY 2020	FY 2021	Submitted FY 2020	Revised FY 2020	FY 2021	Difference	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
1.1 Persons in ES and SH	4495	3482	46	39	42	3	22	20	25	5
1.2 Persons in ES, SH, and TH	4697	3643	78	66	72	6	27	23	29	6

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

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	Universe (Persons)		Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Revised FY 2020	FY 2021	Submitted FY 2020	Revised FY 2020	FY 2021	Difference	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4873	3866	196	210	257	47	49	50	67	17
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	5844	4871	201	213	261	48	56	63	91	28

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2020	FY 2021	Revised FY 2020	FY 2021	% of Returns	Revised FY 2020	FY 2021	% of Returns	Revised FY 2020	FY 2021	% of Returns	FY 2021	% of Returns
Exit was from SO	201	160	28	30	19%	16	17	11%	15	10	6%	57	36%
Exit was from ES	1528	1635	171	208	13%	91	97	6%	118	86	5%	391	24%
Exit was from TH	137	142	8	9	6%	9	8	6%	9	8	6%	25	18%
Exit was from SH	1	1	1	0	0%	0	0	0%	0	0	0%	0	0%
Exit was from PH	823	767	53	55	7%	44	18	2%	41	42	5%	115	15%
TOTAL Returns to Homelessness	2690	2705	261	302	11%	160	140	5%	183	146	5%	588	22%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2020 PIT Count	January 2021 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	872		
Emergency Shelter Total	621	472	-149
Safe Haven Total	0	0	0
Transitional Housing Total	218	191	-27
Total Sheltered Count	839	663	-176
Unsheltered Count	33		

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Unduplicated Total sheltered homeless persons	4835	4885	3795	-1090
Emergency Shelter Total	4631	4678	3633	-1045
Safe Haven Total	16	16	0	-16
Transitional Housing Total	311	321	301	-20

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	664	639	658	19
Number of adults with increased earned income	60	56	40	-16
Percentage of adults who increased earned income	9%	9%	6%	-3%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	664	639	658	19
Number of adults with increased non-employment cash income	272	294	270	-24
Percentage of adults who increased non-employment cash income	41%	46%	41%	-5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	664	639	658	19
Number of adults with increased total income	311	331	287	-44
Percentage of adults who increased total income	47%	52%	44%	-8%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	353	317	320	3
Number of adults who exited with increased earned income	70	61	43	-18
Percentage of adults who increased earned income	20%	19%	13%	-6%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	353	317	320	3
Number of adults who exited with increased non-employment cash income	157	157	118	-39
Percentage of adults who increased non-employment cash income	44%	50%	37%	-13%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	353	317	320	3
Number of adults who exited with increased total income	213	203	151	-52
Percentage of adults who increased total income	60%	64%	47%	-17%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4466	4519	3553	-966
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1367	1399	1108	-291
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3099	3120	2445	-675

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4921	4984	4043	-941
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1566	1595	1292	-303
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3355	3389	2751	-638

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2021 (Oct 1, 2020 - Sept 30, 2021) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Persons who exit Street Outreach	267	288	330	42
Of persons above, those who exited to temporary & some institutional destinations	30	31	48	17
Of the persons above, those who exited to permanent housing destinations	103	117	130	13
% Successful exits	50%	51%	54%	3%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4326	4392	3121	-1271
Of the persons above, those who exited to permanent housing destinations	1520	1524	1186	-338
% Successful exits	35%	35%	38%	3%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Persons in all PH projects except PH-RRH	1240	1240	1224	-16
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1222	1222	1204	-18
% Successful exits/retention	99%	99%	98%	-1%

FY2021 - SysPM Data Quality

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	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021
1. Number of non-DV Beds on HIC	596	651	626	588	336	259	225	187	1255	1460	1246	1265	396	417	384	465				
2. Number of HMIS Beds	488	590	576	566	328	221	210	181	865	1043	1246	1265	396	417	384	465				
3. HMIS Participation Rate from HIC (%)	81.88	90.63	92.01	96.26	97.62	85.33	93.33	96.79	68.92	71.44	100.00	100.00	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)		4719	5322	4782		417	369	339		1201	1400	1397		1535	1346	1259		427	412	335
5. Total Leavers (HMIS)		4312	4937	4464		254	225	184		249	241	172		968	804	702		286	275	255
6. Destination of Don't Know, Refused, or Missing (HMIS)		1355	1235	801		27	19	13		9	34	1		109	18	6		73	86	74
7. Destination Error Rate (%)		31.42	25.02	17.94		10.63	8.44	7.07		3.61	14.11	0.58		11.26	2.24	0.85		25.52	31.27	29.02

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